



# Families **First** Awards

*Celebrating the Success of  
Partnership Working*

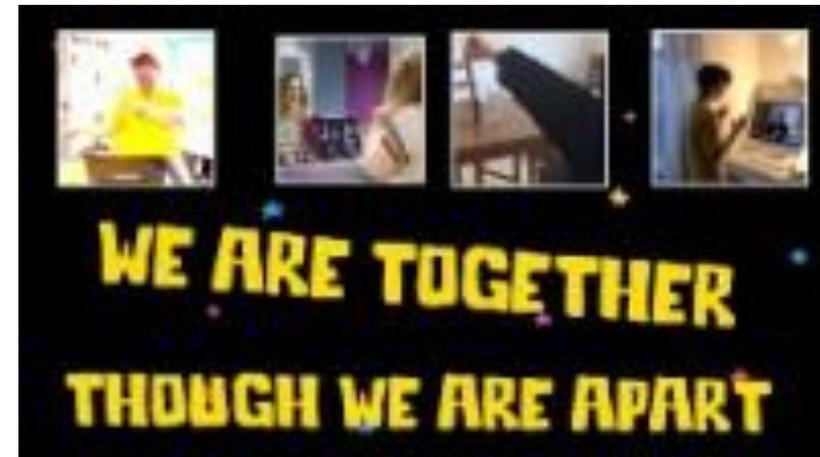
## 2020/21



## WELCOME

# This event will be starting shortly

To avoid background noise  
please turn off your audio  
and video at the start of  
the event



Background music provided by [www.electricumbrella.co.uk](http://www.electricumbrella.co.uk)

The background features a blue gradient with a pattern of white stars and starbursts. At the top, there are silhouettes of stage lights hanging from a rig. Two large, light-blue beams of light shine downwards from the top corners, framing the central text.

**Welcome to:**  
**The Families First**  
**Awards 2020/2021**

**Celebrating the**  
**Success of Partnership Working**

# Introduction and Welcome



## Jackie Clementson

Head of Family Support & Young Peoples Services,  
Children's Services, HCC



- A fantastic piece of music video from Electric Umbrella
- A few words from Jenny Coles, Director of Children's Services
- A few words from Cllr Teresa Heritage
- Short celebration slideshow in images
- **Announcement of the 7 Individual Families First Awards**
- Short break/music interlude
- A video message from Jo Fisher, Operations Director, Services for Children and Young People
- **Announcement of the 6 Team Families First Awards**
- Close





# Families **First** Awards

*Celebrating the Success of  
Partnership Working*

**2020/21**



We couldn't bring you afternoon  
tea, but we can bring you some  
great music ...

