

# **Stevenage Families First Partnership meeting – data for Stevenage**

## **Citizens Advice Stevenage**

The logo consists of a blue speech bubble shape with the words "citizens" and "advice" stacked vertically in white lowercase text.

**citizens  
advice**

Melanie Bel Haj  
Funding and Projects Manager

# April to October 2021



**27 thousand**  
views of our website  
and the national  
website by **Stevenage**  
residents

---

## Top 3 Stevenage wards needing our help

1. Pin Green
2. Old Town
3. Bedwell



**3,260**

Stevenage residents  
given advice on the  
phone or via email

---

## Helped with 12,791 issues, the top issues are:

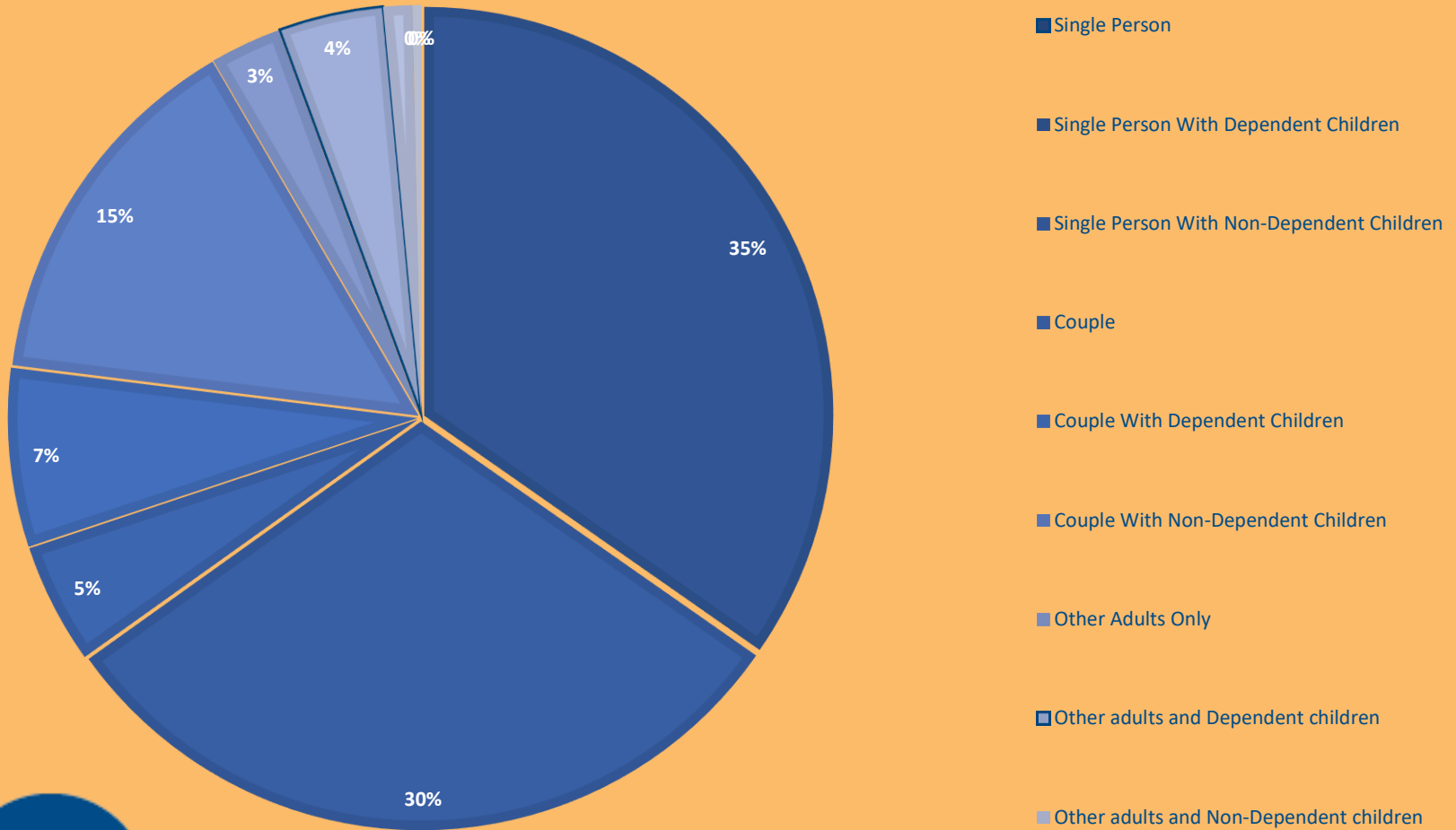
1. Benefits, Tax Credits and UC
  2. Housing.
  3. Debt
- 



