

Performance report



Hertfordshire

covering the period
July 2021 – June 2022

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs undertaken across Hertfordshire has reduced over the last two years. 761 assessments were finalised in the last 12 months, which included 1,833 children. 71.8% of children supported are White British. 5.2% of children had an EHCP.



Intensive Family Support teams (341) and schools / school partnerships (230) led on the majority of FFAs.



Between July 2021 and June 2022, 1,385 children were supported using 'short term work' interventions. During the Spring term, Local School Partnerships worked with 797 cases (outside of FFAs), compared to 1,503 in the Autumn term. Family Centres provided targeted support to 2,016 families using the Family Centre workflow between April 2021 and March 2022.

Presenting needs and outcomes



90% of FFAs include at least one member of the family with a mental health and / or an emotional wellbeing need. Over 60% of FFAs include issues about domestic abuse & family conflict, education (attendance issues / exclusions) and other health & wellbeing.



The most frequently recorded primary needs for children are unmet mental health / emotional wellbeing needs, family relationships & behaviour.

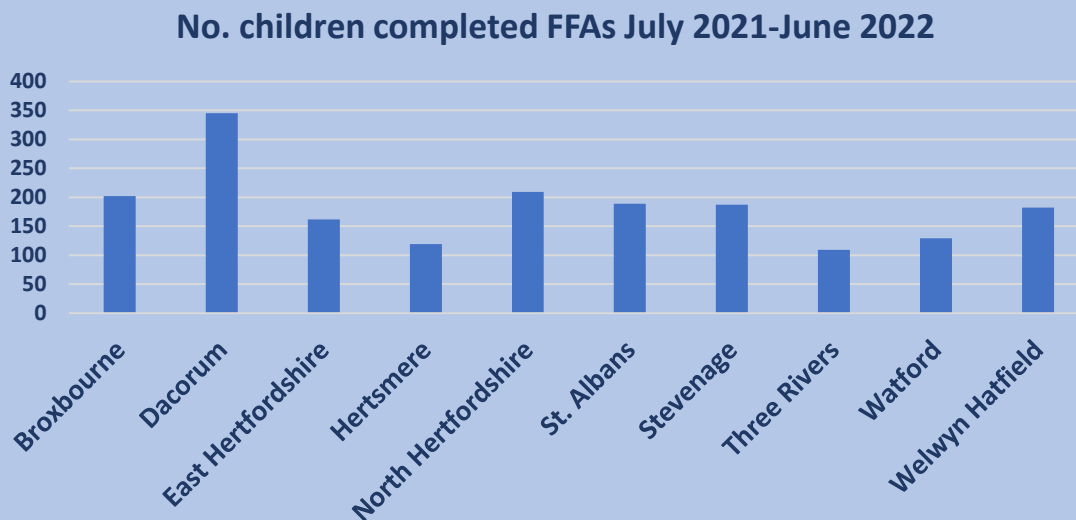
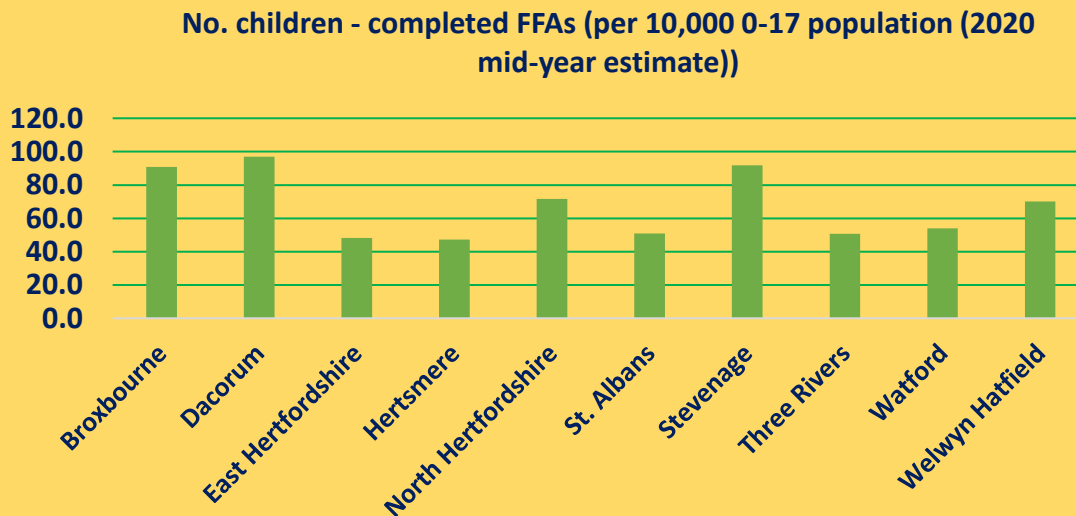


