

Performance report



Hertfordshire

October 2021 –
September 2022

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs finalised in the 12 months to the end of September 2022 was 732, which included 1,727 children. 72.5% of children supported are White British. 4.8% of children had an EHCP.



Intensive Family Support teams (322) and schools / school partnerships (216) led on the majority of FFAs.



Between October 2021 and September 2022, 1,717 children were supported using 'short term work' interventions. Family Centres provided targeted support to 2,780 families using the Family Centre workflow during the same period.

Presenting needs and outcomes



90% of FFAs include at least one member of the family with a mental health and / or an emotional wellbeing need. Over 60% of FFAs include issues about domestic abuse & family conflict, education (attendance issues / exclusions) and other health & wellbeing.



The most frequently recorded primary needs for children are unmet mental health / emotional wellbeing needs, housing issues and family relationships.



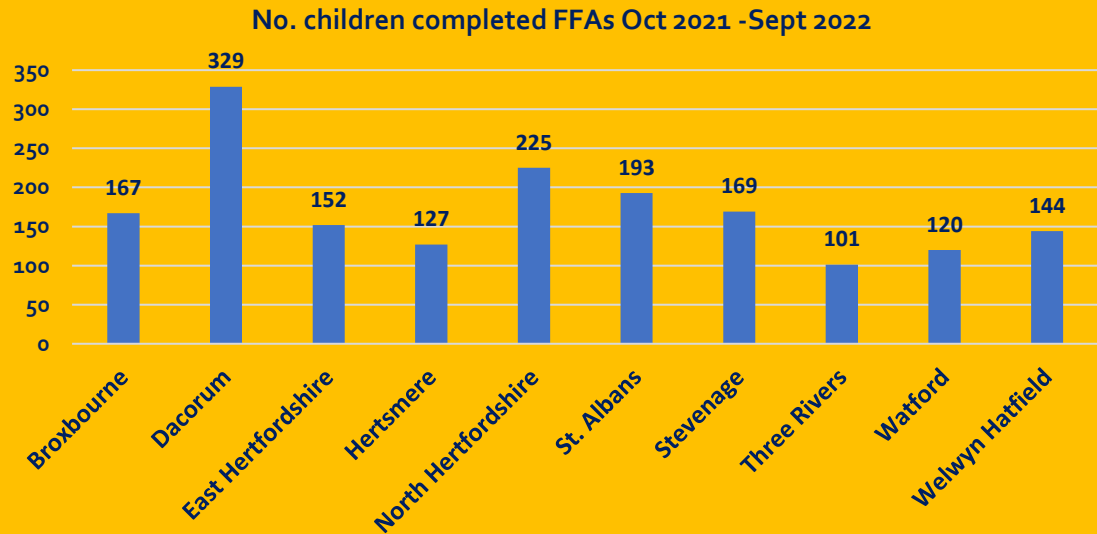
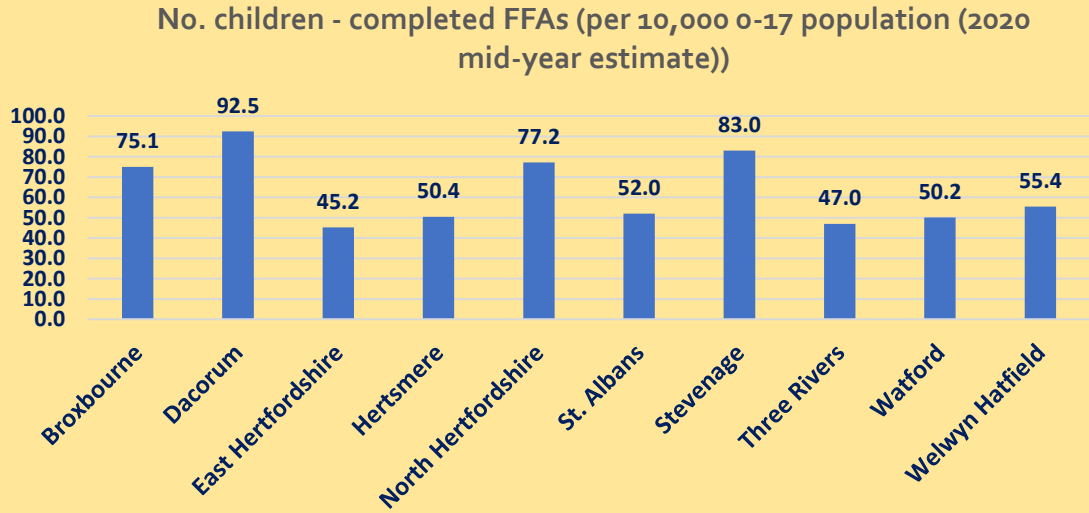
The outcome success rate following the completion of FFAs for the period between October 2021 and September 2022 was 76%. 14% of families disengaged or withdrew consent; however it is often found that much has been achieved prior to disengagement. 10% of FFAs result in cases transferred to LCS for support from Specialist & Safeguarding Services.

