

Performance report



Hertfordshire

October 2022 –
September 2023

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs finalised in the 12 months to the end of September 2023 was 712, which included 1,670 children. 30.7% of children supported are non-White British. 12.8% of children had an EHCP.



Intensive Family Support teams (384) and schools / school partnerships (202) led on the majority of FFAs.



Between October 2022 and September 2023, 1,565 children were supported using 'short term work' interventions. Family Centres provided support to 3,613 families using the Family Centre workflows between July 2022 and June 2023.

Presenting needs and outcomes



76% of FFAs include at least one adult member of the family with a health need. Over 60% of FFAs include issues about family relationships, child health and education concerns.



The most frequently recorded primary needs for children (at the start of assessments) are unmet mental health / emotional wellbeing needs, family relationships and behaviour.



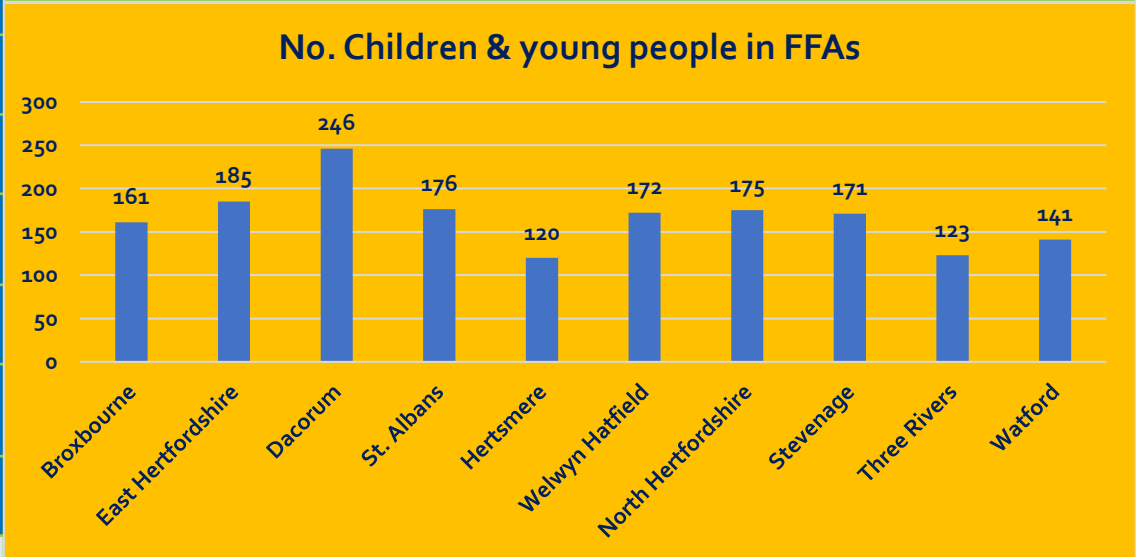
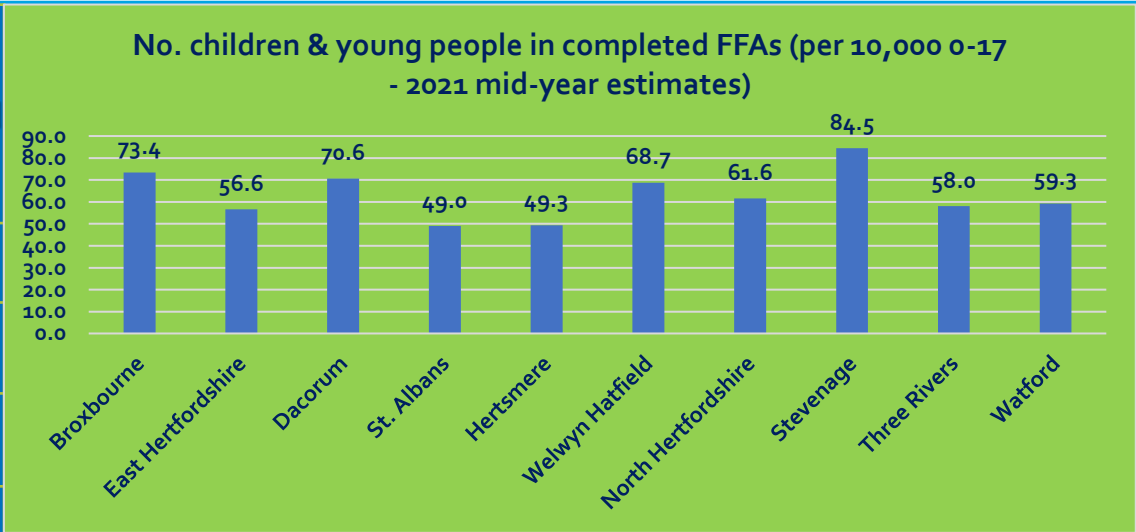
The outcome success rate following the completion of FFAs for the period between October 2022 and September 2023 was 74%. 16% of families disengaged or withdrew consent; however, it is often found that much has been achieved prior to disengagement. 10% of FFAs result in cases transferred to LCS for support from Specialist & Safeguarding Services.

