

Performance report



**Families
First**

Early help, brighter futures



Hertfordshire

October 2024 – September 2025

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs finalised in the 12 months to the end of September 2025 was 918, which included 2,008 children. 28.8% of children supported are non-White British (the 2021 census population figure was 28.2%). 16.4% of children had an EHCP and 21.2% had a SEND support status.



Intensive Family Support teams (54.6%), Supporting Families Practice Team (12.6%), schools (12.6%), Homeless Prevention Team (9.0%) and school partnerships (6.8%) led on the majority of FFAs.



Between October 2024 and September 2025, there were 892 starts for short term work interventions.

Presenting needs and outcomes



63% of FFAs include at least one child / young person member of the family with a health need; an adult with a health need was identified in 62% of FFAs. 62% identify a need against the Family Relationships criteria, which includes parenting capacity, and 58% of FFAs include concerns relating to education.



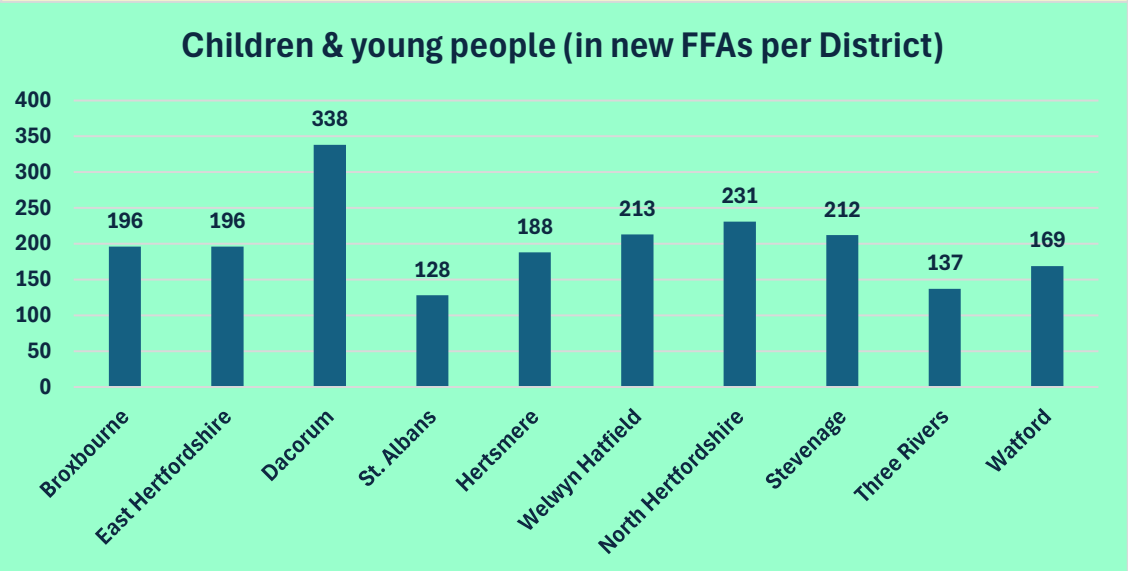
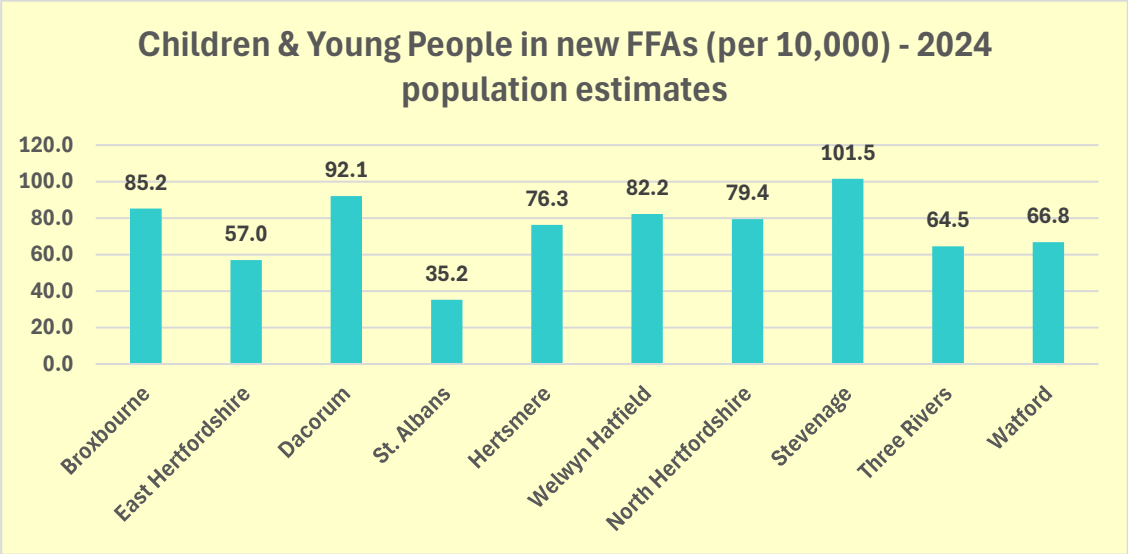
The outcome success rate following the completion of FFAs for the period between October 2024 and September 2025 was 69%. Based on child numbers, 15.5% of families disengaged or withdrew consent; however, it is often found that much has been achieved prior to disengagement. 15.5% of children in FFAs transferred for support from Specialist & Safeguarding Services.

Families First Assessments (Oct 2024 – Sep 2025)



No. of children in completed FFAs

<i>District</i>	No. Children	Children per 10,000
Broxbourne	196	85.2
East Hertfordshire	196	57.0
Dacorum	338	92.1
St. Albans	128	35.2
Hertsmere	188	76.3
Welwyn Hatfield	213	82.2
North Hertfordshire	231	79.4
Stevenage	212	101.5
Three Rivers	137	64.5
Watford	169	66.8
Hertfordshire	2,008	72.4



Families First Assessments (FFA) finalised

By lead agency and District / Borough



	Carers in Hertfordshire	CHEXS	Early Years' setting	Family Support Service	SFPT	Homelessness Prevention Team	Intensive Family Support	School / ESC	School Partnership	SfYP	TOTAL
Broxbourne		3		4	11	13	46	16	2		95
East Hertfordshire				8	9	1	52	24			94
Dacorum	1		1		17	16	68	11	38		152
St. Albans				2	15	9	20	9	6		61
Hertsmere	1			4	5	8	59	5	4	1	87
Welwyn Hatfield			1	6	9	10	53	12	5		96
North Hertfordshire			2	2	25	4	47	17	1		98
Stevenage			2	1	13	16	50	10	1		93
Three Rivers				1	4	2	47	7	4		65
Watford					8	4	59	5	1		77
TOTAL	2	3	2	28	116	83	501	116	62	1	918