The outcome success rate following the completion of FFAs for the period between July 2021 and June 2022 was 72%. 13% of families disengaged or withdrew consent; however it is often found that much has been achieved prior to disengagement. 15% of FFAs result in cases transferred to LCS for support from Specialist & Safeguarding Services.

Families First Assessments (July 2021 – June 2022)

No. of children in completed FFAs

<i>District</i>	No. Children	Children per 10,000 (2020 Mid Year Estimates)
Broxbourne	202	90.8
Dacorum	345	97.0
East Hertfordshire	162	48.2
Hertsmere	119	47.2
North Hertfordshire	209	71.7
St Albans	189	50.9
Stevenage	187	91.9
Three Rivers	109	50.7
Watford	129	53.9
Welwyn Hatfield	182	70.1
TOTAL	1,833	66.7



Families First Assessments (FFA) finalised

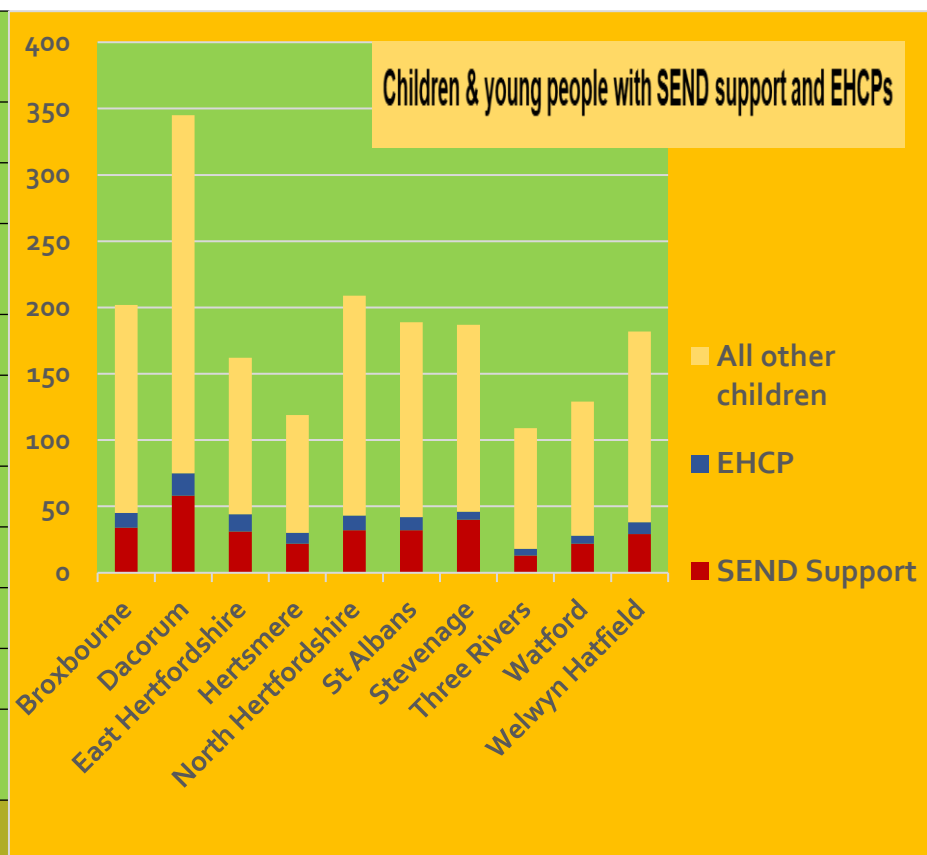
By lead agency and District / Borough



<i>Families</i>	Carers in Herts	Children's Wellbeing Team	VCS (CHEXS)	Family Support Service	Early Years provider	FF Triage / SFPT	Intensive Family Support	School / ESC / School Partnership	For Baby's Sake	Services for Young People	TOTAL
Broxbourne			4	8	2	11	44	14	2		85
East Hertfordshire				15		4	34	21	3		77
Stevenage				4	3	8	42	12	7		76
North Hertfordshire	2	1		17		6	25	26	4		81
Dacorum				4		23	59	54	7		147
St. Albans	1	1		1		7	16	49			75
Welwyn Hatfield				1		5	27	32	9		74
Hertsmere	1			7		8	21	11		1	49
Watford				2		2	41	5	1		51
Three Rivers				2		4	32	6	2		46
TOTAL	4	2	4	61	5	78	341	230	35	1	761