There may be a short delay whilst this video loads ..... Enjoy 😊





# Jenny Coles

Director of Children's Services, HCC





# Clr Teresa Heritage

Executive Member, Children, Young People & Families, HCC





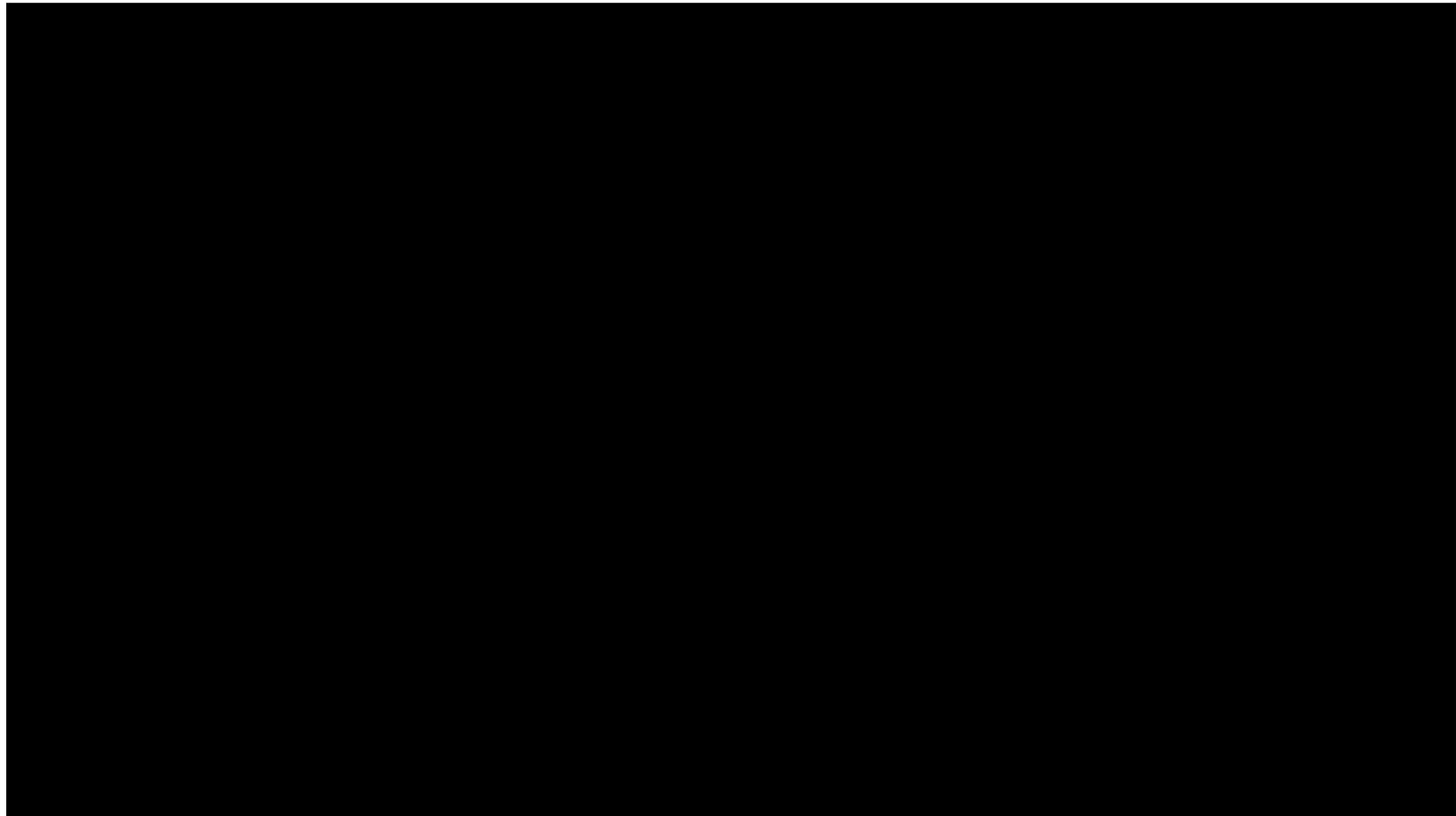
# Families **First** Awards

*Celebrating the Success of  
Partnership Working*

## 2020/21



Let's take a look back at the last  
year and some of  
the support you have given...



We are now delighted to  
announce the winners of our

# 2020/21 INDIVIDUAL Families First Awards

Gary Mallet, Learning & Development Team, Children's Services



# Message to the Winners ...



No obligation, but once the winner has been announced, please feel free to turn your audio/video on and say few words should you wish!



# AWARD 1: COMMUNITY ENGAGEMENT AWARD



*An individual who is committed to building relationships in an innovative and practical way within the community they support, ensuring positive outcomes for children, young people and families*



# The Nominations are...

- **Amanda Moss, The Food Pantry, Herts Helping Herts, Broxbourne**
- **Jan Crook, Triage, DSPL9, Watford & Three Rivers**
- **Debbie Harris, Citizens Advice, St Albans District**
- **Sophie Gates, Acorns Partnership, North Herts**



**The winner of this award goes to someone who ...**

“has worked tirelessly during this pandemic to support their community. They started up a new charity to deliver a whole range of support services to families and individuals”





**The Community  
Engagement  
Award goes  
to.....**



# Amanda Moss, The Food Pantry Charity Herts Helping Herts



“When the pandemic struck, Amanda adapted her services and utilised her tenacity to deliver a whole range of support services which included setting up a new charity”

“Amanda achieved significant food donations from businesses and supermarkets and redistributed them to vulnerable people”

“Amanda personally goes above and beyond to make sure every donation she secure is utilised for the benefit of the community”

**Community Engagement Award**

## AWARD 2

# PARTNERSHIP SCHOOL OF THE YEAR



*Recognition for a school that hears and responds to the voice of the child, supports the whole family and exceed the expectations of an educational setting, in areas such as protective behaviours, emotional wellbeing, 1:1 pupil work.*



# The Nominations are...

- Camps Hill Primary School Pastoral Team, **Stevenage**
- Mary Exton Primary School, **North Herts**
- Micklem Primary School, **Dacorum**



**The winner of this award goes to a school who ...**

“is incredibly  
supportive of all their  
families, particularly  
their lower income  
families and Pupil  
Premium individuals”



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**The Partnership  
School of the  
Year Award goes  
to.....**



# Mary Exton School



“During the pandemic they have ensured all families with children who are entitled to free school meals, have received these as well as additional food parcels”

“They have shown compassion and concern for the whole family not just the children that are on their school roll”

“the school has gone above and beyond expectations with their support.”