Families First Assessments (FFA) finalised

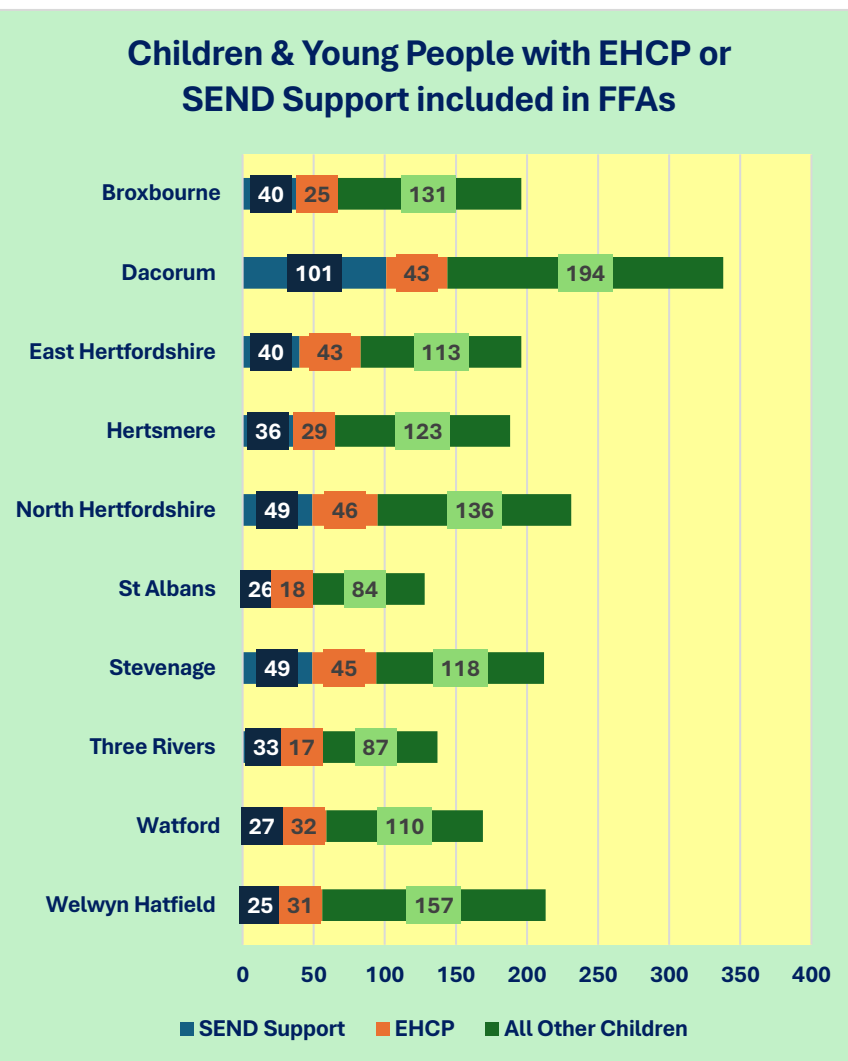
By Quarter & District / Borough



	July - Sept 2024	Oct - Dec 2024	Jan - Mar 2025	Apr - Jun 2025	Jul - Sep 2025	Total
Broxbourne	14	30	29	21	15	109
East Hertfordshire	18	25	26	23	20	112
Dacorum	30	38	44	39	31	182
St. Albans	21	17	12	15	17	82
Hertsmere	15	22	26	18	21	102
Welwyn Hatfield	18	31	21	28	16	114
North Hertfordshire	31	26	27	21	24	129
Stevenage	16	30	22	26	15	109
Three Rivers	15	22	11	21	11	80
Watford	19	11	30	15	21	96
TOTAL	197	252	248	227	191	1115

FFA – SEND SUPPORT & EHCP needs: October 2024 – September 2025

	SEND Support	EHCP	All Other Children	Total	SEND Support %	EHCP %	EHCP / SEND Support %
Broxbourne	40	25	131	196	20.4	12.8	33.2
Dacorum	101	43	194	338	29.9	12.7	42.6
East Hertfordshire	40	43	113	196	20.4	21.9	42.3
Hertsmere	36	29	123	188	19.1	15.4	34.6
North Hertfordshire	49	46	136	231	21.2	19.9	41.1
St Albans	26	18	84	128	20.3	14.1	34.4
Stevenage	49	45	118	212	23.1	21.2	44.3
Three Rivers	33	17	87	137	24.1	12.4	36.5
Watford	27	32	110	169	16.0	18.9	34.9
Welwyn Hatfield	25	31	157	213	11.7	14.6	26.3
Hertfordshire	426	329	1253	2008	21.2	16.4	37.6



Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough



	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Any Other Asian Background	Black or Black British - African	Black or Black British - Caribbean	Any Other Black Background	Mixed White and Asian	Mixed White and Black African	Mixed White and Black Caribbean	Any Other Mixed Background	White - British	Any Other White Background	White - Irish	Traveller of Irish Heritage or Gypsy / Roma	Any Other Ethnic Group	Not stated	Total
Broxbourne		2	4	1	10	6	3	1	6	8	3	131	8		1	2	10	196
East Hertfordshire			3		3		2			5	5	169	3				6	196
Dacorum	1	1	9	6	12	5	2	11	1	10	9	235	12		3	3	18	338
St Albans	4			4	3			10		3	8	70	15			2	9	128
Hertsmere		2	2	4	4			3	5	9	1	130	12	1	1	6	8	188
Welwyn Hatfield		1			19	4	4	1	5	2	12	148	10		2	4	1	213
North Hertfordshire		1	5	2	6	5	3	8	1	14	10	164	2			1	9	231
Stevenage	1	1		2	9	3	3		3	2	5	170	8			1	4	212
Three Rivers		4		2	8			7		3	2	100	7	4				137
Watford		6	16	11	16	8	2	7	1	9	6	67	16		2	2		169
Hertfordshire	6	18	39	32	90	31	19	48	22	65	61	1384	93	5	9	21	65	2008
% Total (excludes not stated) (Herts)	0.3	0.9	2.0	1.6	4.6	1.6	1.0	2.5	1.1	3.3	3.1	71.2	4.8	0.3	0.5	1.1		
2021 census (Herts)	0.6	4.1	1.5	2.5	2.4	1.3	0.1	1.2	0.5	1.1	1.1	71.8	8.1	1.6	0.3	0.1		

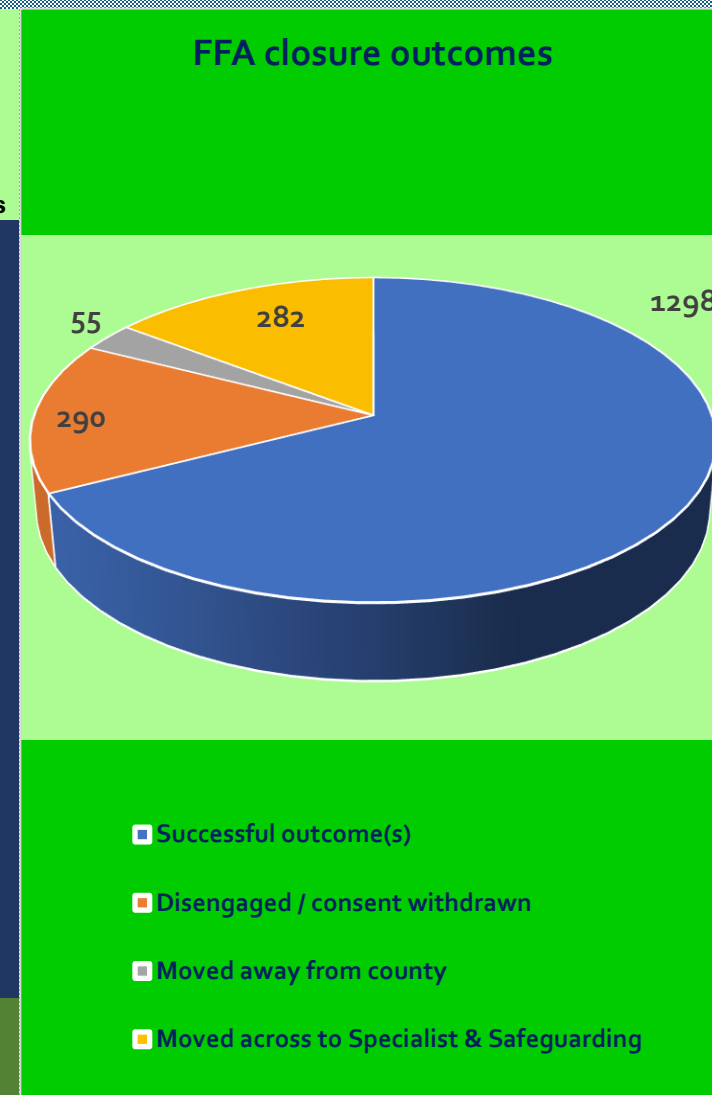
Presenting needs % (family level) in completed FFAs

FFAs completed – 12 months to September 2025

DISTRICT	Getting a good education	Early Years Development	Mental & Physical Health (Child / Young Person)	Mental & Physical Health (Adult)	Substance Misuse	Family Relationships / Parenting capacity	Crime & ASB	Domestic Abuse	Housing	Financial issues	Children keeping safe / risk of exploitation	Young Carers	Number of families
Broxbourne	56.8	11.6	65.3	67.4	17.9	61.1	12.6	38.9	37.9	50.5	22.1	17.9	95
East Hertfordshire	77.7	19.1	79.8	83.0	24.5	78.7	7.4	44.7	29.8	47.9	34.0	21.3	94
Dacorum	52.6	10.5	58.6	59.9	15.1	48.7	5.9	25.0	25.7	28.9	17.1	13.2	152
St. Albans	52.5	8.2	59.0	50.8	4.9	59.0	8.2	18.0	26.2	26.2	8.2	9.8	61
Hertsmere	56.3	14.9	54.0	60.9	12.6	54.0	6.9	24.1	23.0	26.4	18.4	13.8	87
Welwyn Hatfield	55.2	13.5	58.3	62.5	13.5	60.4	7.3	37.5	26.0	22.9	25.0	13.5	96
North Hertfordshire	60.2	18.4	66.3	63.3	12.2	64.3	11.2	32.7	23.5	27.6	19.4	13.3	98
Stevenage	48.4	18.3	51.6	52.7	20.4	58.1	8.6	34.4	24.7	32.3	22.6	11.8	93
Three Rivers	60.0	16.9	69.2	67.7	4.6	72.3	3.1	40.0	16.9	33.8	13.8	12.3	65
Watford	57.1	22.1	68.8	63.6	15.6	67.5	3.9	39.0	20.8	42.9	18.2	16.9	77
TOTAL	57.5	15.1	62.7	63.3	14.8	62.3	7.6	33.2	25.8	33.8	20.4	14.5	918