Families First Assessments (October 2021 – September 2022)

No. of children in completed FFAs



<i>District</i>	No. Children	Children per 10,000 (2020 Mid Year Estimates)
Broxbourne	167	75.1
Dacorum	329	92.5
East Hertfordshire	152	45.2
Hertsmere	127	50.4
North Hertfordshire	225	77.2
St Albans	193	52.0
Stevenage	169	83.0
Three Rivers	101	47.0
Watford	120	50.2
Welwyn Hatfield	144	55.4
TOTAL	1,727	62.9



Families First Assessments (FFA) finalised

By lead agency and District / Borough



<i>Families</i>	Carers in Herts	Early Years' setting	VCS (CHEXS)	Family Support Service	FF Triage / SFPT	Homelessness Prevention Team	Intensive Family Support	School / ESC / School Partnership	For Baby's Sake	TOTAL
Broxbourne			4	6	3	9	31	15	2	70
East Hertfordshire				8	4	4	33	21	3	73
Stevenage		3		4	7	3	36	10	11	74
North Hertfordshire	2			16	5		33	26	5	87
Dacorum	1			5	12	13	54	48	9	142
St. Albans	1			3	4	3	18	52	1	82
Welwyn Hatfield				2		3	24	23	6	58
Hertsmere				6	1	7	26	12		52
Watford				2		3	37	4	4	50
Three Rivers				1	1	2	30	5	5	44
TOTAL	4	3	4	53	37	47	322	216	46	732

Families First Assessments (FFA) finalised

By Quarter & District / Borough

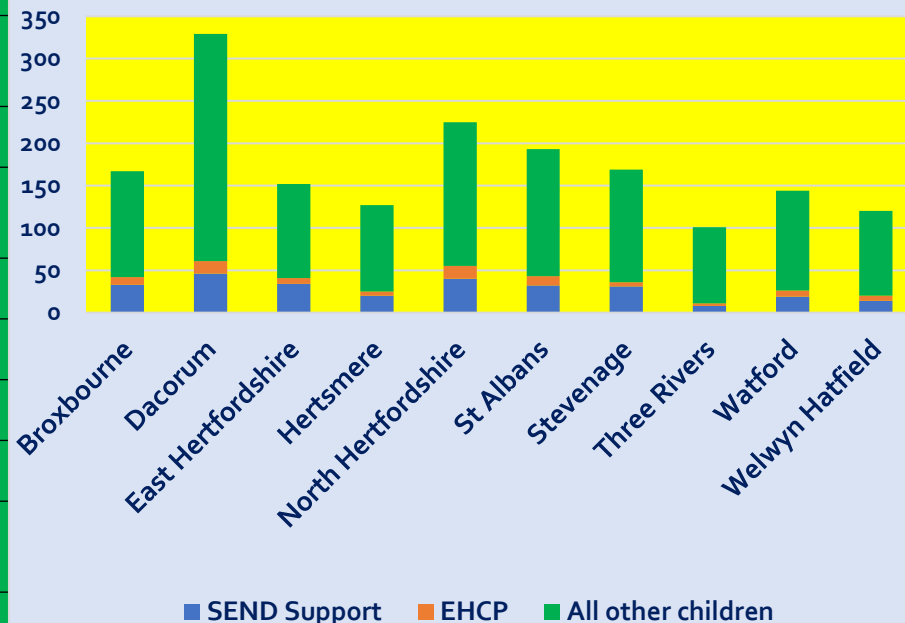


	July - Sept 2021	Oct - Dec 2021	Jan - March 2022	Apr - June 2022	July - Sept 2022	<i>Total</i>
Broxbourne	16	25	20	20	5	86
Dacorum	30	43	45	32	22	172
East Hertfordshire	24	16	19	16	22	97
Hertsmere	7	10	14	18	10	59
North Hertfordshire	11	24	28	20	15	98
St. Albans	10	22	28	17	15	92
Stevenage	14	21	20	19	14	88
Three Rivers	17	9	9	12	14	61
Watford	11	10	14	16	10	61
Welwyn Hatfield	22	16	17	14	11	80
Total	162	196	214	184	138	894

FFA – SEND SUPPORT & EHCP needs (All children & young people): October 2021 – September 2022

	SEND Support	EHCP	All other children	Total
Broxbourne	33	9	125	167
Dacorum	46	15	268	329
East Hertfordshire	34	7	111	152
Hertsmere	20	5	102	127
North Hertfordshire	40	15	170	225
St Albans	32	11	150	193
Stevenage	31	5	133	169
Three Rivers	8	3	90	101
Watford	19	7	118	144
Welwyn Hatfield	14	6	100	120
Hertfordshire	277	83	1367	1,727

Children & Young People with SEND support & EHCPs (supported by a FFA)



Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough



	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Asian/Asian British - any other Asian b/grnd	Black or Black British - African	Black or Black British - Caribbean	Black/Black British - any other Black b/grnd	Mixed - any other Mixed background	Mixed - White and Asian	Mixed - White and Black African	Mixed - White and Black Caribbean	Other Ethnic Groups - other Ethnic group	White - any other White background	White - British	White - Gypsy/Roma / Traveller of Irish Heritage	White - Irish	Not Recorded	Total
Broxbourne			2		18	2	1	4	1	5	5	3	6	118			2	167
Dacorum		2	5	12	7	3	2	10	5	1	9		9	261	2		1	329
East Hertfordshire	3			4		1		3		3	1	1	8	123	4	1		152
Hertsmere			3	6	13	4	4	3	4		4	7	5	69	3	1	1	127
North Hertfordshire				2	5	3		3	1	6	22		2	180			1	225
St Albans	9		2	8	5	4		5	1	2	7	2	14	123	8		3	193
Stevenage	4				6	4	2	5			3		1	142				169
Three Rivers	1	2	3		2			6	3		1		4	77			2	101
Watford		3		1	6			5		10	7		2	110				144
Welwyn Hatfield		4	6	1	11	5		10	2	3	1	11	16	49			1	120
Total	17	11	21	34	73	26	9	54	17	30	60	26	67	1,252	17	2	11	1,727
% Total	1.0	0.6	1.2	2.0	4.2	1.5	0.5	3.1	1.0	1.7	3.5	1.5	3.9	72.5	1.0	0.1	0.6	
2011 % pop'n (Herts)	0.5	2.6	1.1	1.6	1.8	0.8	0.3	0.6	0.8	0.3	0.8	0.6	5.1	80.8	0.1	1.5		