FFA – SEND SUPPORT & EHCP needs (All children & Young People): July 2021 – June 2022

	SEND Support	EHCP	All other children	Total
Broxbourne	34	11	157	202
Dacorum	58	17	270	345
East Hertfordshire	31	13	118	162
Hertsmere	22	8	89	119
North Hertfordshire	32	11	166	209
St Albans	32	10	147	189
Stevenage	40	6	141	187
Three Rivers	13	5	91	109
Watford	22	6	101	129
Welwyn Hatfield	29	9	144	182
Hertfordshire	313	96	1,424	1,833



Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough



	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Asian/Asian British - any other Asian b/grnd	Black or Black British - African	Black or Black British - Caribbean	Black/Black British - any other Black b/grnd	Mixed - any other Mixed background	Mixed - White and Asian	Mixed - White and Black African	Mixed - White and Black Caribbean	Other Ethnic Groups - Chinese	Other Ethnic Groups - other Ethnic group	White - any other White background	White - British	White - Gypsy/Roma/ Traveller of Irish Heritage	White - Irish	Not Recorded	Total
Broxbourne			2	2	23	2	1	5	2	8	7		3	9	131			7	202
Dacorum		2	7	4	5	2		12	9	1	13			9	269	3	3	6	345
East Hertfordshire	3			4		2		3		3	10	2	1	6	126		1	1	162
Hertsmere				3	11	4		3	4		8		7	6	72		1		119
North Hertfordshire			1	2	8	3		3		6	19		3	2	160			2	209
St Albans	9		2	8	5	4		7		1	8		2	12	121	6		4	189
Stevenage	4			1	6	3	3	1	1		3		2	3	158			2	187
Three Rivers	1	2			2			9	3		4			4	82			2	109
Watford		4	9	1	12	7		9		6	5		8	16	52				129
Welwyn Hatfield		3		1	6			6	2	9	2			5	146	2			182
Total	17	11	21	26	78	27	4	58	21	34	79	2	26	72	1,317	11	5	24	1,833
% Total	0.9	0.6	1.1	1.4	4.3	1.5	0.2	3.2	1.1	1.9	4.3	0.1	1.4	3.9	71.8	0.6	0.3	1.3	
2011 % pop'n (Herts)	0.5	2.6	1.1	1.6	1.8	0.8	0.3	0.6	0.8	0.3	0.8	0.8	0.4	5.1	80.8	0.1	1.5		

Presenting needs (family level) in completed FFAs

% of cases with each need by district (Comparison to preceding 12 months

: ↑ = + 5 ppts, ↓ = - 5 ppts; Amber 60-75%; Red = 75%+, Green = 0-25%)



DISTRICT	Children in need of help	Mental health / emotional wellbeing	Drug & Alcohol misuse	Sexual Health	Other health and wellbeing	Education	Out of work	Money Issues	Housing	Domestic Abuse / family conflict	ASB / Crime	Young Carer	Neglect	Number of families
Broxbourne	30.6↑	97.6↑	34.1↑	7.1	65.9↑	74.1↑	60.0	51.8	56.5	80.0↑	22.4	25.9↑	16.5↑	85
East Hertfordshire	22.1↑	96.1	23.4↑	5.2	68.8	72.7↓	54.5	39.0	50.6↑	71.4	22.1	11.7	13.0↑	77
Stevenage	44.7	86.8	27.6	9.2	71.1↑	71.1↑	55.3	44.7↓	61.8↑	77.6	15.8↓	25.0↑	17.1	76
North Hertfordshire	35.8↓	86.4↓	33.3↑	7.4	61.7↓	74.1	49.4↑	43.2	44.4	69.1↓	16.0↓	21.0	11.1	81
Dacorum	32.0↑	85.0↓	19.7	6.8	58.5↓	62.6	49.7	44.2↓	42.9↑	59.9	13.6	11.6	9.5	147
St. Albans	22.7↑	89.3	13.3↓	2.7	68.0↑	80.0	52.0	48.0	30.7↓	52.0↓	18.7↑	20.0↑	12.0↑	75
Welwyn Hatfield	41.9	87.8	21.6	5.4	58.1↑	62.2	50.0↑	41.9↑	39.2	70.3	21.6	29.7↑	12.2	74
Hertsmere	46.9	85.7↓	12.2↓	4.1↓	71.4	67.3	51.0↑	49.0↑	49.0↑	61.2↓	20.4	22.4↑	4.1↓	49
Watford	78.4	98.0	31.4	2.0↓	51.0	68.6	56.9↑	39.2↑	41.2↓	76.5	9.8↓	11.8	9.8	51
Three Rivers	69.6↓	95.7	34.8↑	8.7	63.0	69.6	56.5↑	54.3↑	45.7↑	71.7↓	10.9	10.9	2.2	46
TOTAL	38.9	90.1	24.7	6.0	63.5	69.8	53.1	45.2	46.1	68.2	17.2	18.8↑	11.3	761