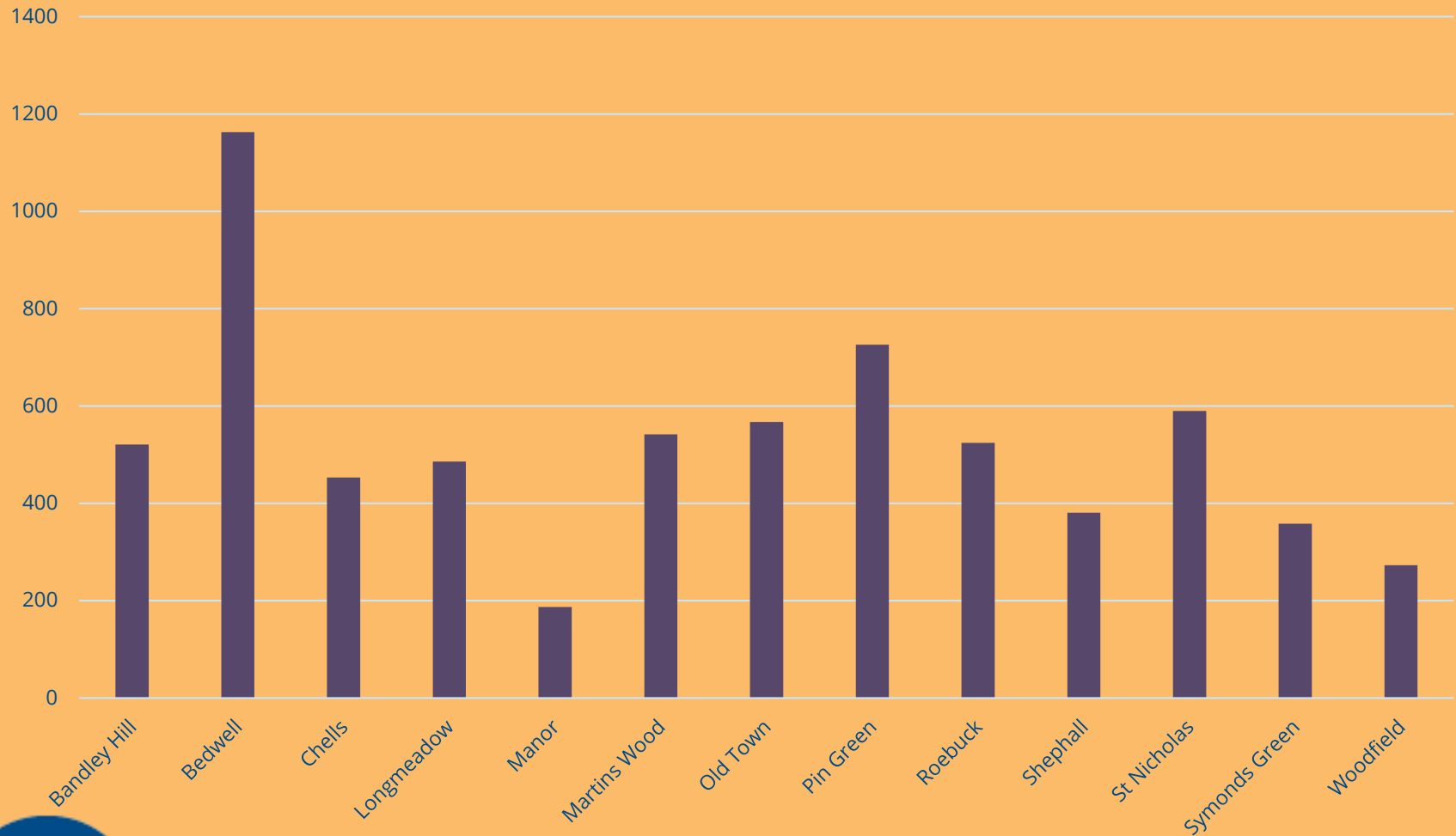
**£1,362,733**

Financial benefit to  
**Stevenage** residents

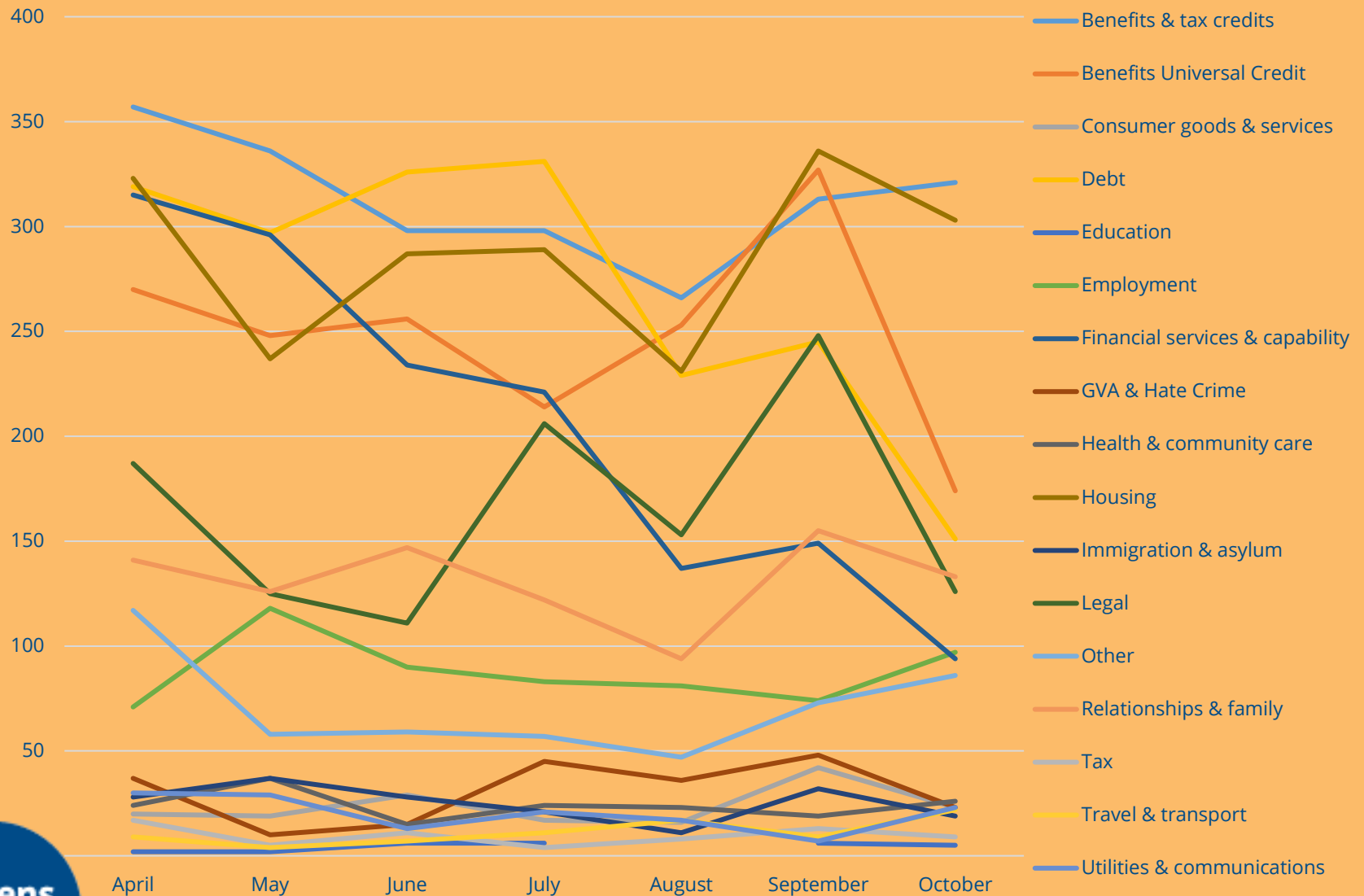
## HOUSEHOLD BREAKDOWN