Partnership School of the Year Award

# AWARD 3

## KEY WORKER OF THE YEAR



*An outstanding key worker who shows exceptional commitment and determination and goes above and beyond what is expected of them in their day to day role.*



# The Nominations are...

- **Alina Anton**, Intensive Family Support Team, Watford and Three Rivers
- **Amy Wrangles**, Stanborough School, Welwyn Hatfield
- **Brogan Jennison**, Longmeadow School, Stevenage
- **Caromy Shannon**, Royston's Schools Partnership
- **Charlotte Gibbons**, Intensive Family Support Team Watford and Three Rivers
- **Emma Bumpus**, YCH Services for Young People, Nth Herts & Stevenage
- **Fionna Ashdown**, Intensive Family Support Team East Herts & Broxbourne
- **Judi Hardy**, Gade Family Services, Dacorum
- **Katie Locking**, Broxbourne Family Centre
- **Killian Bradshaw**, Intensive Family Support Team, East Herts & Broxbourne
- **Kim Bates**, Welwyn and Hatfield Schools Partnership
- **Layla Morley**, The Acorn Centre
- **Lisa Lester**, Intensive Family Support Team, Welwyn & Hatfield
- **Natalie Beard**, Dacorum & LINK Family Services
- **Rebecca Mullane**, The Community Support Service
- **Sam Braizer**, Priory School, Nth Herts
- **Sian Mills**, Commonswood Primary & Nursery School, Welwyn
- **Steve Gibbs**, For Baby's Sake
- **Tara Batt-Corcoran**, Pastoral Lead & DSP at Hitchin Girls School

**The winner of this award goes to someone who ...**

**delivers her work in such a  
dedicated, collaborative  
and empathic way, she is a  
real example of resilience  
– she truly is an inspiration  
and an asset to  
Hertfordshire**



The background features a blue gradient with numerous white stars of varying sizes and bright starburst effects. At the top, several black stage spotlights are suspended, casting beams of light downwards. A white starburst icon is visible in the upper left corner.

**The Key Worker  
of the Year  
Award goes  
to.....**



# Emma Bumpus

YCH Services for Young People,  
Nth Herts & Stevenage



**“Emma works tirelessly and in collaboration with many colleagues and partner organisations with impressive results for young people”**

**“Emma is inspirational for all our young people in preparing them for the continually evolving world of work and we value the extensive support and advice offered”**

**Key Worker of the Year Award**

# AWARD 4

## EARLY YEARS WORKER OF THE YEAR



*An outstanding worker within early years who shows exceptional commitment and determination and goes above and beyond what is expected of them in their day to day role.*