Primary presenting identified need recorded for children & young people (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
ADHD/ASD	6	22	8	7	25	19	17	3	5	10	122
Behaviour	10	39	13	14	10	10	22	9	9	19	155
Bereavement	1	5	2		2		1	1		1	13
Child with mental ill health or emotional well-being issues (unmet)	30	54	19	34	19	20	10	56	64	23	329
Child/Young Person alcohol and/or substance misuse				1	1						2
Child/Young Person being bullied						1					1
Child/Young Person bullying	1			1							2
Child/Young Person developmental delay	2	5	2	1	5	6	4	1		1	27
Child/Young Person ill health, complex health needs and multiple disabilities	3	3	1	3	6	7	4	2	2	4	35
Child/Young Person involved in anti-social behaviour		1	2	1	2	1					7
Child/Young Person learning disability	6	2		1	3	6	4	1	2	1	26
Child/Young Person mental ill health (diagnosed)	7	3	7	1	5	7	5		2	2	39
Child/Young Person physical disability	2	1	2		1	1		1	1	1	10
Child/Young Person school attendance below 90%	3	7	11	7	8	9	8	5		7	65
Child/young person Self Harming	1			1	1			2			5
Child/Young Person underage sexual activity or unsafe sexual behaviour	1	1			2	1	1	1	1		8
Domestic abuse	12	13	7	1	10	6	22	3	2	19	95
Domestic violence/abuse		2			2					1	5
Educational needs	6	8	11	3	16	3	2	1	5	3	58
Emotional harm	6	28	4	1	9	9	9			9	75
Family Breakdown						1					1
Family relationships	17	32	21	7	28	16	22	2		17	162
Living in poor or overcrowded housing / homelessness	29	36	5	16	17	9	9	2	11	19	153
Low income family	6	4	1			7	1			5	24
Missing education/absent	2	4	6	4	5	8	3	3	11	5	51
NEET	1	1					2				4
Neglect	4	7	4		3	6	4	3	4	5	40
Parent/Carer deceased		3								2	5
Parental alcohol and/or substance misuse	4										4
Parental mental ill health issues (diagnosed)	1							1			2
Parental mental ill health or emotional well-being issues (unmet)			1								1
Parenting capacity	1			1	1						3
Partner (Adult) with mental ill health or emotional well-being issues			1				4				5
Physical harm	2	1	3				1	1	1		9
Sexual harm		1							1		2
Social Isolation	2				1						3
Teenage Pregnancy	3										3
Transition	1	1	1			1					4
Young Carer	3	3	3	5	3	5	7			6	35
Young Person homelessness										1	1
Total	173	287	135	110	185	159	162	98	121	161	1591