Families First Assessments (October 2022 – September 2023)

No. of children in completed FFAs



<i>District</i>	No. Children	Children per 10,000 (2021 Mid Year Estimates)
Broxbourne	161	73.4
East Hertfordshire	185	56.6
Dacorum	246	70.6
St. Albans	176	49.0
Hertsmere	120	49.3
Welwyn Hatfield	172	68.7
North Hertfordshire	175	61.6
Stevenage	171	84.5
Three Rivers	123	58.0
Watford	141	59.3
Hertfordshire	1,670	61.9



Families First Assessments (FFA) finalised

By lead agency and District / Borough



<i>Families</i>	Carers in Herts	Children's Wellbeing Team	Child Development Centre	Early Years' setting	VCS (CHEXS)	Family Support Service	SFPT	FF Panels / FF Triage	Homelessness Prevention Team	Intensive Family Support	School / ESC / School Partnership	Services for Young People	For Baby's Sake	TOTAL
Broxbourne	1				2	11	1		2	36	14		1	68
East Hertfordshire						6	1	4	1	49	16			77
Dacorum	1		1			3	3	6	1	51	37		3	106
St. Albans				1		4		3	3	31	39			81
Hertsmere						6	2	1	2	33	10		2	56
Welwyn Hatfield						2		3	2	38	22		3	70
North Hertfordshire		2		1		9		3		27	27		2	71
Stevenage		1				8		1	5	35	24		1	75
Three Rivers				1		1				36	8	1	1	48
Watford						3		1	6	48	5			63
TOTAL	2		1	3	2	53	7	22	22	384	202	1	13	712

Families First Assessments (FFA) finalised

By Quarter & District / Borough

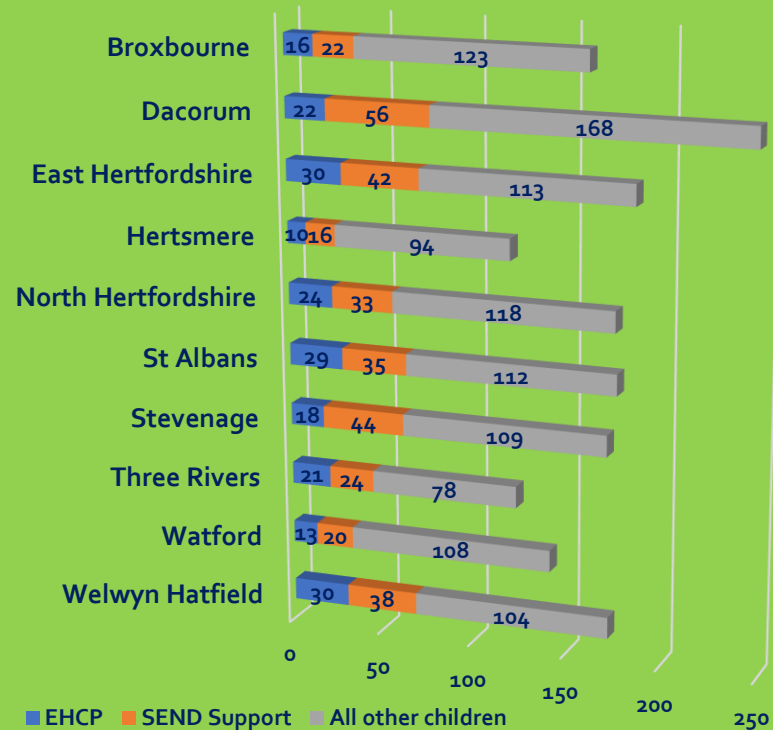


	July - Sept 2022	Oct - Dec 2022	Jan - March 2023	Apr – June 2023	July - Sept 2023	<i>Total</i>
Broxbourne	8	14	13	26	15	76
East Hertfordshire	26	17	26	14	20	103
Dacorum	25	30	30	26	20	131
St. Albans	15	20	26	22	13	96
Hertsmere	12	20	11	13	12	68
Welwyn Hatfield	10	12	16	11	31	80
North Hertfordshire	15	25	17	9	20	86
Stevenage	17	19	17	24	15	92
Three Rivers	17	8	15	12	13	65
Watford	15	18	22	14	9	78
TOTAL	160	183	193	171	168	875

FFA – SEND SUPPORT & EHCP needs (All children & young people): October 2022 – September 2023