FFA closure/outcome (child level data): October 2024 – September 2025

DISTRICT	Successful outcome(s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	92	21	13	43	169	59%
East Hertfordshire	96	27	1	38	162	60%
Dacorum	176	68	8	55	307	59%
St. Albans	93	13	0	28	134	69%
Hertsmere	96	25	0	20	141	68%
Welwyn Hatfield	147	30	5	27	209	72%
North Hertfordshire	189	41	4	18	252	76%
Stevenage	164	21	5	21	211	80%
Three Rivers	100	9	6	12	127	83%
Watford	103	18	10	18	149	74%
Out of county	42	17	3	2	64	69%
TOTAL	1298	290	55	282	1925	69%

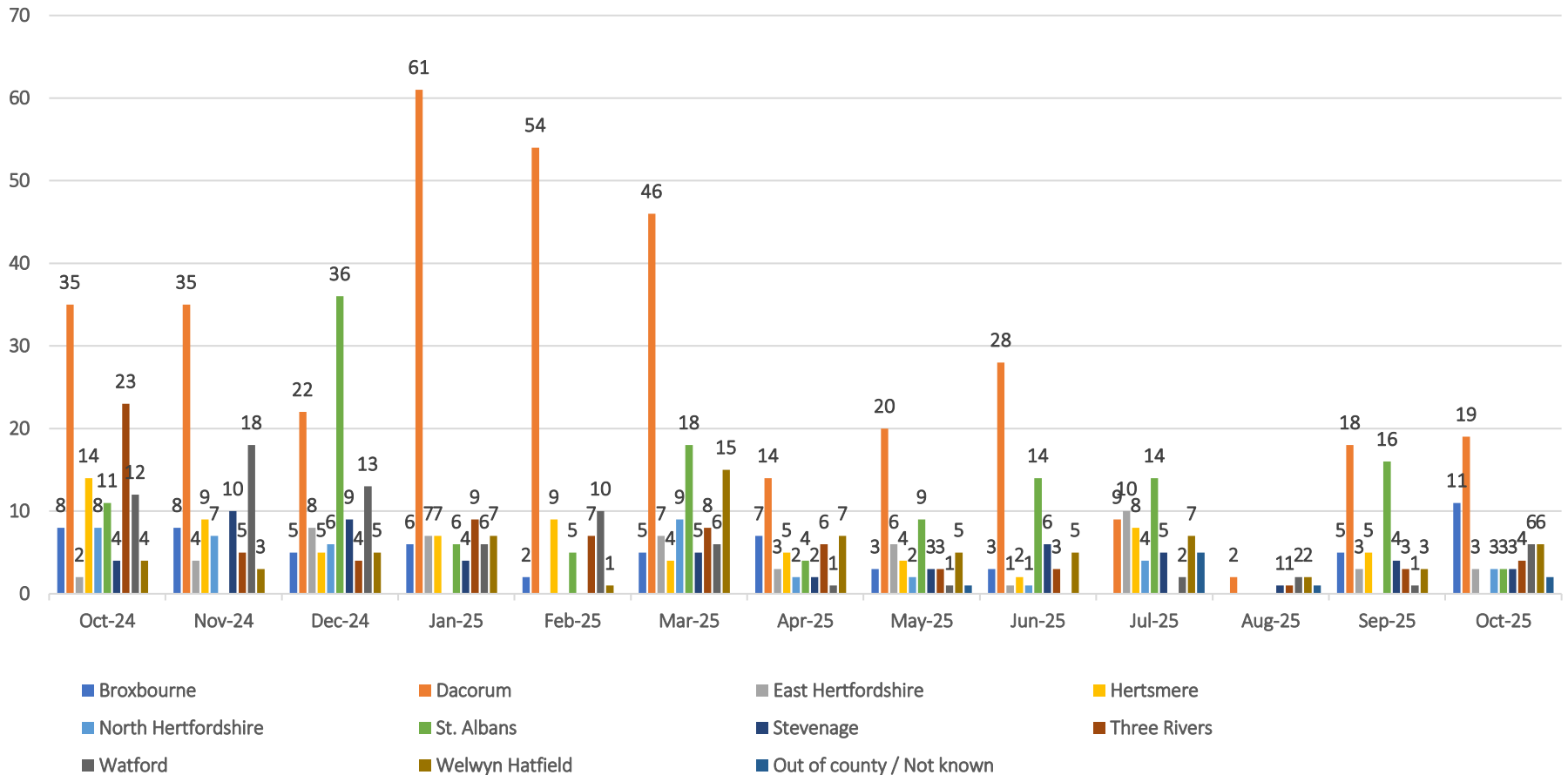


Short Term Work October 2024 – October 2025

Children & young People by District



Short Term Work - Children & Young People by month (start date)

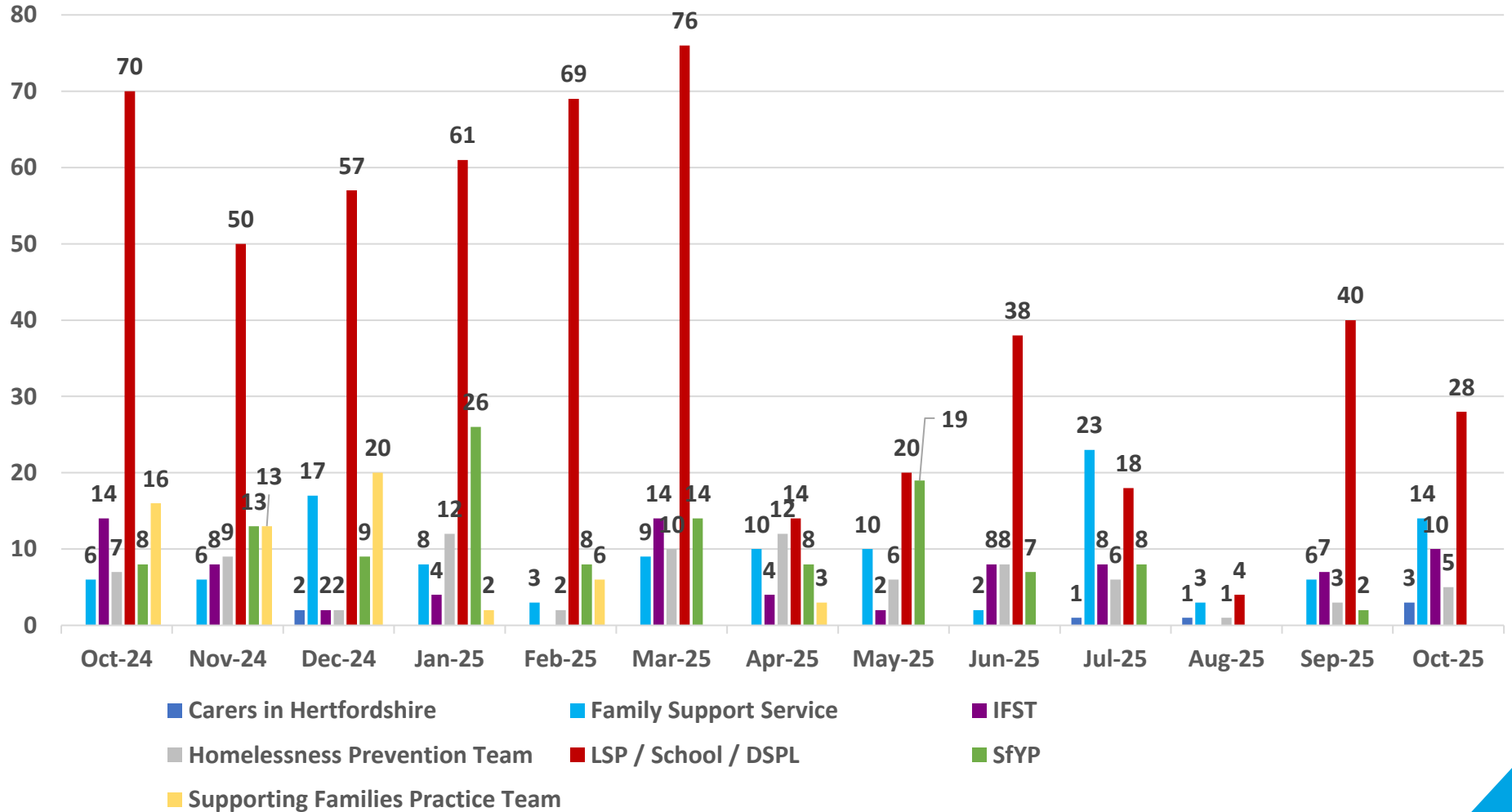


Short Term Work October 2024 – October 2025

Children & young People by lead agency



Children & Young People Short Term Work starts by agency (by month)