Primary presenting identified need recorded for adults (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	2	1	4	1	4	4	1	1		7	25
ADHD/ASD					1						1
Behaviour							2				2
Bereavement	2	2	2		1		1			5	13
Child with mental ill health or emotional well-being issues (unmet)									1		1
Child/Young Person ill health, complex health needs and multiple disabilities								1			1
Domestic abuse	1					1	4			2	8
Domestic violence/abuse	10	27	18	2	11	8	14	10	10	21	131
Family Breakdown	6	14	7	2	12	6	7	1	7	11	73
Family relationships	1	1				1	1			1	5
Inability to afford a number of food and clothing items			1							1	2
Living in poor or overcrowded housing / homelessness	16	24	9	9	12	9	7	2	4	14	106
NEET								1			1
Neglect							1				1
No one in the family is in work		1	2	1	2	1					7
Parent carer Learning disability	1		2								3
Parent with no needs	18	36	20	9	22	21	15	5	4	15	165
Parent/Carer deceased						2					2
Parental alcohol and/or substance misuse	8	6	2	4	2		5	2	8	3	40
Parental mental ill health issues (diagnosed)	10	11	8	4	6	9	9	12	10	6	85
Parental mental ill health or emotional well-being issues (unmet)	21	21	13	7	14	18	15	1	2	13	125
Parental/Carer disability	3	4		3	1	1	2	1	1	3	19
Parental/Carer ill-health or longstanding limiting illness	2	7	4		7	3	3	2	1	2	31
Parental/Carer involvement in anti-social behaviour	3										3
Parental/Carer offending/imprisonment		1									1
Parenting capacity	16	64	26	25	28	26	26	29	26	10	276
Partner with mental ill health or emotional well-being issues	2	4	4		2	5	3	3	1	2	26
Social Isolation	2			2		1			1	1	7
Teenage Pregnancy	3										3
Young Person offending			1								1
Total	127	224	123	69	125	116	116	71	76	117	1164

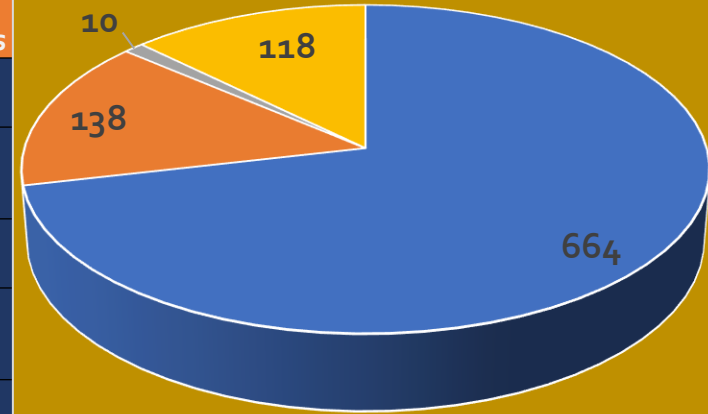
FFA closure/outcome: July 2021 – June 2022

By District



DISTRICT	Successful outcome (s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	59	10	3	17	89	69%
East Hertfordshire	73	16	0	11	100	73%
Stevenage	62	18	3	17	100	64%
North Hertfordshire	85	17	0	17	119	71%
Dacorum	120	16	1	14	151	80%
St. Albans	67	14	1	10	96	71%
Welwyn Hatfield	58	17	1	8	84	70%
Hertsmere	48	9	0	5	62	77%
Watford	50	12	0	10	72	69%
Three Rivers	42	9	1	9	61	70%
TOTAL	664	138	10	118	934	72%

FFA outcomes



- ▣ Successful outcome (s)
- ▣ Disengaged / consent withdrawn
- ▣ Moved away from county
- ▣ Moved across to Specialist & Safeguarding

Presenting needs recorded for children & young people supported by Short Term work (%)

DISTRICT	Children in need of help	Mental health / emotional wellbeing	Drug & Alcohol misuse	Sexual Health	Other health and wellbeing	Education	Out of work	Money Issues	Housing	Domestic Abuse / family conflict	ASB / Crime	Young Carer	Neglect	Number of children
Broxbourne	7.2	23.2	7.2	0.0	7.2	13.0	0.0	18.8	66.7	10.1	4.3	7.2	2.9	69
East Hertfordshire	9.1	22.7	9.1	0.0	6.8	4.5	0.0	11.4	36.4	9.1	13.6	13.6	9.1	44
Stevenage	7.7	35.9	5.1	0.0	11.5	5.1	6.4	10.3	28.2	14.1	6.4	5.1	9.0	78
North Hertfordshire	11.0	28.8	12.3	0.0	24.7	5.5	1.4	30.1	30.1	19.2	6.8	12.3	6.8	73
Dacorum	6.8	47.4	0.6	0.0	19.9	5.1	1.1	4.6	7.4	4.2	0.2	2.2	0.6	648
St. Albans	10.9	31.0	1.7	0.0	37.9	4.6	0.0	4.6	6.9	5.2	1.1	2.3	2.9	174
Welwyn Hatfield	9.5	31.4	0.0	0.0	10.9	8.0	1.5	13.9	19.7	13.9	1.5	11.7	0.7	137
Hertsmere	8.9	39.3	0.0	0.0	7.1	8.9	3.6	0.0	28.6	0.0	1.8	8.9	0.0	56
Watford	2.0	32.7	0.0	0.0	2.0	6.1	0.0	14.3	12.2	18.4	8.2	6.1	0.0	49
Three Rivers	8.8	33.3	7.0	0.0	5.3	1.8	0.0	1.8	5.3	14.0	0.0	5.3	0.0	57
TOTAL	7.9	38.7	2.4	0.0	18.3	5.8	1.2	8.2	15.7	7.8	2.1	5.0	2.0	1,385