# The Nominations are...

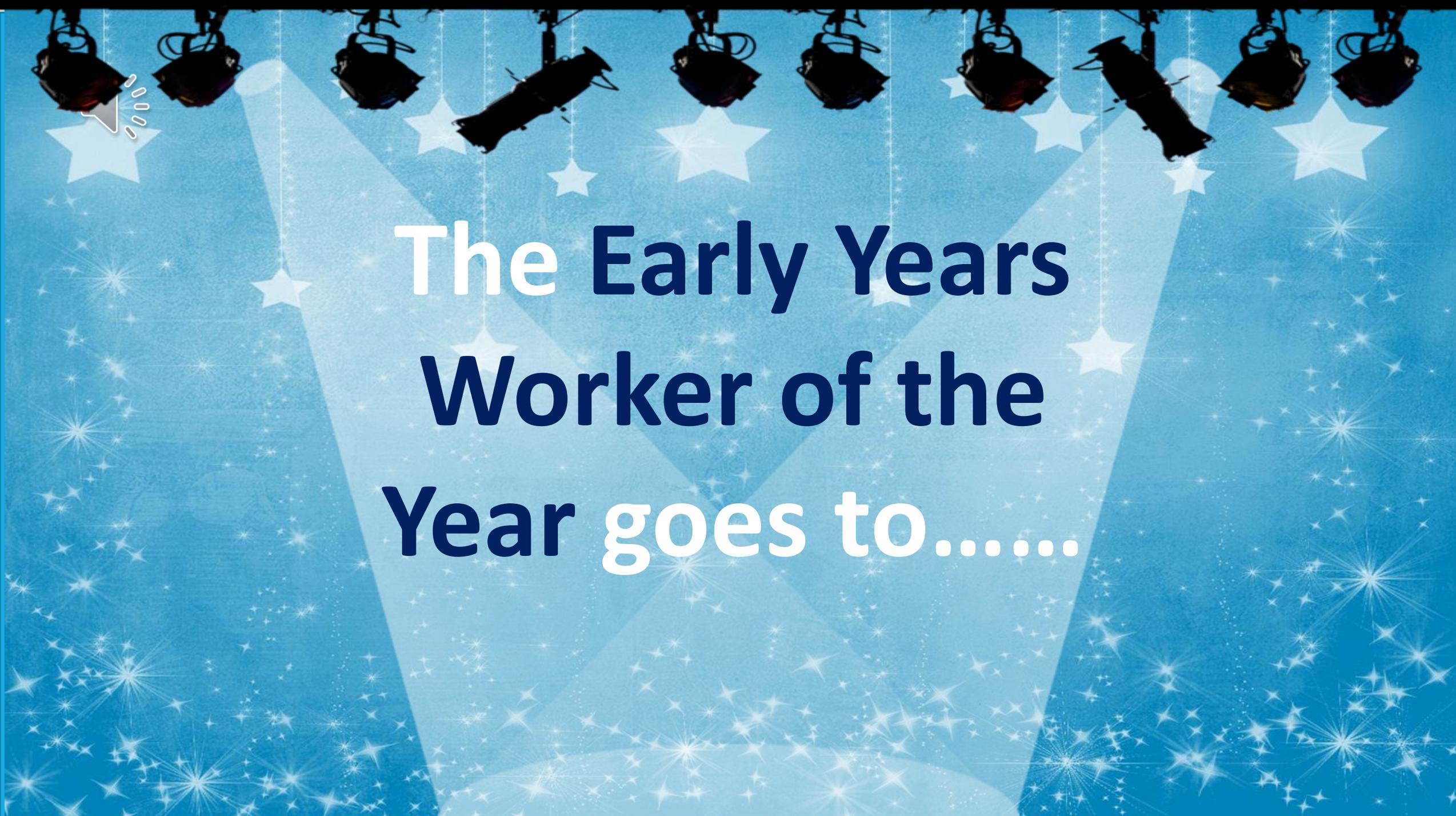
- **Sophie Gates,**  
Acorns Partnership, Letchworth
- **Viv Wade,**  
Emerging Needs Team  
Family Centre Service, East Hertfordshire Quadrant,



**The winner of this award goes to someone who ...**

**“Over the last 12 months this person has produced 90 different video-based early years sessions for families. Her talent is such, that she has even developed her own fan base!”**



The background is a vibrant blue with a stage floor at the bottom. At the top, several black spotlights are suspended, casting beams of light downwards. The floor is decorated with numerous white stars of various sizes, some of which are larger and more prominent. The overall atmosphere is celebratory and festive.

**The Early Years  
Worker of the  
Year goes to.....**

# Viv Wade

Family Centre Service,

East Hertfordshire Quadrant, Emerging Needs Team



This person undertook a significant project to record the entire Early Talk course, in her own home, during lockdown. These videos were used to create 'Early Talk Online' which has received excellent feedback

She supported many staff to deliver video-based Story, Rhyme Time and Activity sessions for broadcast on social media.

**Early Years Worker of the Year Award**

# AWARD 5

## ADMIN SUPPORT WORKER OF THE YEAR



*Behind every great team is a great administrative support worker! Someone who constantly goes above and beyond to support their team and the families they work with*



# The Nominations are...

- **Ella Young**  
South West Herts Partnership
- **Jan Nethercoat**  
Dacorum and LINK Family Services
- **Linda Jeeves,**  
CHEXS, Broxbourne
- **Rebecca Mullane,**  
Herts Mind Network
- **Sarah Whitehair,**  
Broxbourne Family Centre, Emerging Needs
- **Sue Keenan,**  
Intensive Family Support, Nth Herts & Stevenage
- **Vanessa Chady,**  
Intensive Family Support, Watford & Three Rivers
- **Vanessa Elliott**  
Haileybury Turnford School, Broxbourne



**The winner of this award goes to someone who ...**

“is a fountain of  
knowledge and is  
always willing to help  
and support the  
team”





**The Admin Support  
Worker of the Year  
Award goes to.....**



# Sarah Whitehair

Broxbourne Family Centre Service,  
Emerging Needs Team



“Sarah’s organisational skills are unbeatable and she shares her knowledge with all to ensure the Family Centre are providing the best possible service.”