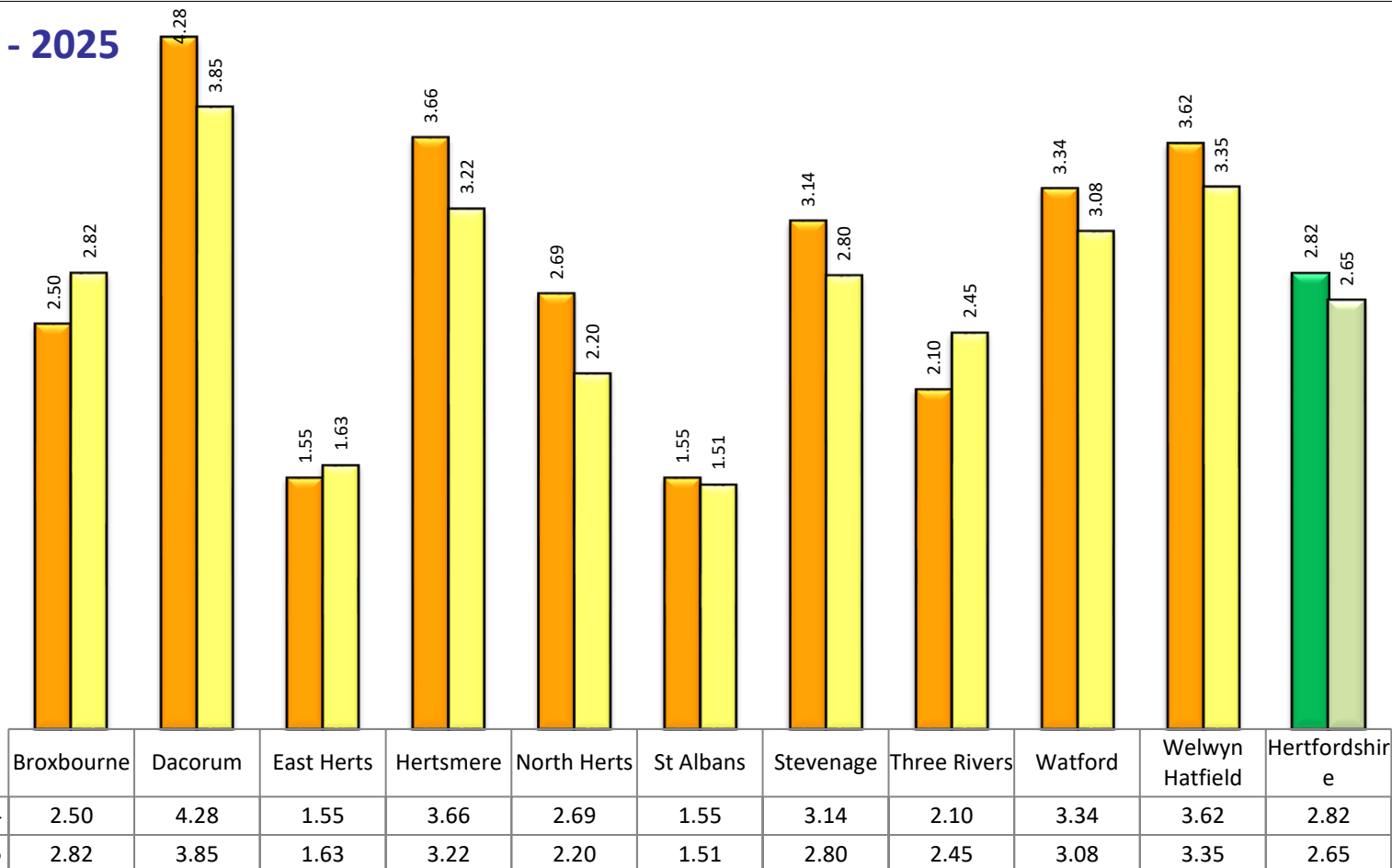


16-18 NEET (Years 12 & 13): August 2024 – August 2025

By District



NEET % - 2024 - 2025



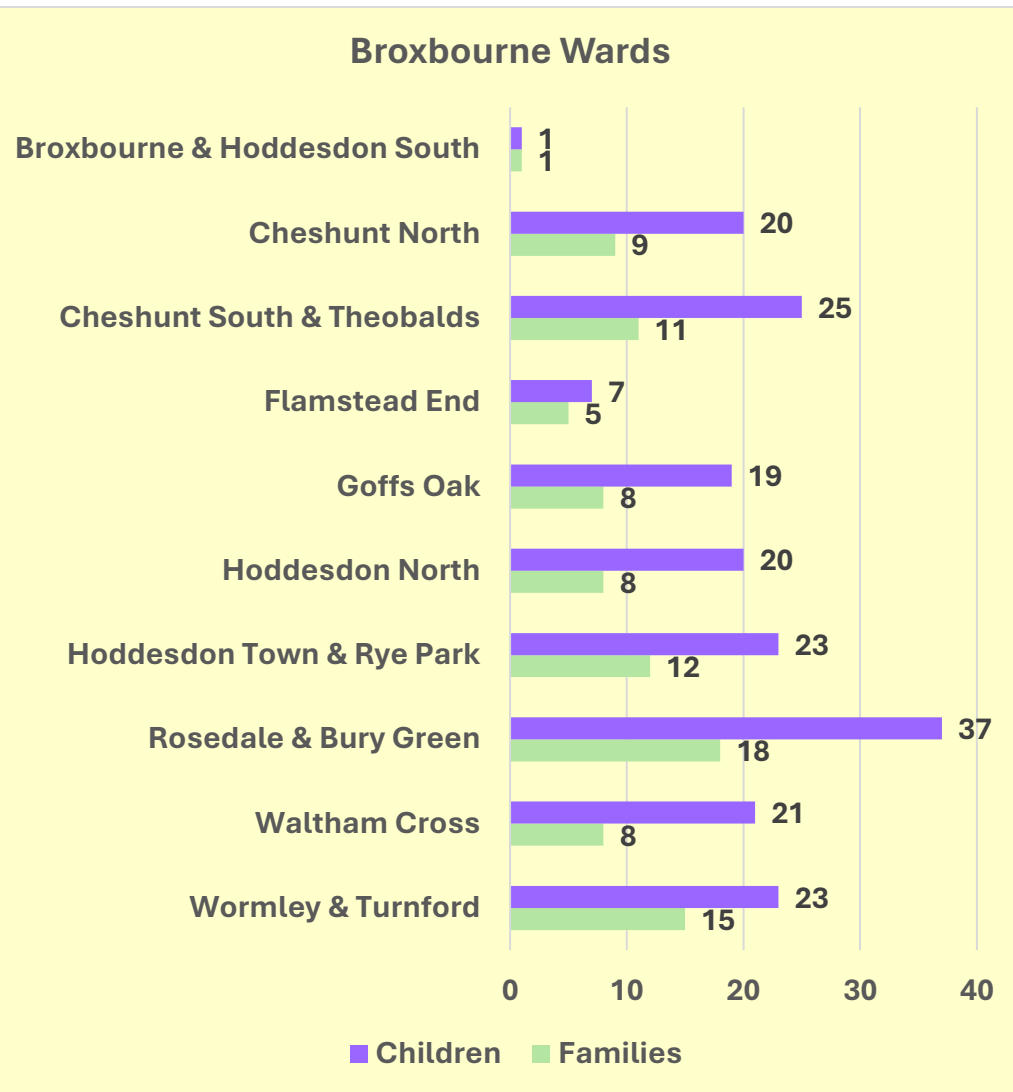
In addition to the NEET rate falling from 2.82% to 2.65% in the last 12 months, the in-learning rate improved during the same period from 92.9% to 93.5%. The Not Known rate has remained the same at 1.2%. As young people have subsequently moved into new academic age groups, this data is being refreshed.