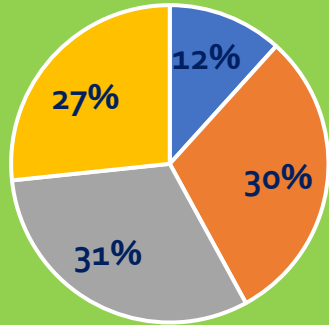
Short Term Work (commenced (exc. cancelled forms))

Children & young People by lead agency and District / Borough

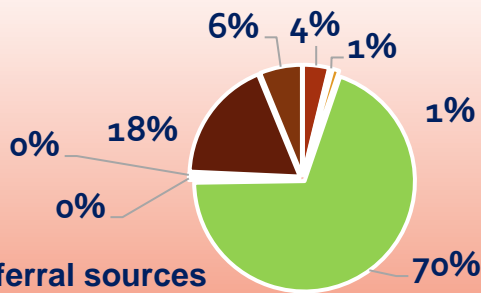
	Carers in Hertfordshire	Children's Wellbeing Team	DSPL	Family Centre	SFPT / FF Triage	IFST	School Partnership / school	Services for Young People	No. of children
Broxbourne	2			6	52			9	69
Dacorum	4		8	18	47	8	496	67	648
East Hertfordshire	1			14	18			11	44
Hertsmere	1			8	16	1	9	21	56
North Hertfordshire	1	5	3	6	24	29		5	73
St. Albans			60	18	16	6	39	35	174
Stevenage	1	3		6	26	27		15	78
Three Rivers				4	4	18	7	24	57
Watford	2			11	6	14	1	15	49
Welwyn Hatfield			8	13	33		71	12	137
Total	12	8	79	104	242	103	623	214	1,385

Local School Partnerships (Spring Term 2022)

Support for children by age group



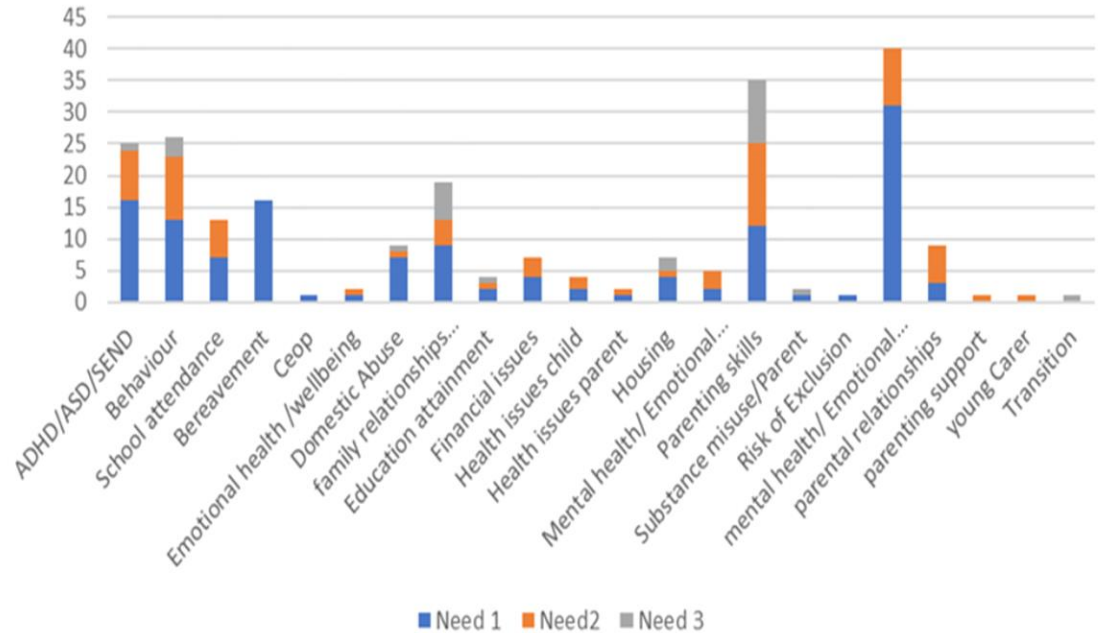
■ 5 under ■ 6 to 8 ■ 9 to 11 ■ 12 & above