	EHCP	SEND Support	All other children	Total	% EHCP / SEND Support
Broxbourne	16	22	123	161	23.6
Dacorum	22	56	168	246	31.7
East Hertfordshire	30	42	113	185	38.9
Hertsmere	10	16	94	120	21.7
North Hertfordshire	24	33	118	175	32.6
St Albans	29	35	112	176	36.4
Stevenage	18	44	109	171	36.3
Three Rivers	21	24	78	123	36.6
Watford	13	20	108	141	23.4
Welwyn Hatfield	30	38	104	172	39.5
Hertfordshire	149	248	837	1234	32.2

Children & Young People in FFAs with SEND Support / EHCPs



Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough

	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Any Other Asian Background	Black or Black British - African	Black or Black British - Caribbean	Any Other Black Background	Mixed White and Asian	Mixed White and Black African	Mixed White and Black Caribbean	Any Other Mixed Background	White - British	Any Other White Background	White - Irish	Traveller of Irish Heritage or Gypsy / Roma	Any Other Ethnic Group	Not stated	Total
Broxbourne			1		21	5	1		1	8	1	108	9			5	1	161
East Hertfordshire	2		2	3	1	1				7	4	148	5			2	10	185
Dacorum			3	12	12	2		10	3	8	6	180	7			3		246
St Albans	9		3	5		2			2	8	17	113	3		3	5	6	176
Hertsmere		1	3	6	6			3	1	7	2	72	10			4	5	120
Welwyn Hatfield			3		4	2	2	1	7	7	4	134	1		1	2	4	172
North Hertfordshire	2			3				4		28	5	124	5	1			3	175
Stevenage		2	4		2	4	2	2	2	9	3	127	10			2	2	171
Three Rivers				2				5		8	1	95	7		5			123
Watford		8	14	2	22	7	3	3	1	7	4	56	9		2	1	2	141
<i>Hertfordshire</i>	13	11	33	33	68	23	8	28	17	97	47	1157	66	1	11	24	33	1670
% Total (Herts)	0.8	0.7	2.0	2.0	4.1	1.4	0.5	1.7	1.0	5.8	2.8	69.3	4.0	0.1	0.7	1.4	2.0	
2021 census (Herts)	0.6	4.1	1.5	2.5	2.4	1.3	0.1	1.2	0.5	1.1	1.1	71.8	8.1	1.6	0.3	0.1		

Presenting needs % (family level) in completed FFAs

FFAs completed – 12 months to September 2023



DISTRICT	Getting a good education	Early Years Development	Mental & Physical Health (Child / Young Person)	Mental & Physical Health (Adult)	Substance Misuse	Family Relationships	Crime & ASB	Domestic Abuse	Housing	Financial issues	Children keeping safe / risk of exploitation	Young Carers	Number of families
Broxbourne	61.8	27.9	70.6	79.4	23.5	67.6	5.9	44.1	51.5	57.4	30.9	25.0	68
East Hertfordshire	58.4	23.4	71.4	77.9	29.9	64.9	16.9	33.8	37.7	50.6	36.4	9.1	77
Dacorum	55.7	24.5	67.0	75.5	17.9	62.3	4.7	42.5	20.8	43.4	21.7	14.2	106
St. Albans	63.0	18.5	60.5	71.6	13.6	49.4	6.2	37.0	27.2	43.2	18.5	17.3	81
Hertsmere	46.4	12.5	62.5	71.4	19.6	66.1	5.4	51.8	32.1	44.6	28.6	12.5	56
Welwyn Hatfield	70.0	15.7	70.0	82.9	10.0	71.4	7.1	42.9	17.1	38.6	18.6	21.4	70
North Hertfordshire	76.1	22.5	77.5	84.5	19.7	77.5	7.0	39.4	32.4	57.7	25.4	18.3	71
Stevenage	64.0	26.7	72.0	76.0	14.7	66.7	6.7	40.0	49.3	53.3	26.7	20.0	75
Three Rivers	66.7	25.0	72.9	77.1	10.4	77.1	14.6	33.3	39.6	45.8	22.9	20.8	48
Watford	58.7	20.6	50.8	61.9	15.9	61.9	15.9	36.5	25.4	47.6	20.6	11.1	63
TOTAL	62.0	22.0	64.8	75.9	17.8	65.7	8.7	40.1	33.3	48.1	24.9	16.8	715