FFA – completed assessments

Broxbourne: Oct 2024-Sep 2025



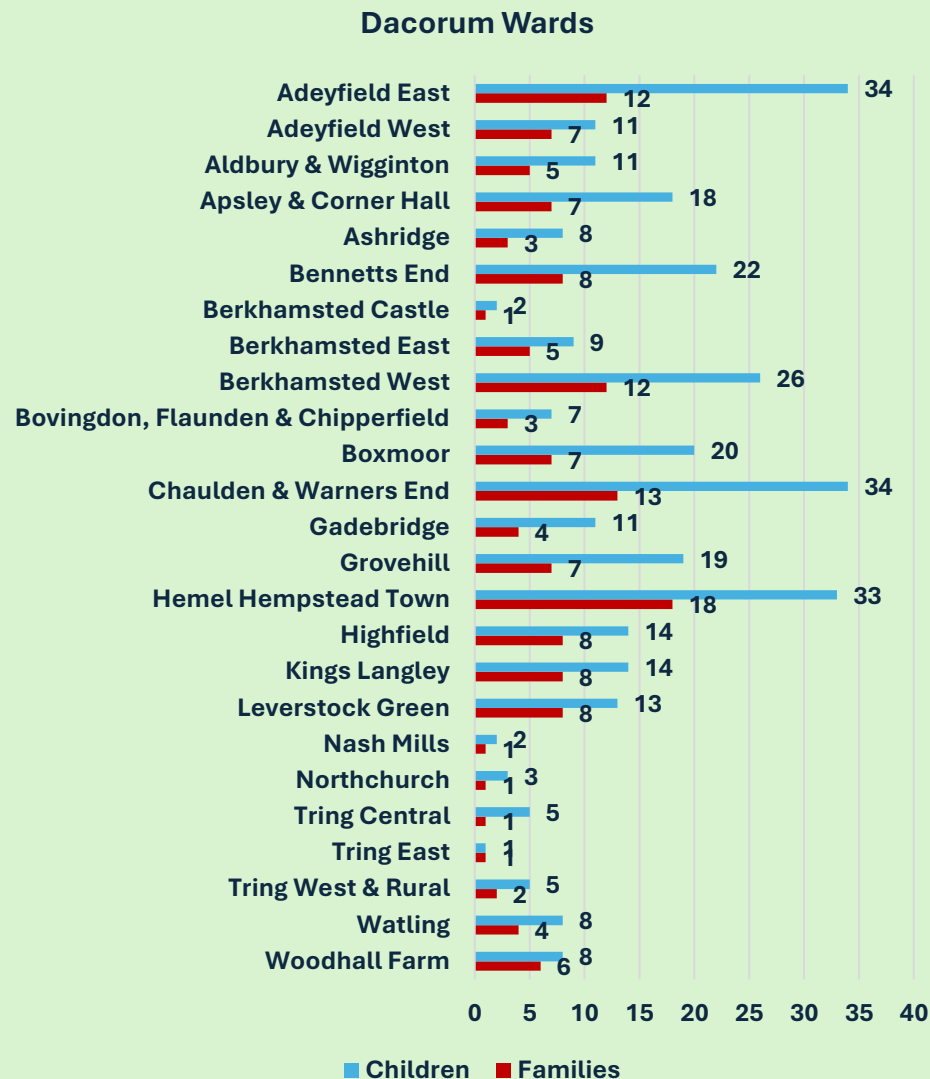
	Families	Children
Broxbourne & Hoddesdon South	1	1
Cheshunt North	9	20
Cheshunt South & Theobalds	11	25
Flamstead End	5	7
Goffs Oak	8	19
Hoddesdon North	8	20
Hoddesdon Town & Rye Park	12	23
Rosedale & Bury Green	18	37
Waltham Cross	8	21
Wormley & Turnford	15	23



FFA – completed assessments

Dacorum: Oct 2024-Sep 2025

	Families	Children
Adeyfield East	12	34
Adeyfield West	7	11
Aldbury & Wigginton	5	11
Apsley & Corner Hall	7	18
Ashridge	3	8
Bennetts End	8	22
Berkhamsted Castle	1	2
Berkhamsted East	5	9
Berkhamsted West	12	26
Bovingdon, Flaunden & Chipperfield	3	7
Boxmoor	7	20
Chaulden & Warners End	13	34
Gadebridge	4	11
Grovehill	7	19
Hemel Hempstead Town	18	33
Highfield	8	14
Kings Langley	8	14
Leverstock Green	8	13
Nash Mills	1	2
Northchurch	1	3
Tring Central	1	5
Tring East	1	1
Tring West & Rural	2	5
Watling	4	8
Woodhall Farm	6	8

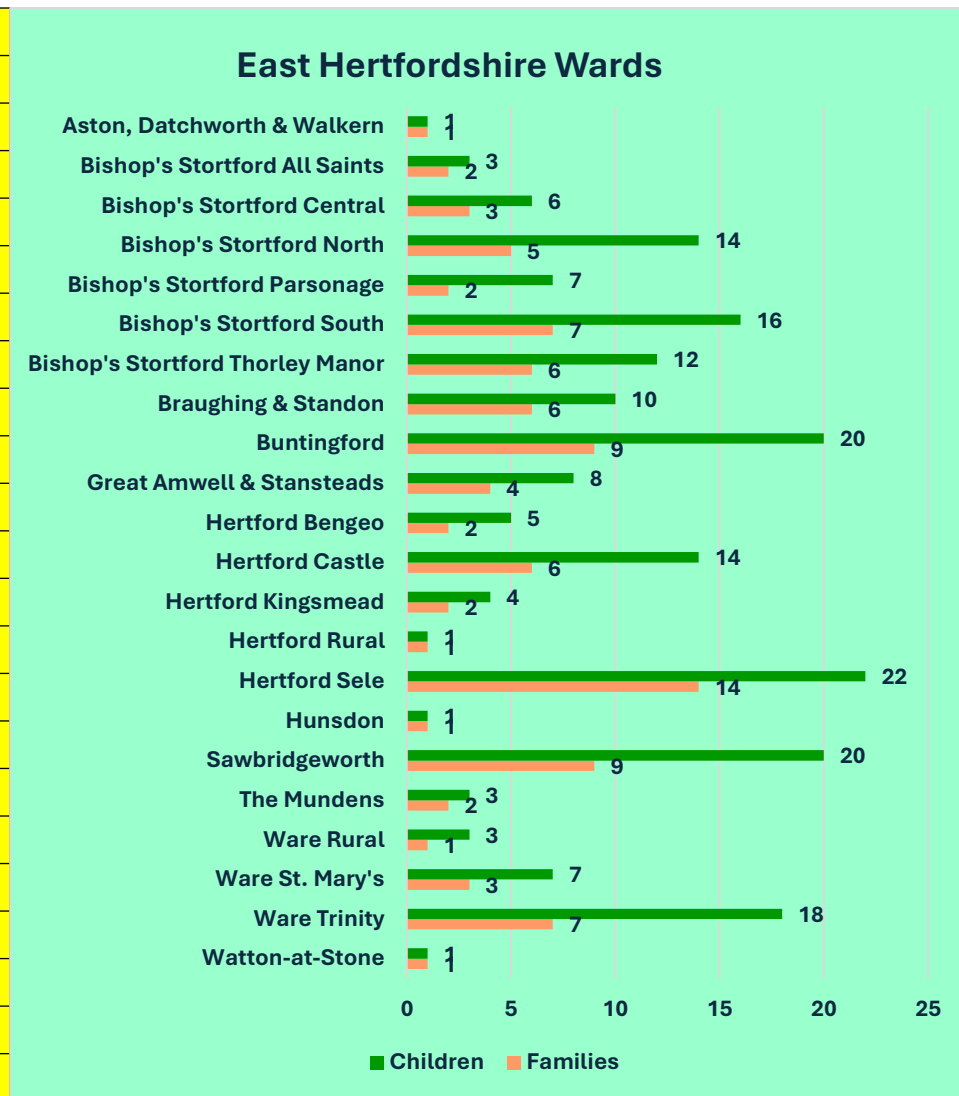


FFA – completed assessments

East Hertfordshire: Oct 2024-Sep 2025



	Families	Children
Aston, Datchworth & Walkern	1	1
Bishop's Stortford All Saints	2	3
Bishop's Stortford Central	3	6
Bishop's Stortford North	5	14
Bishop's Stortford Parsonage	2	7
Bishop's Stortford South	7	16
Bishop's Stortford Thorley Manor	6	12
Braughing & Standon	6	10
Buntingford	9	20
Great Amwell & Stansteads	4	8
Hertford Bengoe	2	5
Hertford Castle	6	14
Hertford Kingsmead	2	4
Hertford Rural	1	1
Hertford Sele	14	22
Hunsdon	1	1
Sawbridgeworth	9	20
The Mundens	2	3
Ware Rural	1	3
Ware St. Mary's	3	7
Ware Trinity	7	18
Watton-at-Stone	1	1