“Sarah is a fabulous Administrator who is the central point for our Team. She has embraced all of these changes with her trademark calmness, goodwill and can-do attitude”

**Admin Support Worker of the Year Award**

# AWARD 6

## MANAGER/TEAM LEADER OF THE YEAR



*An exceptional team manager/ leader who has consistently had a positive impact on, not only their service but also the team members within in it.*



# The Nominations are...

- **Alison Robin**  
Adoption Team West
- **Brenda Evans**  
For Baby's Sake
- **Carly Maddison,**  
South West Partnership
- **Cheryl Bodrozic,**  
Welwyn and Hatfield Schools Partnership
- **Lauren Penrose,**  
Intensive Family Support, Nth Herts & Stevenage
- **Leigh Cole**  
HABS Local School Partnership
- **Lyndsey Hooper**  
Dacorum Family Services North & East
- **Michelle Wright,**  
Three Rivers DC
- **Richard Haynes,**  
Hobbs Hill Wood School
- **Tara Kitchener,**  
Dacorum Family Centre Service



**The winner of this award goes to someone who ...**

“has always been an exceptional manager, but the challenges of COVID-19 have highlighted how her adaptable and professional approach remain consistent in the face of adversity”





**The Manager/Team  
Leader of the Year  
Award goes to.....**



# Lauren Penrose

Intensive Family Support Team,  
North Herts and Stevenage



“Lauren continues to ensure that service user’s needs are at the forefront of the support work, and has developed flexible approaches to delivering these... A quick thinker who gives fantastic advice and direction”

“New staff have commented how Lauren went out of her way to make them feel welcome joining a new team remotely .... She is always empathetic, enabling and quite honestly an extraordinary Manager! “

**Manager/Team Leader of the Year Award**

# AWARD 7

## UNSUNG HERO AWARD



*An award to acknowledge those in the wider community who's good work is invaluable, yet not always obviously recognised. This could be a worker within a social/sports club, food bank, or an unpaid volunteer who has shown selfless kindness during the pandemic. Someone who has placed others ahead of themselves, offering care and support to their community in it's time of need. (Not all super-heroes wear capes!)*



# The Nominations are...

- **Barry Wheeler**, A Man and Van Ltd, Stevenage
- **Charlotte Gibbons**, Intensive Family Support Team, W&TR
- **Debbie Crombie**, C19 Volunteer for Stevenage and North Herts IFST
- **Megan Kervin**, Salvation Army, East Herts & Broxbourne
- **Michelle Wright**, Three Rivers District Council
- **Susan Ailles**, Student Webchat support, Citizens Advice, St Albans



**The winner of this award goes to someone who ...**

“has supported moving families who have found themselves in desperate situations during the pandemic”



The background is a vibrant blue with a stage floor at the bottom. At the top, several spotlights are hanging, casting beams of light downwards. The scene is decorated with numerous white stars of various sizes, some appearing as bright, multi-pointed starbursts. The text is centered in the middle of the image.

**The Unsung Hero  
Award goes  
to.....**



# Barry Wheeler

A Man With a Van Ltd



“Barry has calmly and methodically managed the risk posed by Covid19 and approached his role in a dynamic way to ensure the families remain supported”

“approaches every family in a non-judgemental and supportive way”

“Barry and his team could not be more supportive and has always been flexible, positive, resilient and supportive. Brilliant service!”

**Unsung Hero Award**



# Families **First** Awards

*Celebrating the Success of  
Partnership Working*

## 2020/21



## We will now take a short break

Time to get a tea/coffee or stay and enjoy the music





Enjoy the music and our Families First Awards will resume shortly 😊



Woke up with the sun and a smile on my face



Enjoy the music and our Families First Awards will resume shortly 😊





# Families **First** Awards

*Celebrating the Success of  
Partnership Working*

# 2020

We hope you enjoyed the music played during the break, again provided by Electric Umbrella.