Primary presenting identified need recorded for children & young people (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	4		10		3	5				1	23
ADHD/ASD	10	24	17	10	18	19	20	9	1	14	142
Behaviour	18	32	25	11	11	19	9	13	19	19	176
Bereavement		5	4			1			3	2	15
Child previously missing										1	1
Child with mental ill health or emotional well-being issues (unmet)	16	49	19	31	36	19	21	50	61	15	317
Child/Young Person being bullied			1			1					2
Child/Young Person bullying				1	1						2
Child/Young Person developmental delay	1	8	2	2	4	5	2	1	1	4	30
Child/Young Person ill health, complex health needs and multiple disabilities	2	4	2	1		3	6	2	1	4	25
Child/Young Person involved in anti-social behaviour	1				1		1			1	4
Child/Young Person learning disability	1	2	8		5	1	1	2		6	26
Child/Young Person mental ill health (diagnosed)	4	1	5	1	4	6	7	2		2	32
Child/Young Person physical disability		3	1	1	2		1			1	9
Child/Young Person school attendance below 90%	10	6	11	1	6	11	6	6	5	8	70
Child/young person Self Harming							1	1	2	1	5
Child/Young Person underage sexual activity or unsafe sexual behaviour	1		1	2		1					5
Domestic abuse	2	3	6	12	4		1	1		5	34
Educational needs	3	9	4	2	9	11	12	1	1	8	60
Emotional harm	2	12	1	1	7	6	3		2		34
Family Breakdown				3						1	4
Family relationships	20	31	18	2	12	19	27	6		25	160
Inability to afford a number of food and clothing items				3							3
Living in poor or overcrowded housing / homelessness	21	6	1	5	4	5	20	7	15	14	98
Missing education/absent	6	5	5	2	3	7	2		5	2	37
NEET	1	2	1			1				1	6
Neglect	3	7	2	4	5	3		3	6		33
Obesity	1	1	1					2			5
Parent/Carer deceased			2								2
Parental alcohol and/or substance misuse	8	2	1	2	1						14
Parental conflict	1		5								6
Parental mental ill health issues (diagnosed)	1		3							1	5
Parental mental ill health or emotional well-being issues (unmet)	1		2							1	4
Parental/Carer offending/imprisonment				3							3
Parenting capacity	1		6	2	1					1	11
Physical harm	2			1			1	1	6	1	12
Sexual Exploitation			2			1					3
Sexual harm	1	1		2	1			1		4	10
Social Isolation		1			2	2				2	7
Teenage Pregnancy										1	1
Transition		1			2					1	4
Young Carer	2	4	2	7	8	1	4	1		2	31
Total	144	219	168	112	150	147	145	109	128	149	1471

Primary presenting identified need recorded for adults (FFAs)

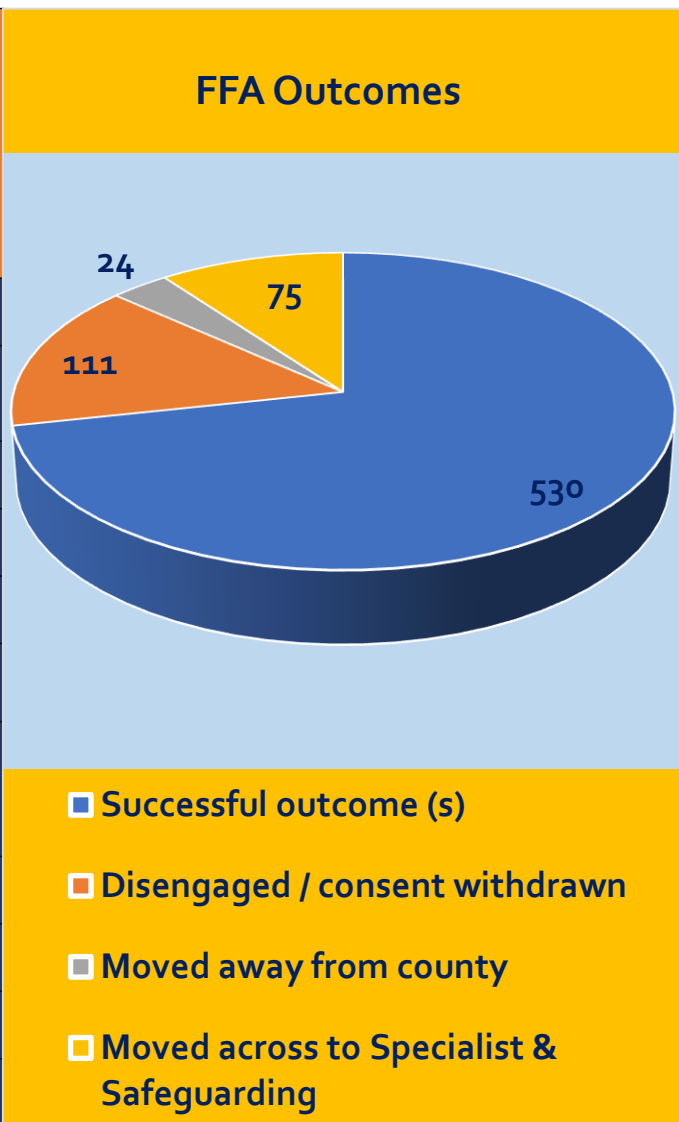
	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	2	1	7	1	3	4	5		1	2	26
ADHD/ASD	1		1				1		1	1	5
Behaviour	1			1				1	2		5
Bereavement		2	4	2	1		1			1	11
Child with mental ill health or emotional well-being issues (unmet)	1		3		1			1	1		7
Child/Young Person alcohol and/or substance misuse					1						1
Child/Young Person ill health, complex health needs and multiple disabilities			1								1
Child/Young Person learning disability			1								1
Child/Young Person mental ill health (diagnosed)							1				1
Domestic violence/abuse	5	10	8	10	5	2	6	11	12	6	75
Emotional harm				1							1
Family Breakdown	5	9	13	5	7	2	6	1	1	9	58
Family relationships	2		3			3	1				9
Inability to afford a number of food and clothing items	1		1					1			3
Living in poor or overcrowded housing / homelessness	17	8	4	9	3	10	11	2	11	4	79
NEET	1									1	2
Neglect	1			1							2
No one in the family is in work		2		1	2	2	2			1	10
Parent carer Learning disability					2	2	2	1			7
Parental alcohol and/or substance misuse	4	3	3	2	3	1	3	2	4		25
Parental conflict	4		2			1		3		3	13
Parental mental ill health issues (diagnosed)	4	16	4	16	8	5	10	5	14	9	91
Parental mental ill health or emotional well-being issues (unmet)	11	27	15	4	19	19	17	6	3	19	140
Parental/Carer disability				2	2	4	2				10
Parental/Carer ill-health or longstanding limiting illness	4	8	4	3	4	2	11	2		5	43
Parental/Carer involvement in anti-social behaviour	1				1						2
Parental/Carer offending/imprisonment				1							1
Parenting capacity	16	35	25	13	23	21	15	30	32	27	237
Partner with mental ill health or emotional well-being issues	2	7	2	1	6	3	5	1	2	1	30
Physical harm	1			1		1					3
Social Isolation			2		1	2					5
Total	84	128	103	74	92	84	99	67	84	89	904