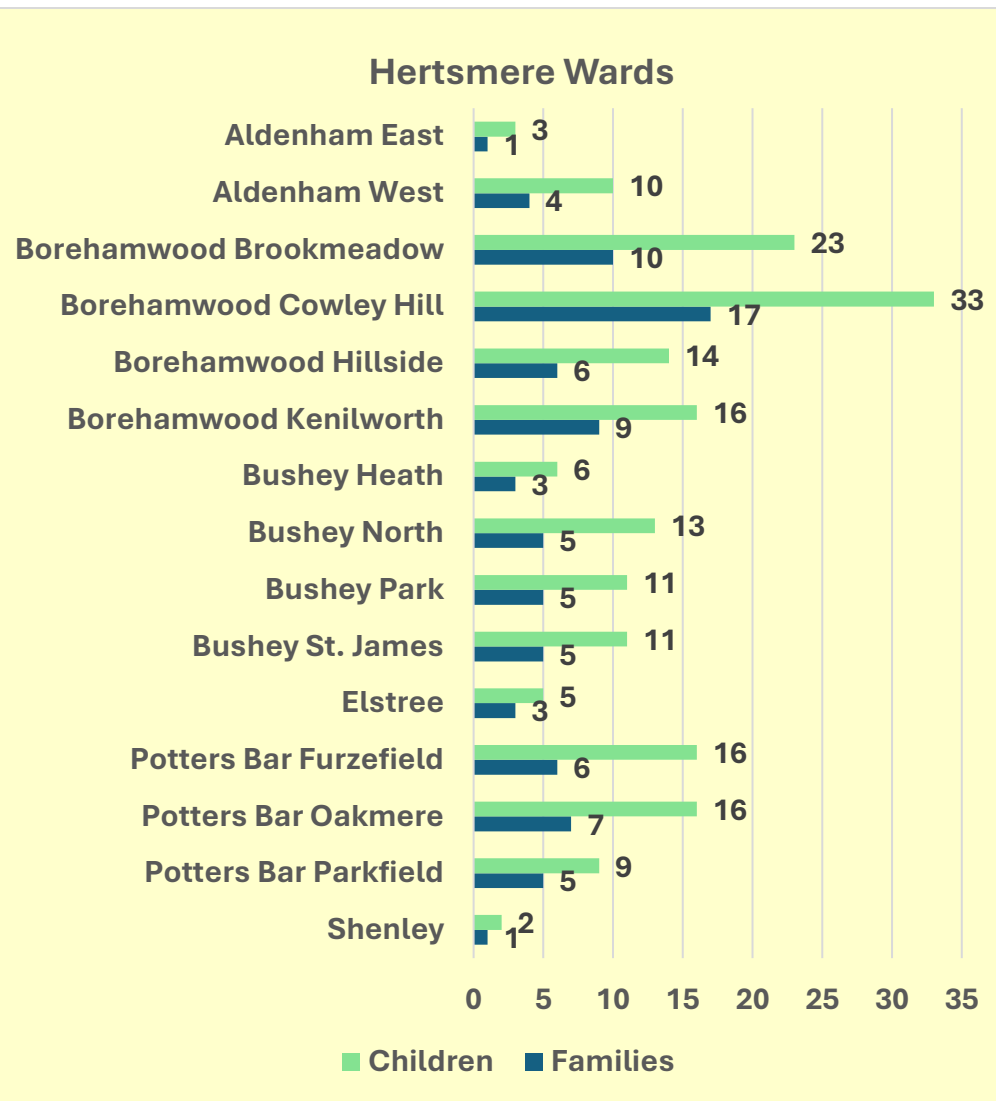


FFA – completed assessments

Hertsmere: Oct 2024-Sep 2025



	Families	Children
Aldenham East	1	3
Aldenham West	4	10
Borehamwood Brookmeadow	10	23
Borehamwood Cowley Hill	17	33
Borehamwood Hillside	6	14
Borehamwood Kenilworth	9	16
Bushey Heath	3	6
Bushey North	5	13
Bushey Park	5	11
Bushey St. James	5	11
Elstree	3	5
Potters Bar Furzefield	6	16
Potters Bar Oakmere	7	16
Potters Bar Parkfield	5	9
Shenley	1	2

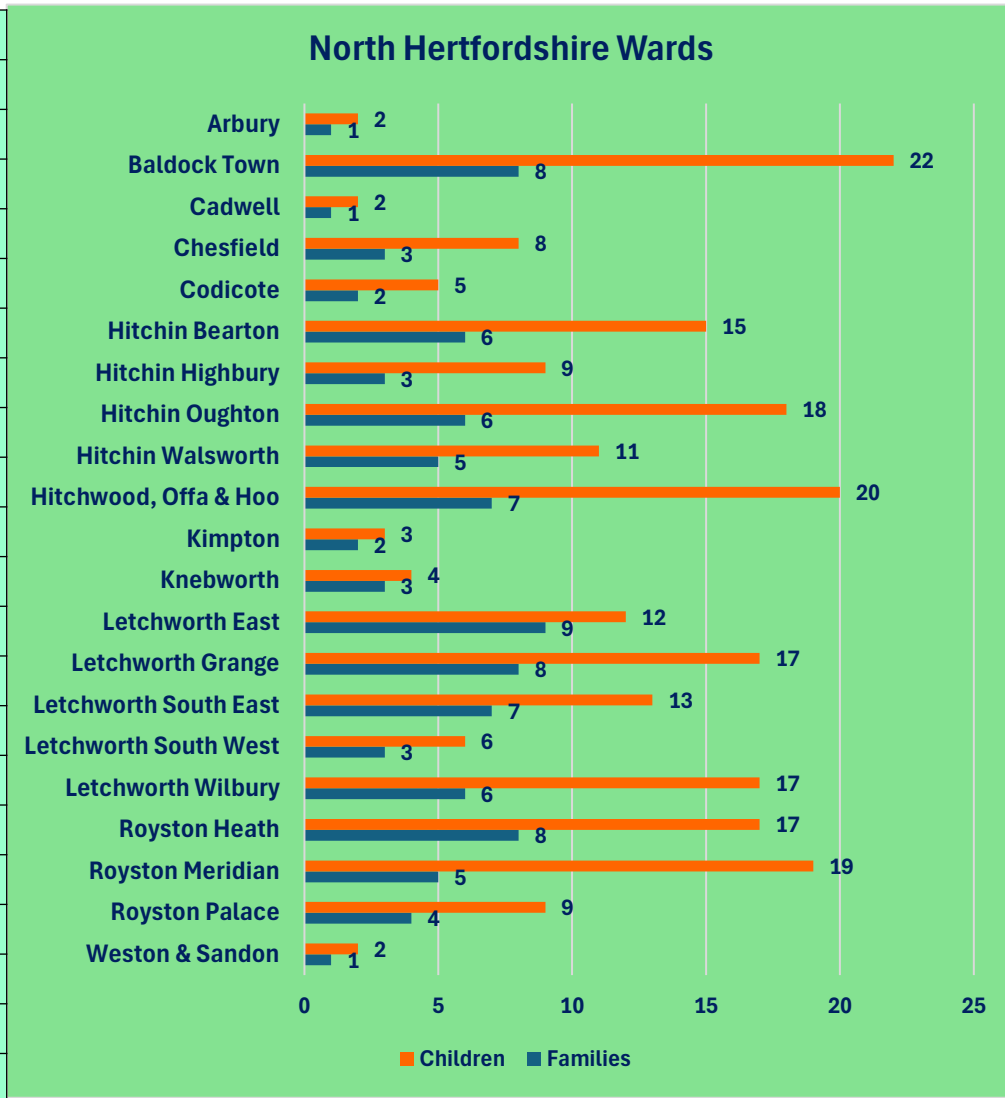


FFA – completed assessments

North Hertfordshire: Oct 2024-Sep 2025



	Families	Children
Arbury	1	2
Baldock Town	8	22
Cadwell	1	2
Chesfield	3	8
Codicote	2	5
Hitchin Bearton	6	15
Hitchin Highbury	3	9
Hitchin Oughton	6	18
Hitchin Walsworth	5	11
Hitchwood, Offa & Hoo	7	20
Kimpton	2	3
Knebworth	3	4
Letchworth East	9	12
Letchworth Grange	8	17
Letchworth South East	7	13
Letchworth South West	3	6
Letchworth Wilbury	6	17
Royston Heath	8	17
Royston Meridian	5	19
Royston Palace	4	9
Weston & Sandon	1	2