Presenting needs (family level) in completed FFAs

% of cases with each need by district (Comparison to preceding 12 months

: ↑ = + 5 ppts, ↓ = - 5 ppts; Amber 60-75%; Red = 75%+, Green = 0-25%)



DISTRICT	Children in need of help	Mental health / emotional wellbeing	Drug & Alcohol misuse	Sexual Health	Other health and wellbeing	Education	Out of work	Money Issues	Housing	Domestic Abuse / family conflict	ASB / Crime	Young Carer	Neglect	Number of families
Broxbourne	30.0↑	95.7	40.0↑	1.4↓	68.6↑	74.3↑	58.6	57.1↑	57.1	84.3↑	27.1	21.4	18.6↑	70
East Hertfordshire	20.5	100.0↑	27.4↑	8.2	67.1	74.0	53.4	45.2	53.4↑	72.6	26.0↑	16.4↑	13.7↑	73
Stevenage	44.6	87.8	25.7	10.8	67.6↑	63.5	56.8	44.6	58.1↑	77.0	18.9	28.4↑	17.6↑	74
North Hertfordshire	35.6↓	90.8	31.0	5.7↓	65.5↓	74.7	44.8	44.8	40.2↓	71.3↓	20.7	18.4↓	9.2	87
Dacorum	38.7↑	84.5↓	24.6↑	9.9	58.5	65.5↑	50.7↑	49.3↑	43.7↑	65.5↑	15.5	13.4↑	12.0	142
St. Albans	25.6↑	87.8	13.4↓	3.7	68.3↑	76.8↑	51.2↓	53.7↑	42.7	50.0↓	19.5↑	17.1	12.2↑	82
Welwyn Hatfield	37.9	89.7	25.9↑	3.4	60.3	63.8↑	46.6↑	43.1↑	44.8↑	67.2↓	20.7	27.6↑	13.8	58
Hertsmere	40.4	84.6↓	17.3	3.8↓	65.4↓	63.5	48.1	40.4↓	53.8↑	63.5↓	25.0	19.2	3.8↓	52
Watford	74.0↓	94.0	32.0	0.0↓	54.0	58.0	50.0	40.0↑	40.0↓	76.0	8.0↓	10.0	6.0	50
Three Rivers	65.9↓	84.1↓	36.4↑	6.8	56.8↓	61.4↓	59.1↑	50.0↑	54.5↑	70.5	11.4	6.8	0.0	44
TOTAL	38.9	89.6	26.8	6.0	63.4	68.3	51.6	47.4	48.1	69.1	19.4	17.9	11.5	732

Primary presenting identified need recorded for children & young people (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	2	9			1	5	1			3	21
ADHD/ASD	5	21	12	8	26	22	11	2	3	11	121
Behaviour	10	35	12	10	15	12	20	6	7	11	138
Bereavement		1	2		2						5
Child with mental ill health or emotional well-being issues (unmet)	29	55	19	42	26	17	14	59	58	20	339
Child/Young Person alcohol and/or substance misuse				1	1						2
Child/Young Person being bullied						1					1
Child/Young Person bullying	1			1							2
Child/Young Person developmental delay	1	4	4	1	9	10	3	1		1	34
Child/Young Person ill health, complex health needs and multiple disabilities	2	2	2	2	5	7	2	1	1	1	25
Child/Young Person involved in anti-social behaviour			2	1	2						5
Child/Young Person involved in gang activity								1			1
Child/Young Person learning disability	4	3	2	1	3	5	6	1	2	1	28
Child/Young Person mental ill health (diagnosed)	6	2	5	3	3	4	5		1	4	33
Child/Young Person physical disability	2	1	2	1	1			1	1	1	10
Child/Young Person school attendance below 90%	1	8	5	4	9	8	8	4	2	8	57
Child/young person Self Harming	1			1	1			2			5
Child/Young Person underage sexual activity or unsafe sexual behaviour	1	2			3	1	1	1	1		10
Domestic abuse	9	21	6	5	10	8	22	4	6	13	104
Educational needs	6	6	10	3	16	2	1	1	4	4	53
Emotional harm	3	23	4	1	9	9	6			4	59
Family Breakdown	1										1
Family relationships	18	22	18	3	30	20	24	1		4	140
Living in poor or overcrowded housing / homelessness	27	35	9	19	15	11	4	3	13	19	155
Missing education/absent	2	5	4	4	5	9	3	2	9	3	46
NEET		2					2			1	5
Neglect	2	7	2		3	4	4		1	5	28
Parent/Carer deceased		3								2	5
Parental alcohol and/or substance misuse	4										4
Parenting capacity	1			1	1						3
Parent's partner with mental ill health or emotional well-being issues			1				4				5
Physical harm	1	1	3						1		6
Sexual harm		1							2		3
Social Isolation	3				1						4
Teenage Pregnancy	1										1
Transition	1	1	1			1					4
Young Carer	2	3	4	4	4	5	5		1	4	32
Young Person homelessness			1							1	2
Young Person offending	1										1
Grand Total	147	273	130	116	201	161	146	90	113	121	1,498