FFA closure/outcome: October 2022 – September 2023

By District



DISTRICT	Successful outcome (s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	43	14	3	8	68	66%
East Hertfordshire	59	13	3	11	86	71%
Dacorum	72	14	3	12	101	73%
St. Albans	66	11	2	8	87	78%
Hertsmere	41	9	4	3	57	77%
Welwyn Hatfield	48	9	2	5	64	77%
North Hertfordshire	63	13	0	8	84	75%
Stevenage	65	9	2	10	86	77%
Three Rivers	27	8	3	8	46	63%
Watford	46	11	2	2	61	78%
TOTAL	530	111	24	75	740	74%

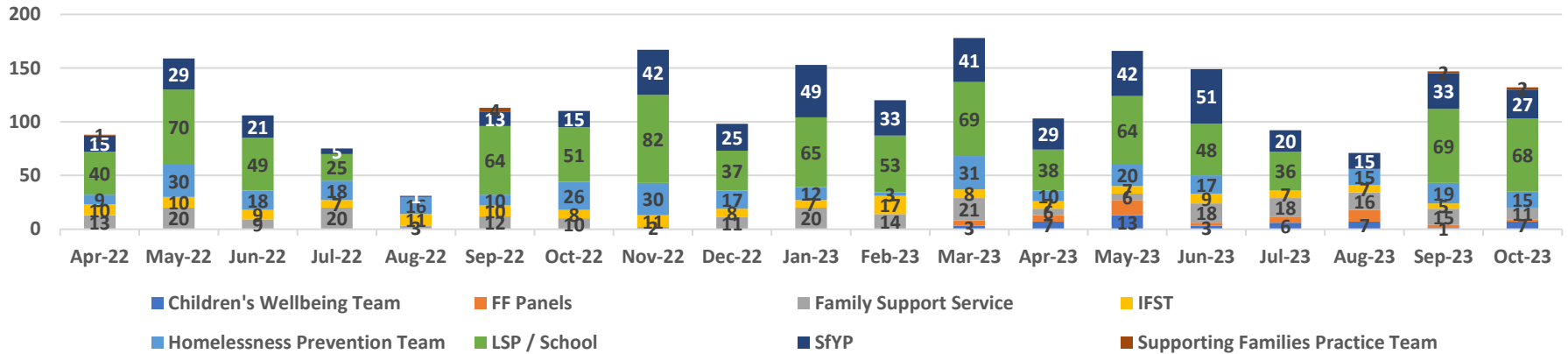


Short Term Work (commenced (exc. cancelled forms))