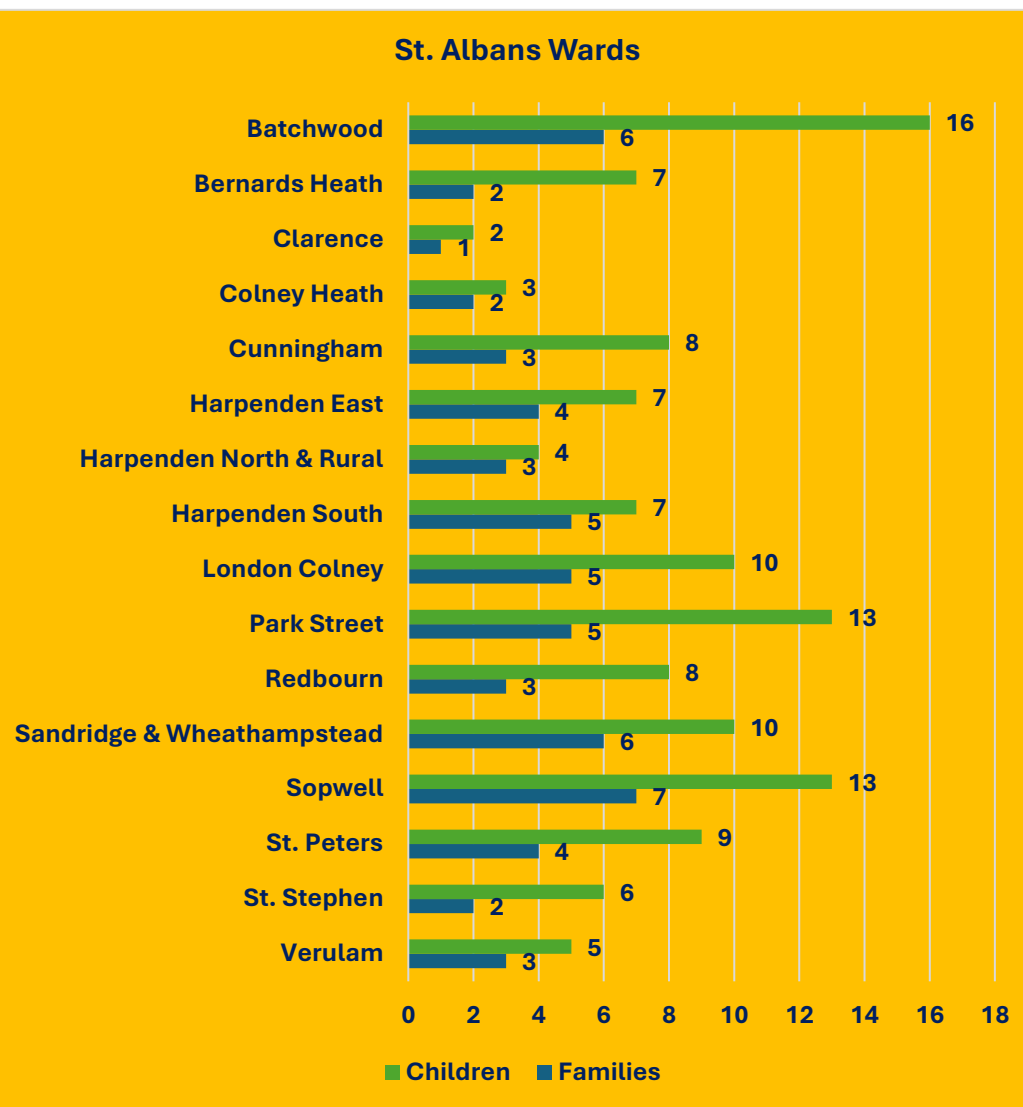


FFA – completed assessments

St. Albans: Oct 2024-Sep 2025



	Families	Children
Batchwood	6	16
Bernards Heath	2	7
Clarence	1	2
Colney Heath	2	3
Cunningham	3	8
Harpenden East	4	7
Harpenden North & Rural	3	4
Harpenden South	5	7
London Colney	5	10
Park Street	5	13
Redbourn	3	8
Sandridge & Wheathampstead	6	10
Sopwell	7	13
St. Peters	4	9
St. Stephen	2	6
Verulam	3	5

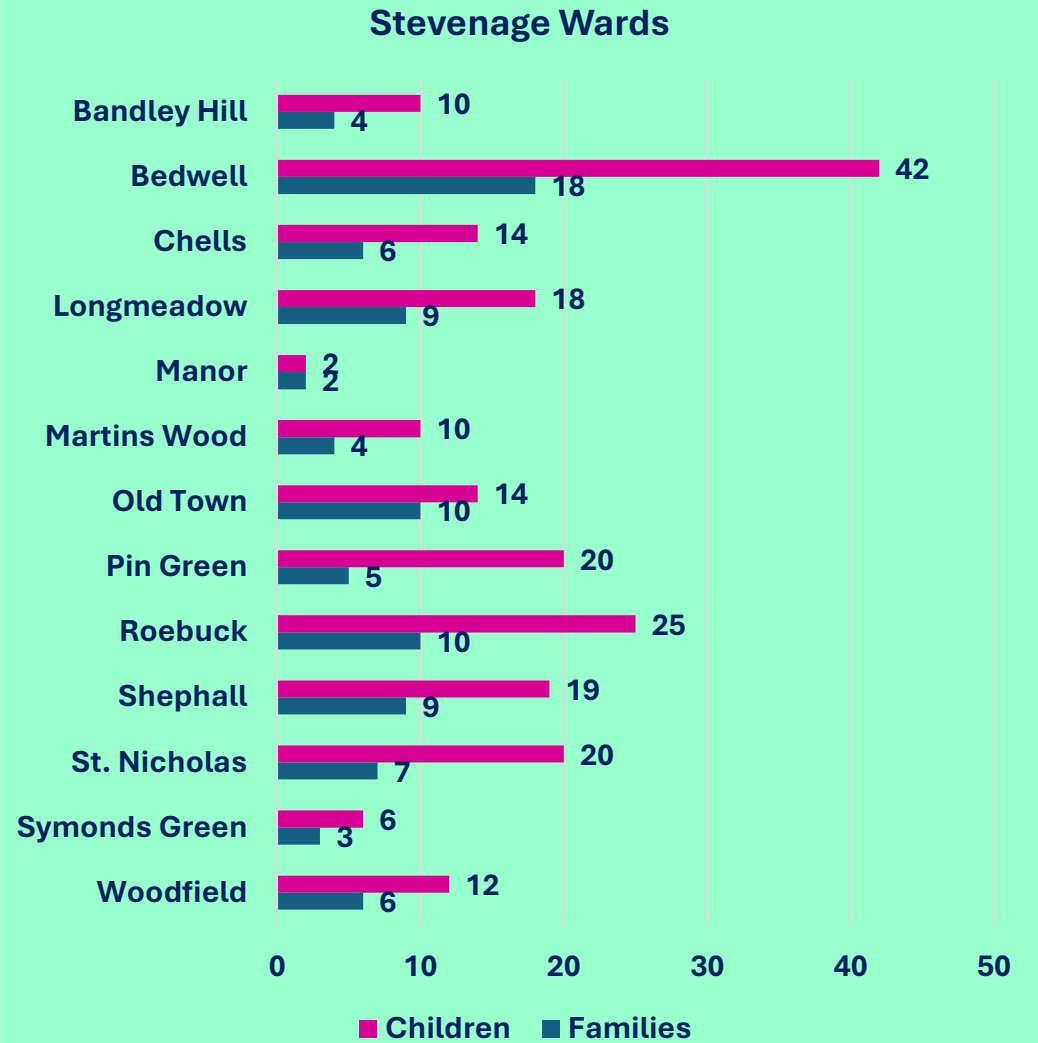


FFA – completed assessments

Stevenage: Oct 2024-Sep 2025



	Families	Children
Bandley Hill	4	10
Bedwell	18	42
Chells	6	14
Longmeadow	9	18
Manor	2	2
Martins Wood	4	10
Old Town	10	14
Pin Green	5	20
Roebuck	10	25
Shephall	9	19
St. Nicholas	7	20
Symonds Green	3	6
Woodfield	6	12