Primary presenting identified need recorded for adults (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	2	2	4	3	6	4	1	1		6	29
ADHD/ASD						1					1
Behaviour							2				2
Bereavement	1	1	1		1		2			4	10
Child with mental ill health or emotional well-being issues (unmet)									1		1
Child/Young Person ill health, complex health needs and multiple disabilities			1					1			2
Domestic violence/abuse	10	32	16	4	13	10	19	14	15	18	151
Family Breakdown	8	8	6	2	12	6	8		7	11	68
Family relationships		1	1			1	1				4
Inability to afford a number of food and clothing items			1				1			1	3
Living in poor or overcrowded housing / homelessness	14	20	9	11	9	11	7	5	6	13	105
NEET								1			1
Neglect							1				1
No one in the family is in work		1	2	1	1	1					6
Parent carer Learning disability	1		1			1					3
Parent/Carer deceased						2					2
Parental alcohol and/or substance misuse	5	6	3	4	4		6	2	6	2	38
Parental mental ill health issues (diagnosed)	8	9	6	6	7	13	9	9	9	5	81
Parental mental ill health or emotional well-being issues (unmet)	15	23	14	6	12	18	13	2	2	7	112
Parental/Carer disability	3	3		3	2		2			1	14
Parental/Carer ill-health or longstanding limiting illness	2	6	2	1	8	3	3	2	1		28
Parental/Carer involvement in anti-social behaviour	3										3
Parental/Carer offending/imprisonment		1									1
Parenting capacity	14	59	21	23	33	25	24	24	24	13	260
Partner with mental ill health or emotional well-being issues	2	4	5		4	4	2	2			23
Physical harm			1								1
Social Isolation	2			1		1	1		1	1	7
Teenage Pregnancy	1										1
Young Carer							1				1
Young Person offending			1								1
Grand Total	91	176	95	65	112	101	103	63	72	82	960

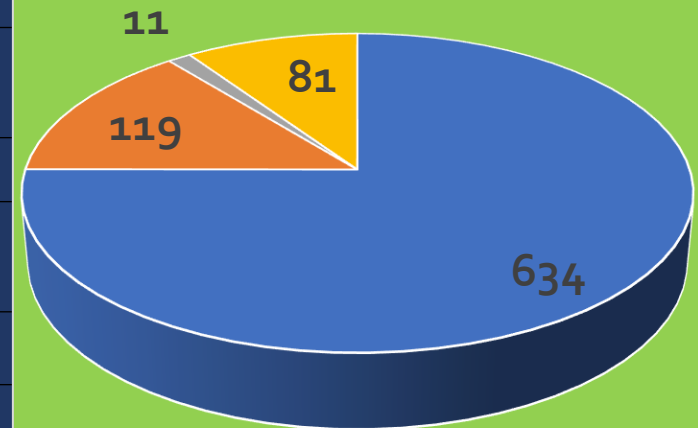
FFA closure/outcome: October 2021 – September 2022

By District



DISTRICT	Successful outcome (s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	59	11	2	10	82	74%
East Hertfordshire	52	16	0	8	76	68%
Stevenage	60	14	4	15	93	67%
North Hertfordshire	85	6	0	8	99	86%
Dacorum	118	14	0	7	139	85%
St. Albans	65	16	1	7	89	74%
Welwyn Hatfield	54	17	1	7	79	69%
Hertsmere	47	7	2	5	61	80%
Watford	53	10	0	7	70	76%
Three Rivers	41	8	1	7	57	73%
TOTAL	634	119	11	81	845	76%

FFA closure outcomes



- Successful outcome (s)
- Disengaged / consent withdrawn
- Moved away from county
- Moved across to Specialist & Safeguarding

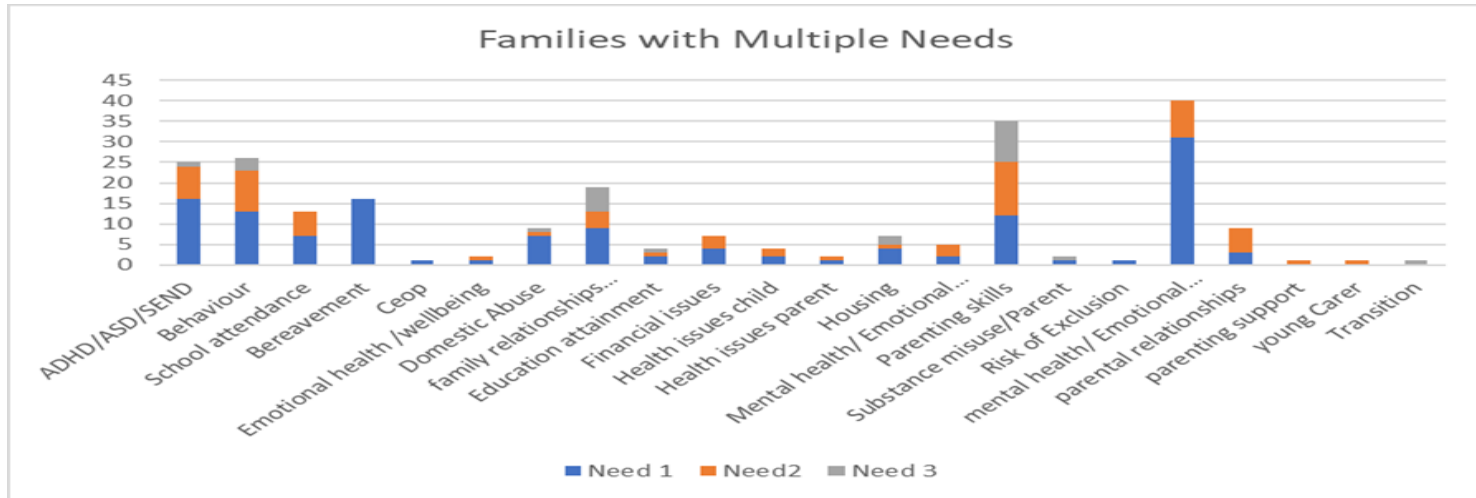
Presenting needs recorded for children & young people supported by Short Term work (%)