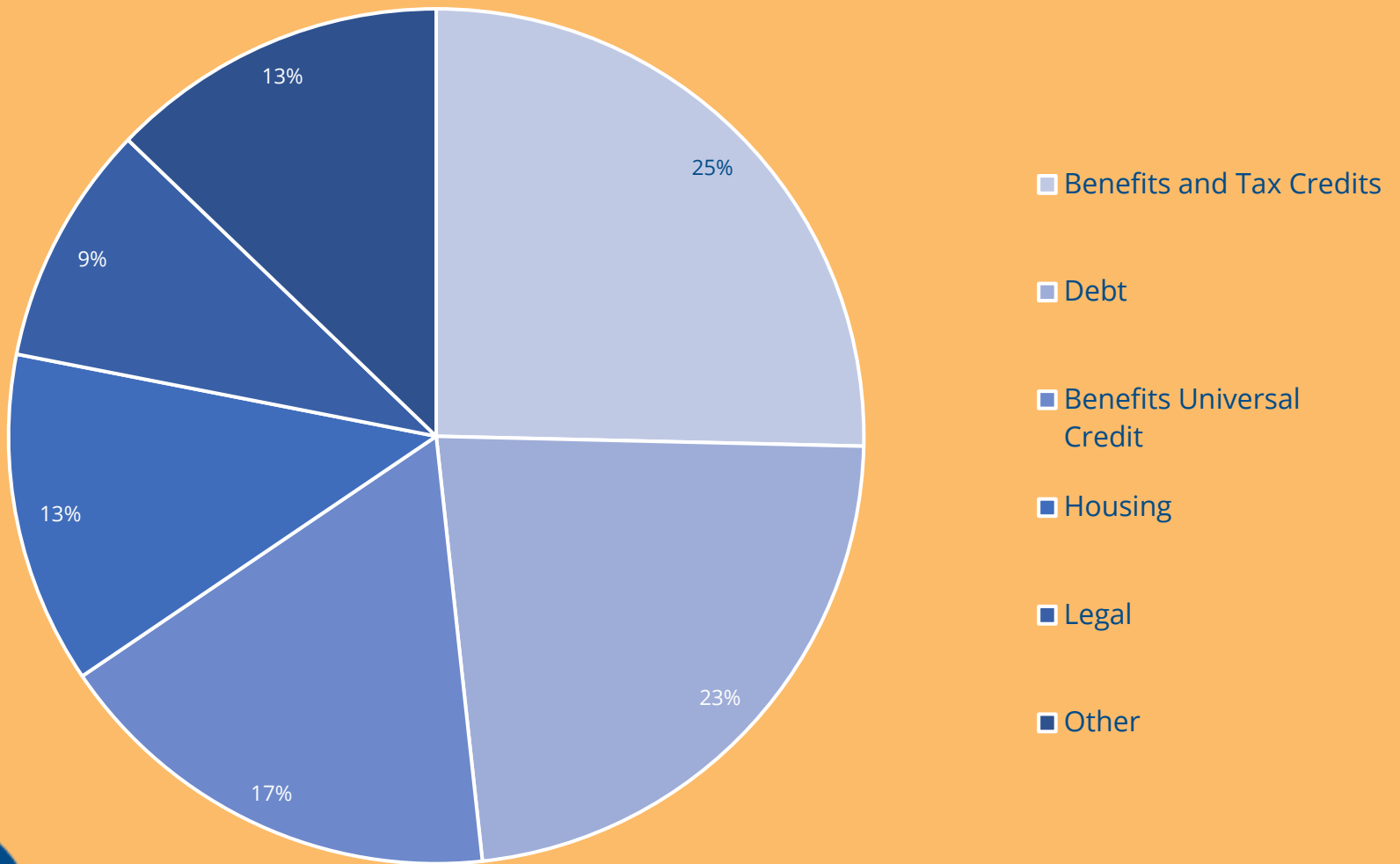
# Overall demand accross wards



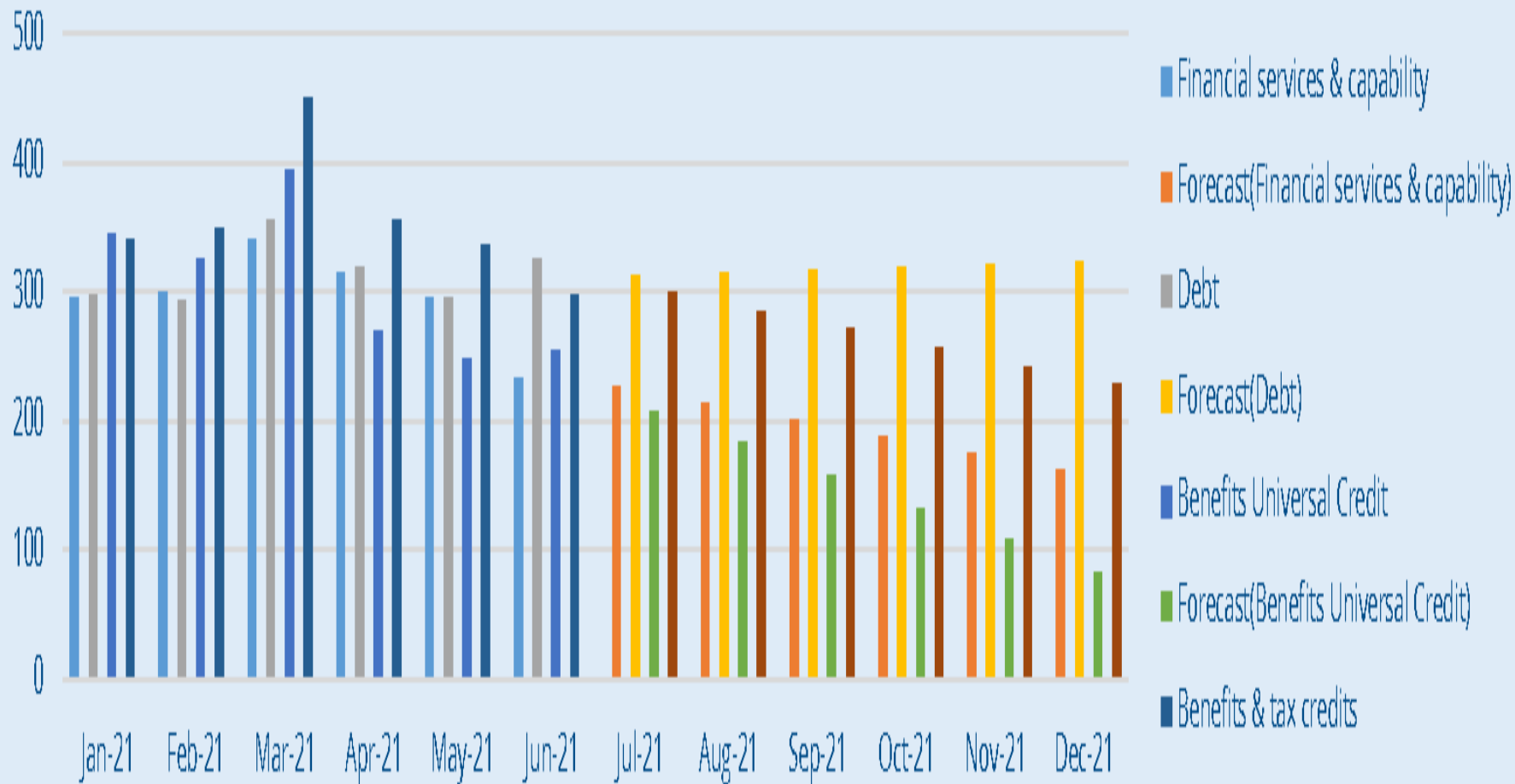
# Overall issues accross the service



# Issues for families



Debt	Housing	Benefits and Tax Credits
Debt Relief Orders	Local Authority Homelessness Service	Personal Independence Payment
Council Tax Arrears	Access to and provision of accommodation	Other benefit issues
Rent Arrears to LA	Private sector rented property	Council Tax Reduction







**Contact me:**  
[alice.Loukaides@castevenage.org.uk](mailto:alice.Loukaides@castevenage.org.uk)