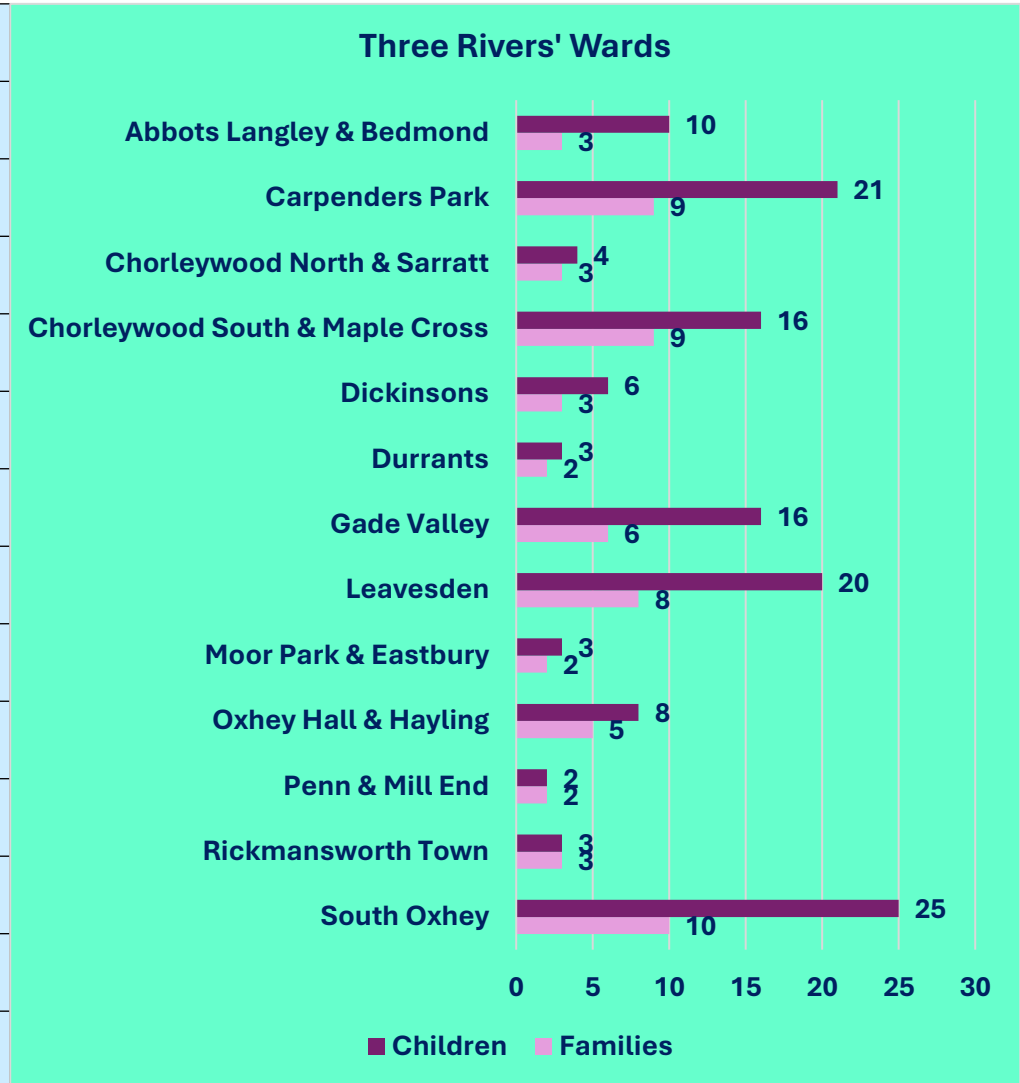


FFA – completed assessments

Three Rivers: Oct 2024-Sep 2025



	Families	Children
Abbots Langley & Bedmond	3	10
Carpenders Park	9	21
Chorleywood North & Sarratt	3	4
Chorleywood South & Maple Cross	9	16
Dickinsons	3	6
Durrants	2	3
Gade Valley	6	16
Leavesden	8	20
Moor Park & Eastbury	2	3
Oxhey Hall & Hayling	5	8
Penn & Mill End	2	2
Rickmansworth Town	3	3
South Oxhey	10	25

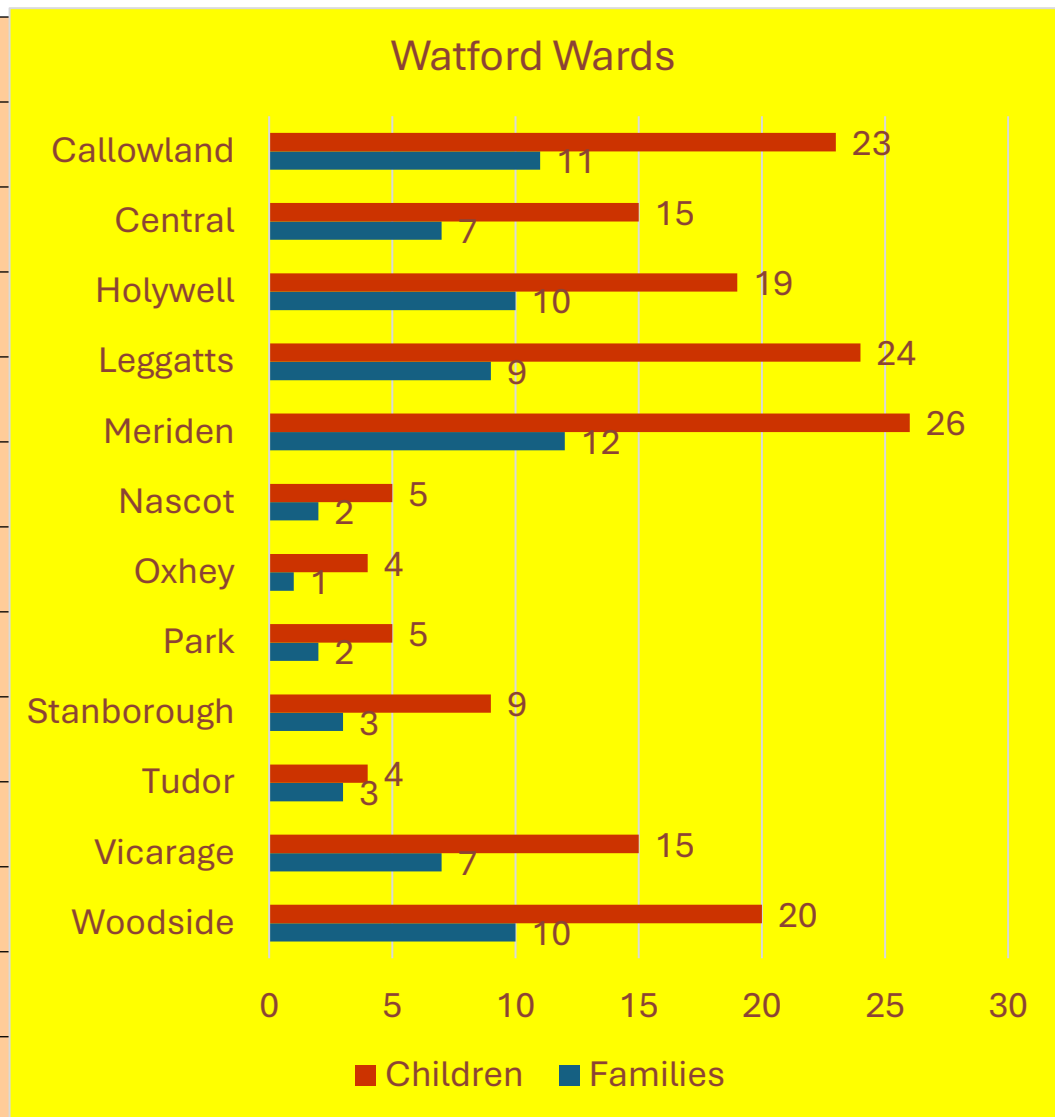


FFA – completed assessments

Watford: Oct 2024-Sep 2025



	Families	Children
Callowland	11	23
Central	7	15
Holywell	10	19
Leggatts	9	24
Meriden	12	26
Nascot	2	5
Oxhey	1	4
Park	2	5
Stanborough	3	9
Tudor	3	4
Vicarage	7	15
Woodside	10	20



FFA – completed assessments

Welwyn Hatfield: Oct 2024-Sep 2025



	Families	Children
Brookmans Park & Little Heath	1	3
Haldens	6	12
Handside	5	18
Hatfield Central	9	17
Hatfield East	7	13
Hatfield South	6	15
Hatfield Villages	8	16
Hatfield West	9	19
Hollybush	13	27
Howlands	10	21
Northaw & Cuffley	1	2
Panshanger	4	6
Peartree	10	23
Sherrards	5	17
Welham Green	1	2
Welwyn West	1	2