DISTRICT	Children in need of help	Mental health / emotional wellbeing	Drug & Alcohol misuse	Other health and wellbeing	Education	Out of work	Money Issues	Housing	Domestic Abuse / family conflict	ASB / Crime	Young Carer	Neglect	Number of children
Broxbourne	7.9	25.0	6.6	6.6	11.8	0.0	17.1	61.8	10.5	3.9	5.3	2.6	76
East Hertfordshire	15.1	24.5	7.5	5.7	3.8	0.0	9.4	30.2	18.9	11.3	11.3	7.5	53
Stevenage	4.4	24.8	3.5	5.3	3.5	4.4	11.5	37.2	11.5	1.8	3.5	8.8	113
North Hertfordshire	10.2	23.1	9.3	20.4	4.6	0.9	22.2	29.6	17.6	10.2	8.3	9.3	108
Dacorum	7.8	45.1	0.5	19.5	5.8	1.8	5.1	7.2	3.5	0.1	2.0	0.5	781
St. Albans	8.8	32.3	1.3	35.0	4.9	0.4	4.9	7.1	4.4	0.9	1.8	2.2	226
Welwyn Hatfield	10.3	27.9	0.0	9.1	9.1	2.4	12.7	20.0	12.7	1.8	9.7	2.4	165
Hertsmere	11.7	36.7	0.0	6.7	8.3	3.3	0.0	25.0	0.0	1.7	8.3	0.0	60
Watford	10.6	36.4	0.0	1.5	9.1	0.0	10.6	12.1	13.6	6.1	4.5	0.0	66
Three Rivers	13.0	34.8	5.8	4.3	0.0	0.0	2.9	8.7	13.0	0.0	4.3	0.0	69
TOTAL	8.8	36.5	2.0	16.9	5.9	1.6	7.9	15.8	7.3	1.9	4.1	2.3	1,717

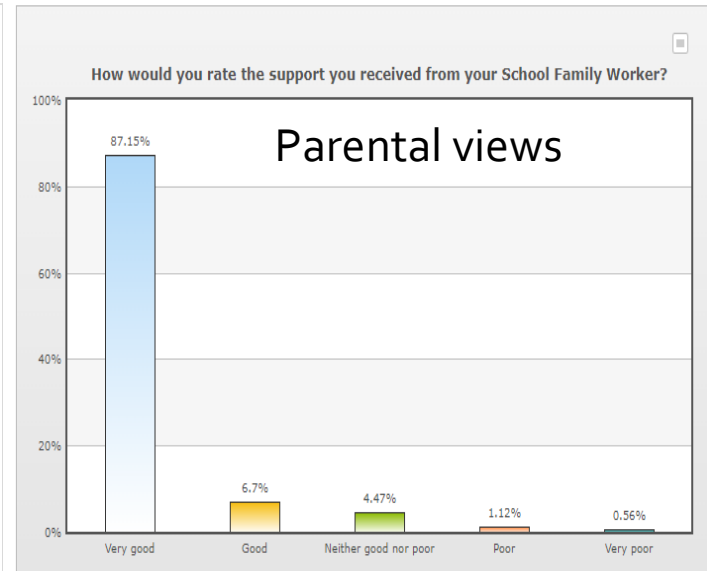
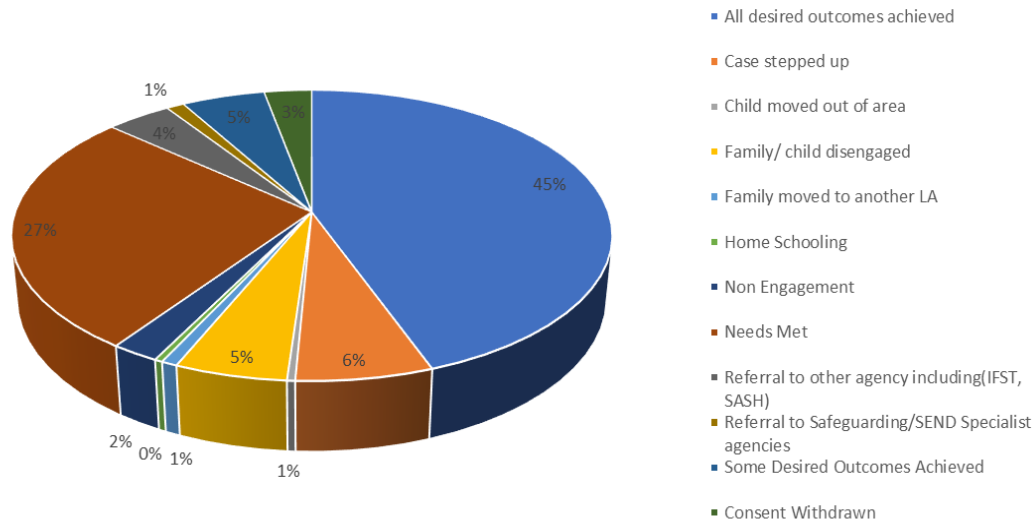
Short Term Work (commenced (exc. cancelled forms))

Children & young People by lead agency and District / Borough

	Carers in Hertfordshire	Children's Wellbeing Team	Family Centre	For Baby's Sake	Homelessness Prevention Team	FF Triage	SFPT	IFST	School Partnership / school / DSPL	Services for Young People	No. of children
Broxbourne	2		11		51		2			10	76
Dacorum	4		19		56		7	8	619	68	781
East Hertfordshire	1		18		17	1		3		13	53
Hertsmere	1		13		15			2	8	21	60
North Hertfordshire	1	5	9	2	36	3		35	11	6	108
St. Albans			28		22		2	8	130	36	226
Stevenage	1	3	10		50			31	3	15	113
Three Rivers			4		4		2	24	11	24	69
Watford	2		13		8			23	2	18	66
Welwyn Hatfield			26		31	3	6		78	21	165
Total	12	8	151	2	290	7	19	134	862	232	1,717