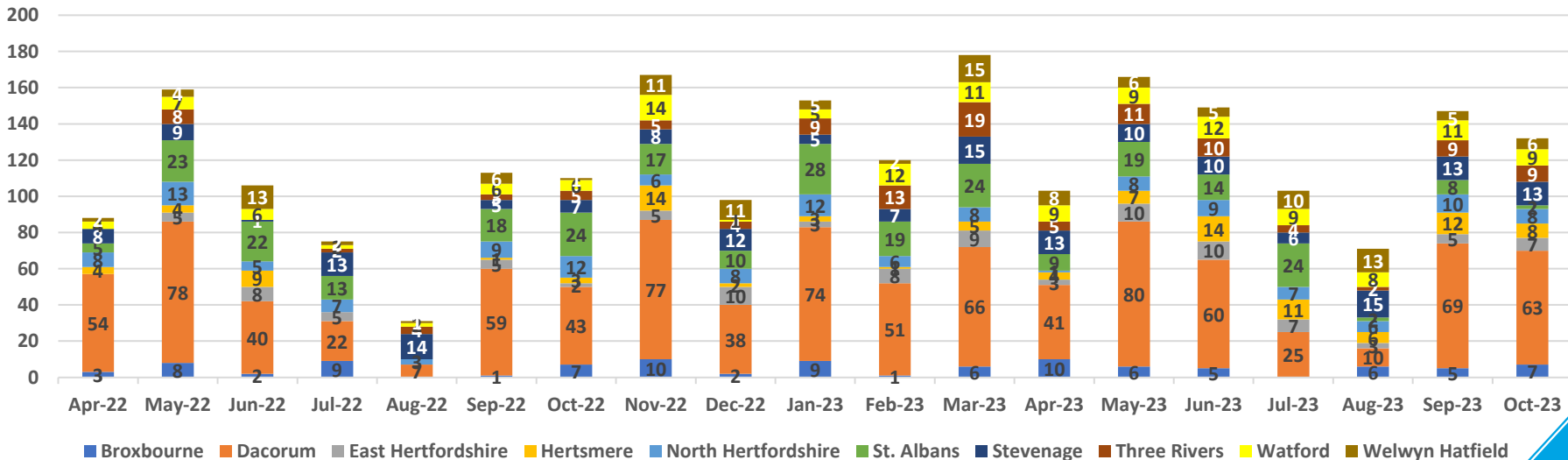
Children & young People by lead agency and District / Borough



Short Term Work starts by Team / Agency



Short Term Work (Children & Young People) by District & start date

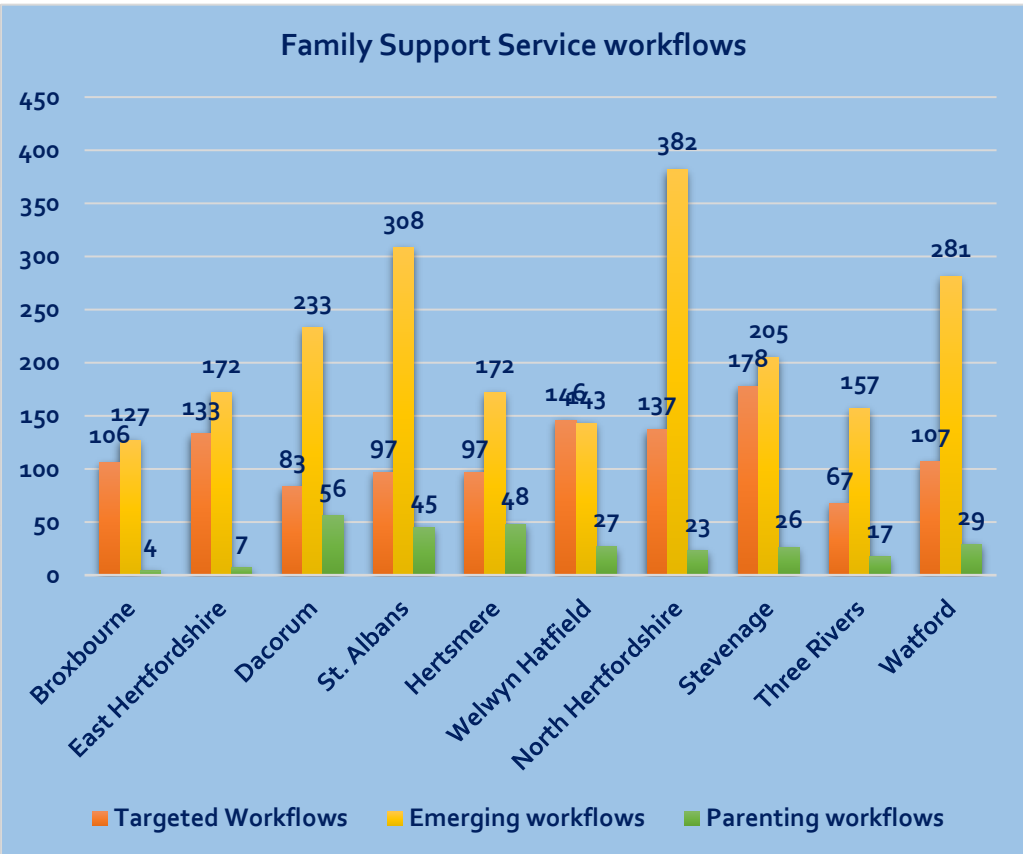


Family Centre Targeted Workflow (July 2022 – June 2023)



No. of families, with children under 18, provided with targeted support by Family Centres.