We now have a short video message from Jo Fisher



# Jo Fisher

Operations Director, Services for  
Children and Young People  
Children's Services



We are now delighted to  
announce the winners of our  
2020/21 Families First **Team**  
Awards



# AWARD 8

## INNOVATIVE EARLY INTERVENTION



*An award to celebrate the success of an innovative early intervention programme/initiative and the **people** behind its delivery.*



## The Nominations are...

- **Chaulden Adventure Playground, Dacorum**
- **CHEXS Self-Esteem Team, Broxbourne**
- **Dacorum Family Service North & East**
- **Intensive Family Support Team, East Herts & Broxbourne**
- **Intensive Family Support Team, Stevenage and Nth Herts**
- **The Willows Centre DSPL2 Stevenage Behaviour Service**



**The winner of this award goes to a team who ...**

“during lockdown devised a “Stay Home, Stay Busy” Programme which was used to provide vulnerable families with much needed activities and food”





**The Innovative  
Early Intervention  
Award goes to.....**

# Intensive Family Support Team

## East Herts & Broxbourne



"Parents reported taking part in activities with their children in a way that they had never done before, such as growing seeds, caking making, creating memory boxes and reading challenges."

"Many of the activities for the Stay Home Stay Busy Programme were created and materials sourced by the team"

**Innovative Early Intervention Award**

# AWARD 9 : SERVICES TO YOUNG PEOPLE TEAM OF THE YEAR



*A team who work tirelessly to improve the lives of young people by providing an outstanding service that ensures the best outcomes for young people.*



# The Nominations are...

- **HABS** Family Support Team
- **Micklem Primary School**
- **SPACE**



**The winner of this award goes to a team who ...**

“has simply provided excellent work with young people and families who have significant vulnerabilities”



The background features a blue gradient with a pattern of white stars and starbursts. At the top, there are silhouettes of stage lights hanging from a rig. Two large, light blue beams of light shine down from the top corners towards the center. The text is centered in the middle of the image.

**The Services to  
Young People Team  
of the Year Award  
goes to.....**



# HABS

## Family Support Team



“The enthusiasm for finding solutions for often complex, multi layered needs for young people is exceptional and parents always give positive feedback to the school”

“HABS provide a vital role to the community, they assist many families within Hertfordshire and their hard work provides excellent outcomes”

**Services to Young People Team of the Year Award**

# AWARD 10 : SERVICES TO FAMILIES TEAM OF THE YEAR



*A team who work with families in Hertfordshire, bringing positive change to the whole family through outstanding work and commitment*



# The Nominations are...

- **CHEXS Family Support Service, Broxbourne**
- **Dacorum and LINK Family Services**
- **The Family Support Team, Family Centre Service – East Herts Quadrant**
- **HABS Family Support Team**
- **BeeZee Bodies, Central Team**
- **Home-Start Watford and Three Rivers**
- **Intensive Family Support Team, East Herts and Broxbourne**
- **Welwyn and Hatfield Schools Partnership**
- **Windmill Family Centre, Dacorum**
- **Law Clinic Team, St Albans**



# The winner of this award goes to a team who ...

“have supported each other through the last year, showed compassion and understanding towards each other, so that the whole team can reach their common goal of supporting families”



The background features a blue gradient with a pattern of white stars and starbursts. At the top, there are silhouettes of stage lights hanging from a rig. Two large, light blue beams of light shine down from the top corners towards the center. The text is centered in the middle of the image.

**The Services to  
Families Team of  
the Year goes to.....**



# Family Centre Service

## East Herts Quadrant

## The Family Support Team



“The team has shown perseverance and stamina, they developed bespoke packages of support which were responsive to the complex and immediate presenting needs”

“The team quickly adapted course content so that delivery could continue virtually. This work has enabled the team to work with over 500 families since April 2020”

**Services to Families Team Award**

# AWARD 11

## ADDRESSING ADVERSE CHILDHOOD EXPERIENCES (ACES) THROUGH PRACTICE



*For a team or individual who is leading on the adaptation of practices to take into account the impact of Adverse Childhood Experiences on the families they work with. Ensuring the prevention of intergenerational issues.*



# The Nominations are...

- **DSPL9 Triage Team, Watford & Three Rivers, Bushey & Radlett**
- **Micklem Primary School, Hemel Hempstead**



# The winner of this award goes to a team who ...

All staff have received significant training around attachment, ACEs and supportive practice and this is displayed throughout the support provided to children and families.