Reason for Closure Academic 2021/2022

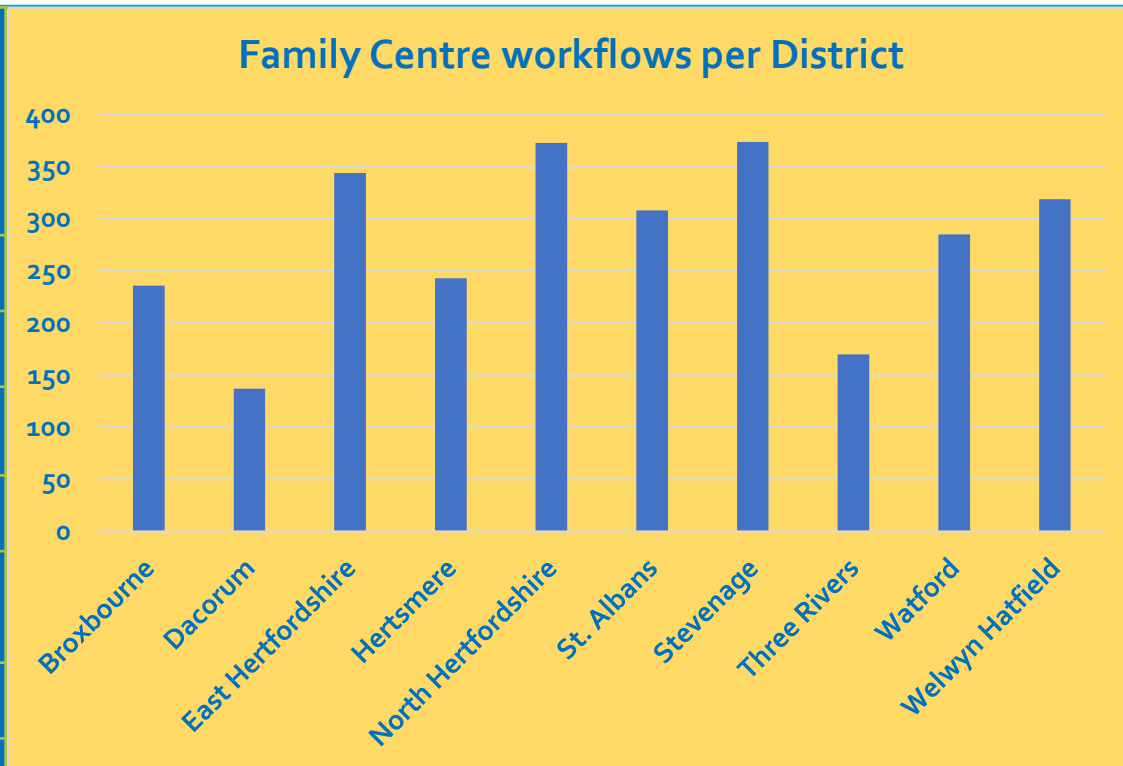


Family Centre Workflow (October 2021 – September 2022)



No. of families, with children under 18, provided with targeted support by Family Centres

<i>District</i>	No. families supported
Broxbourne	236
Dacorum	137
East Hertfordshire	344
Hertsmere	243
North Hertfordshire	373
St Albans	308
Stevenage	374
Three Rivers	170
Watford	285
Welwyn Hatfield	319
TOTAL	2,780