District	Targeted Workflows	Emerging workflows	Parenting workflows
Broxbourne	106	127	4
East Hertfordshire	133	172	7
Dacorum	83	233	56
St. Albans	97	308	45
Hertsmere	97	172	48
Welwyn Hatfield	146	143	27
North Hertfordshire	137	382	23
Stevenage	178	205	26
Three Rivers	67	157	17
Watford	107	281	29
Total	1,151	2,180	282

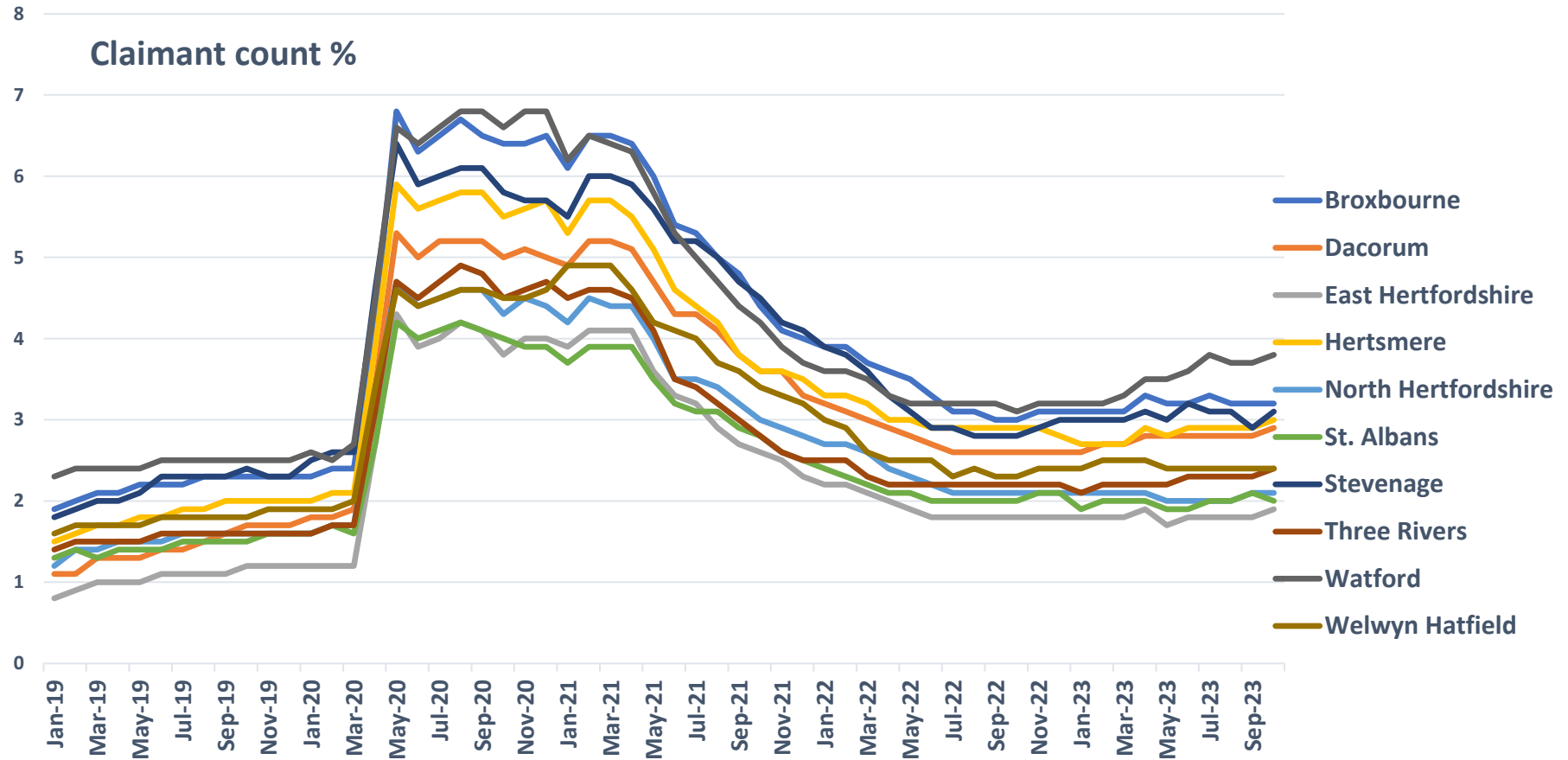


Number of families aggregated across the Districts is marginally higher than total number of families as some families are split and live in different Districts.