The background features a blue gradient with a pattern of white stars and starburst effects. At the top, there are silhouettes of stage lights hanging from a rig. The text is centered and reads: 

**The Addressing  
Adverse Childhood  
Experiences through  
Practice Award goes  
to.....**



# Micklem Primary School



Every child in the school has a 1 hour taught lesson each week using Protective Behaviours and Zones of Regulations.

The dedication and commitment of the staff ensures that children and families are able to thrive.

They strive to be welcoming and to build trust with families and staff to ensure they are available and approachable and can hear the voice of the children and families

**Addressing Adverse Childhood Experiences Award**

# AWARD 12

## COLLABORATIVE TEAM OF THE YEAR



*A team who is committed to building relationships and/or joint working with colleagues across different services/agencies to ensure positive outcomes.*



# The Nominations are...

- **CHEXS Family Support, Broxbourne**
- **DSPL9 Triage Team, Watford & Three Rivers, Bushey & Radlett**
- **Public Health Nursing & Family Support, ASQs, Family Centre Service, East Herts Quadrant**
- **North Herts Primary Support Service**
- **St. Albans Plus Partnership/VISTA**
- **Intensive Family Support Team, Stevenage and North Herts**
- **Stevenage Vineyard Foodshed**

**The winner of this award goes to a team who ...**

“have remained helpful,  
cheerful, reliable and  
resilient throughout this  
whole pandemic and are a  
perfect example of  
Collaborative and  
Community support”



The background is a vibrant blue with a subtle grid pattern. It is decorated with numerous white stars of various sizes and shapes, some appearing as bright, multi-pointed starbursts. At the top, several black stage spotlights are suspended, with beams of light shining down. A white cursor icon is visible in the upper left corner.

**The Collaborative  
Team of the Year  
Award goes to.....**



# Stevenage Vineyard Foodshed



“The Vineyard have been an amazing support to our local community and families. They are always ready to help and are flexible to the demands of the families”

“Every time I have gone to the foodshed I am met by friendly people who you can tell genuinely care”

“The looks on our families faces when we have been able to turn up with bags of food has been relief, joy and disbelief at the kindness shown to them”

**Collaborative Team of the Year Award**

# AWARD 13

## TEAM OF THE YEAR



*A team (frontline or otherwise) which consistently goes above and beyond, are resilient, passionate, and are exceptionally dedicated to their work.*



# The Nominations are...

- **Abbots Langley School Pastoral Team**
- **CHEXS Family Support, Broxbourne**
- **East Herts Quadrant Family Support Service Perinatal Team**
- **HABS Family Support**
- **Marriots School**
- **New Zion foodbank**
- **SENDIASS**
- **St Albans and Dacorum YCH Services for Young People**
- **Three Rivers DC, Housing Department**
- **Watford & Three Rivers Intensive Family Support Team**

**Team of the Year Award**



**The winner of this award goes to a team who ...**

**“Throughout the pandemic,  
their mission has been to get  
the vulnerable, protected and  
safe into accommodation  
where they were able to shield  
or isolate when needed”**





**The Team of the  
Year Award goes  
to.....**



# Three Rivers DC

## Housing Department



They have gone the extra mile to ensure households had the means of communication to be able to contact them due to the offices being closed. Including, providing mobile phones, food parcels and much more

The team have managed to prevent 41% of all homeless applications in this financial year.

The housing team is an all over caring and hardworking team, going above and beyond for each customer. .... they would be a perfect candidate for a nomination for best team!

**Team of the Year Award**

# Congratulations



You're  
all  
Stars!

# Congratulations and Close



## Jackie Clementson

Head of Family Support & Young Peoples Services,  
Children's Services, HCC



We hope you have enjoyed the entertainment brought to us today by Electric Umbrella

If you would like to hear more the album is available for download or CD



The new album

**"SUNFLOWER AVENUE"**

**AVAILABLE NOW!**

iTunes

CD

**SUNFLOWER AVENUE - an album born out of lockdown that bonded a community**

Electric Umbrella is a registered charity challenging the perception about people with learning disabilities and enriching and empowering lives through music.

[www.electricumbrella.co.uk](http://www.electricumbrella.co.uk)





# Families First

Early help, brighter futures