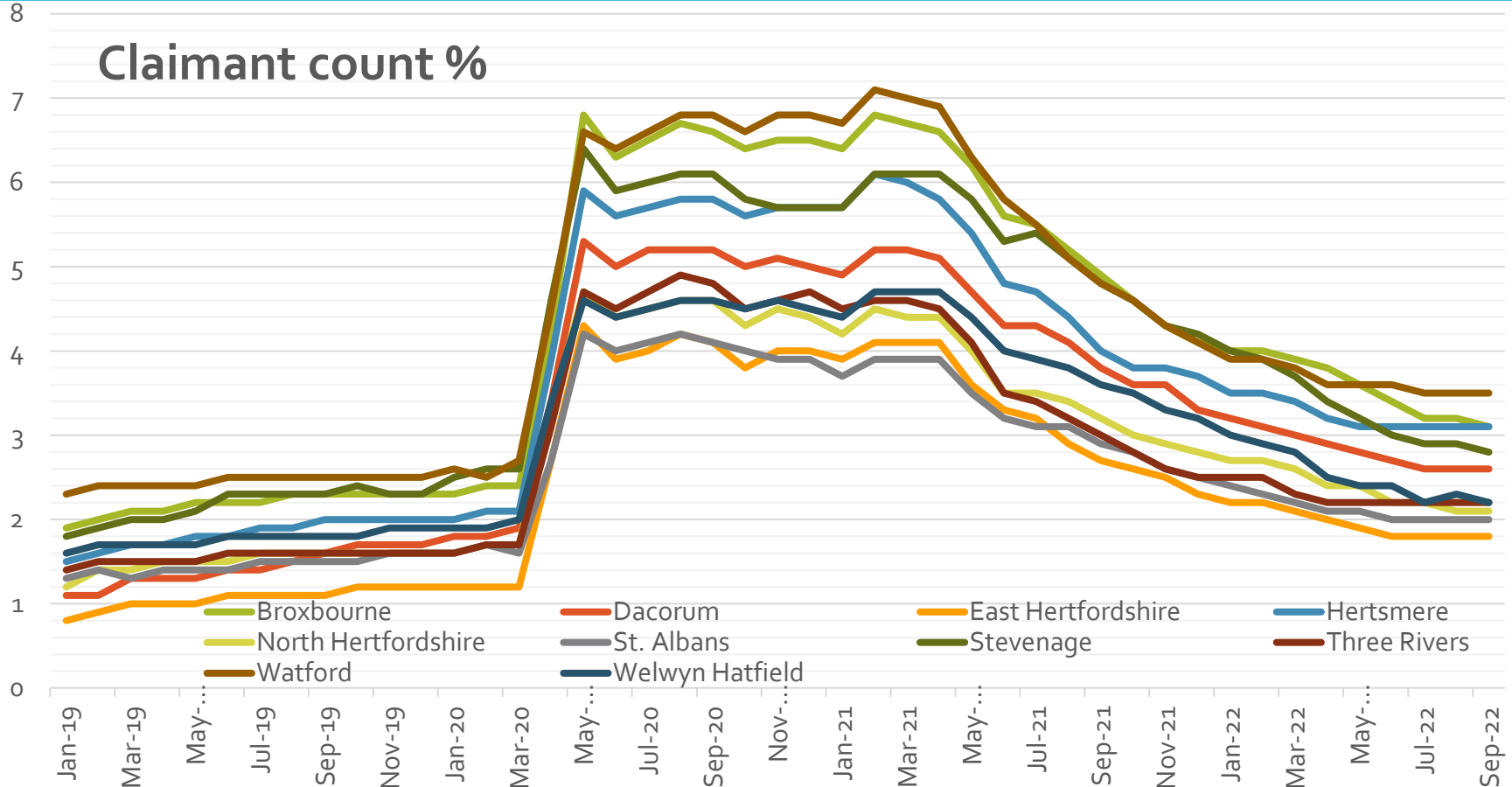


Number of families aggregated across the Districts is marginally higher than total number of families as some families are split and live in different Districts.

Claimant count % (not seasonally adjusted)

By District – January 2019 – October 2022

(county increase from 1.9% - 2.5% between March 2020 & Oct. 2022)



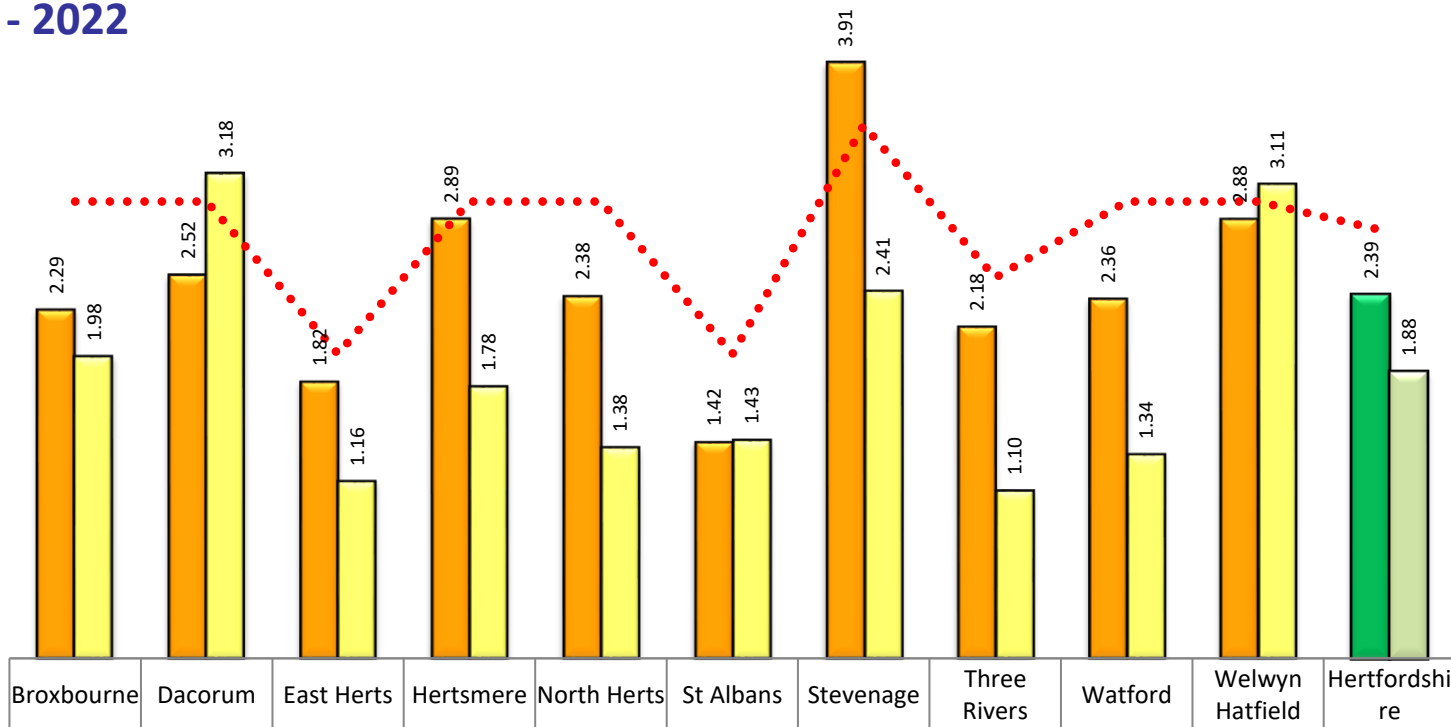
Watford has the highest claimant count rate, as of October 2022, at 3.5%; the lowest is East Herts at 1.8%. The Hertfordshire rate for 18-24 year olds is 3.3% (October 2022); this was 2.7% in March 2020.