Claimant count % (not seasonally adjusted)

By District – January 2019 – October 2023

(county increase from 1.9% - 2.6% between March 2020 & October 2023)



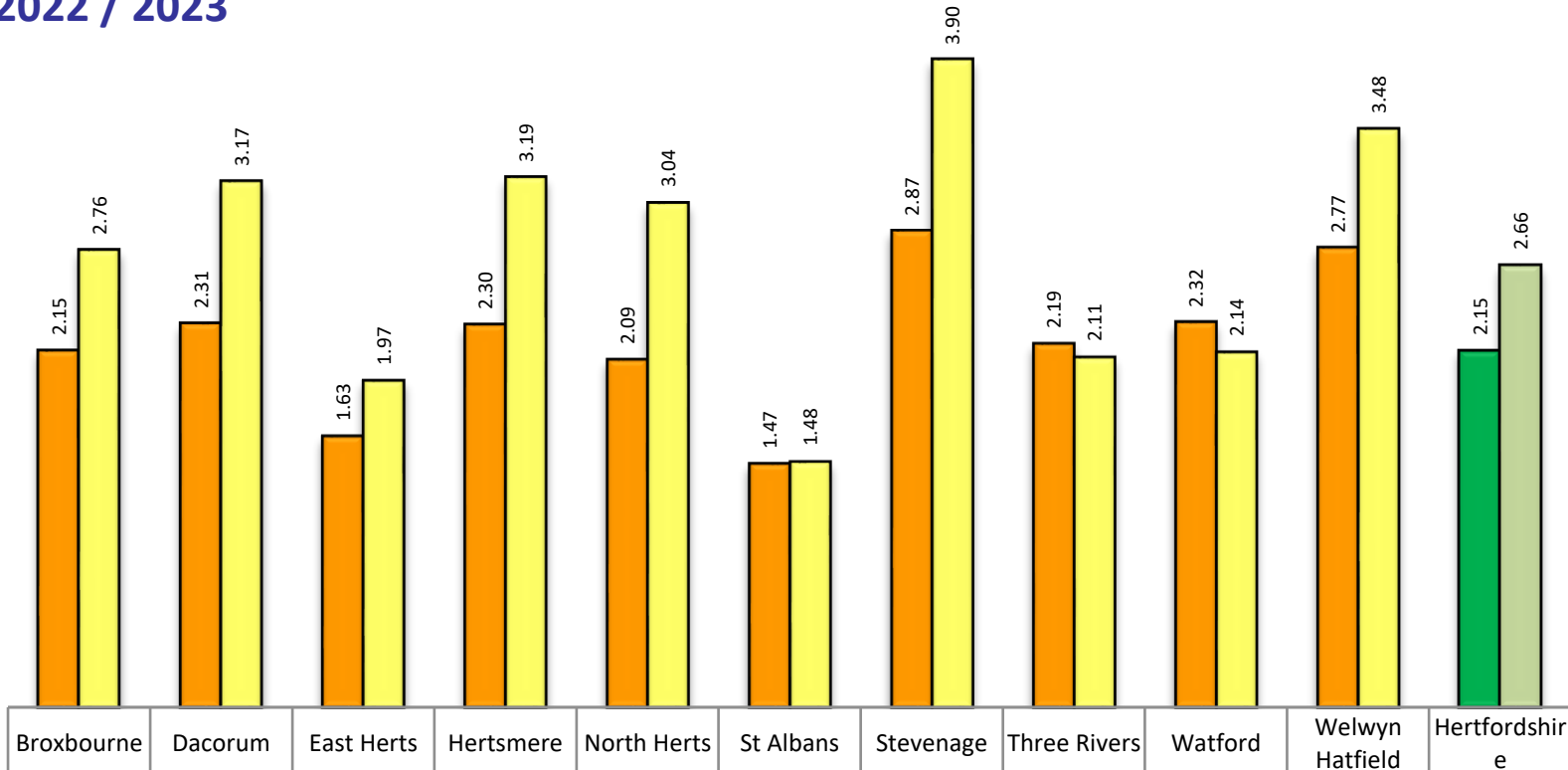
Watford has the highest claimant count rate, as of October 2023, at 3.8%; East Herts has the lowest rate at 1.9%. The Hertfordshire rate for 18-24 year olds is 3.6% (October 2023); this was 2.7% in March 2020.

16-18 NEET (Years 12 & 13): November 2022 & November 2023

By District



NEET % - 2022 / 2023



NEET % 30/11/22	2.15	2.31	1.63	2.30	2.09	1.47	2.87	2.19	2.32	2.77	2.15
NEET % 30/11/23	2.76	3.17	1.97	3.19	3.04	1.48	3.90	2.11	2.14	3.48	2.66

In addition to the NEET rate increasing from 1.9% to 2.3% in the last 12 months, the in-learning rate has fallen during the same period from 94% to 93.4%. The lost contact rate rose marginally from 1.4% to 1.5%. NEET rates for our vulnerable groups are significantly higher, hence the investment in initiatives for targeted support.