16-18 NEET (Years 12 & 13): June 2021 & June 2022

By District



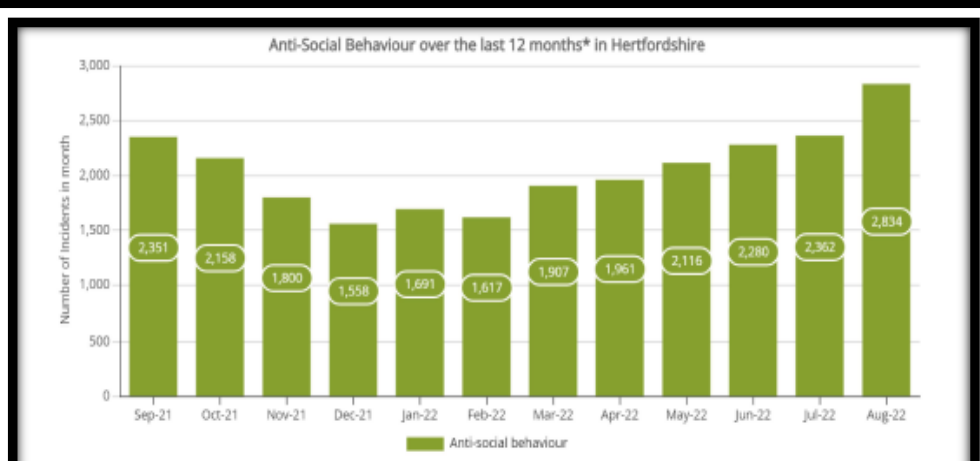
NEET % - 2021 - 2022



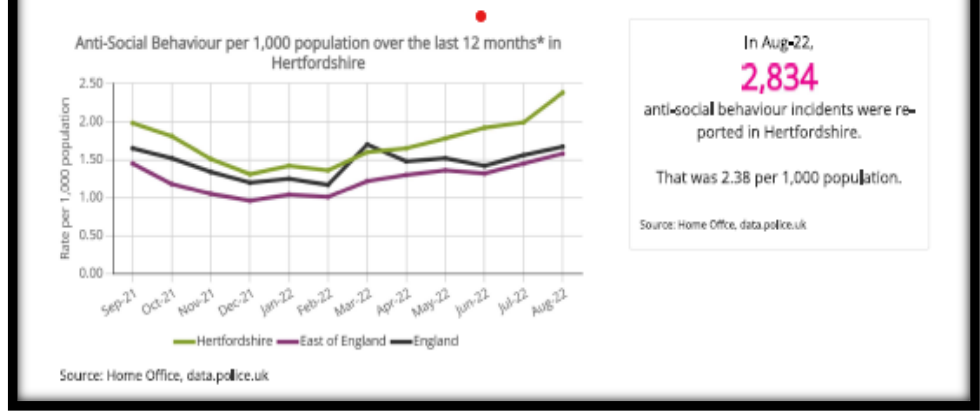
In addition to the NEET rate falling from 2.4% to 1.9% in the last 12 months, the in-learning rate has fell marginally during the same period from 94.3% to 94.0%. The lost contact rose from 0.9% in 1.4%. NEET rates for our vulnerable groups are significantly higher, hence the investment in initiatives for targeted support.

Anti-Social Behaviour profile (Sept. 2021 – Aug. 2022)

from Herts Insights



Source: Home Office, data.police.uk



Source: Home Office, data.police.uk

In Aug-22,
2,834
anti-social behaviour incidents were reported in Hertfordshire.
That was 2.38 per 1,000 population.
Source: Home Office, data.police.uk

Anti-Social Behaviour per 1,000 population over the last 12 months* in Hertfordshire

	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22
Hertfordshire	1.98	1.81	1.51	1.31	1.42	1.36	1.60	1.65	1.78	1.92	1.99	2.38
Broxbourne	2.14	2.06	1.48	1.27	1.74	1.36	1.69	1.69	1.79	2.10	2.19	2.56
Truro	2.09	1.77	1.47	1.43	1.40	1.22	1.77	1.51	1.95	1.88	2.04	2.68
Herts	2.01	2.15	1.58	1.45	1.39	1.54	1.78	1.73	1.84	2.07	2.20	2.18
North Hertfordshire	1.76	1.49	1.20	1.20	1.21	1.47	1.56	1.64	2.13	1.52	2.04	2.40
Three Rivers	1.48	1.10	1.01	0.88	0.82	0.99	0.97	1.01	1.09	1.48	1.47	1.80
Watford	2.53	2.31	2.22	1.78	1.86	2.22	2.01	2.24	2.09	2.67	2.84	3.03
St Albans	1.44	1.18	1.17	0.98	0.99	0.88	1.18	1.25	1.10	1.42	1.32	1.68
Welwyn Hatfield	2.37	2.43	2.09	1.80	1.95	1.58	1.84	2.08	2.19	2.37	2.29	2.60
East Hertfordshire	1.72	1.68	1.22	0.91	1.21	1.00	1.20	1.46	1.30	1.70	1.42	2.13
Stevenage	2.61	2.37	2.07	1.62	1.97	1.79	2.37	2.21	2.64	2.42	2.59	3.07
East of England	1.45	1.18	1.05	0.96	1.04	1.01	1.22	1.30	1.36	1.32	1.45	1.58
England	1.65	1.52	1.34	1.20	1.25	1.17	1.70	1.48	1.52	1.42	1.56	1.67

Source: Home Office, data.police.uk

Anti-Social Behaviour

Whilst not technically a crime, anti-social behaviour covers a wide range of unacceptable activity that causes harm to an individual, to their community or to their environment. This could be an action by someone else that leaves you feeling alarmed, harassed or distressed. It also includes fear of crime or concern for public safety, public disorder or public nuisance.

In the 12 months Sep-21 - Aug-22,
24,635
anti-social behaviour incidents were reported in Hertfordshire.
Source: Home Office, data.police.uk