Referral sources

■ FF Triage ■ GP
 ■ Other Service ■ School
 ■ Self Referral ■ IFST/SASH
 ■ Telephone Consultation ■ TS/EWB

Families with Multiple Needs



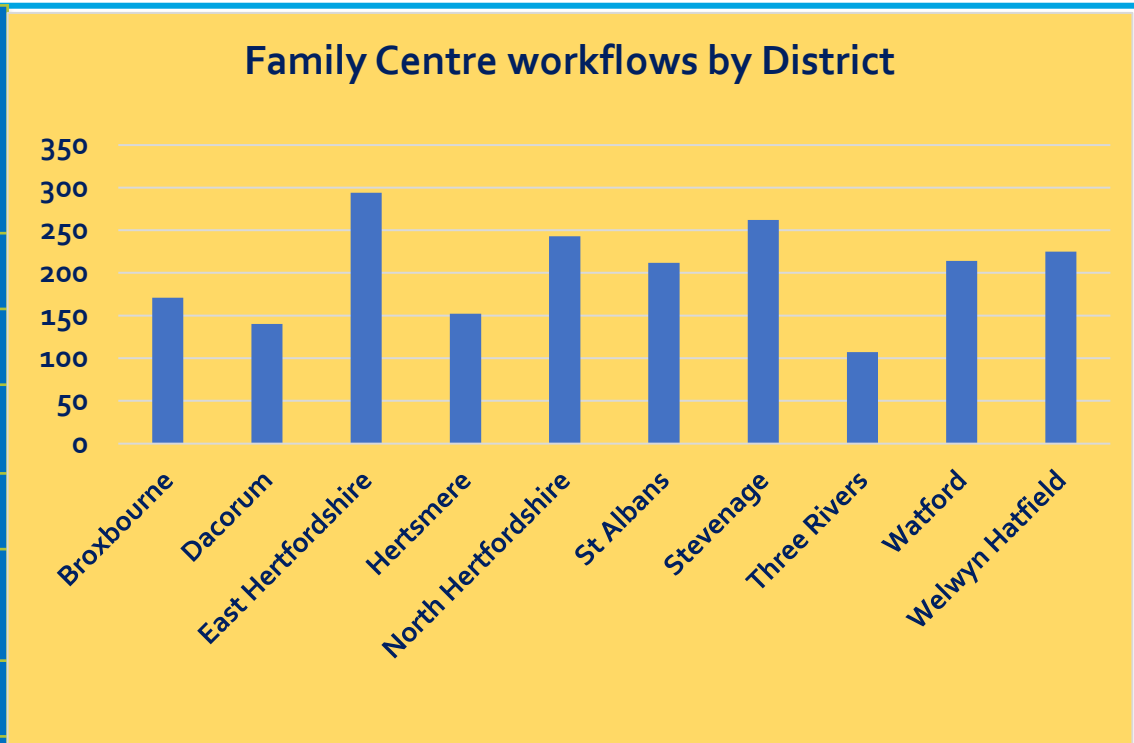
Hertfordshire has 17 Local Schools Partnerships (LSP) supporting 532 schools; 427 of these schools buy into services provided by an LSP. During the Spring term, LSPs worked with **797** cases, compared to **1503** in the Autumn term. However, more support was provided on a face to face basis. 70% of referrals are from schools. The needs most requiring support relate to mental health / emotional wellbeing, parenting skills, behaviour and SEND.

Family Centre Workflow (April 2021 – March 2022)



No. of families, with children under 18, provided with targeted support by Family Centres

<i>District</i>	No. families supported
Broxbourne	171
Dacorum	140
East Hertfordshire	294
Hertsmere	152
North Hertfordshire	243
St Albans	212
Stevenage	262
Three Rivers	107
Watford	214
Welwyn Hatfield	225
TOTAL	2,016

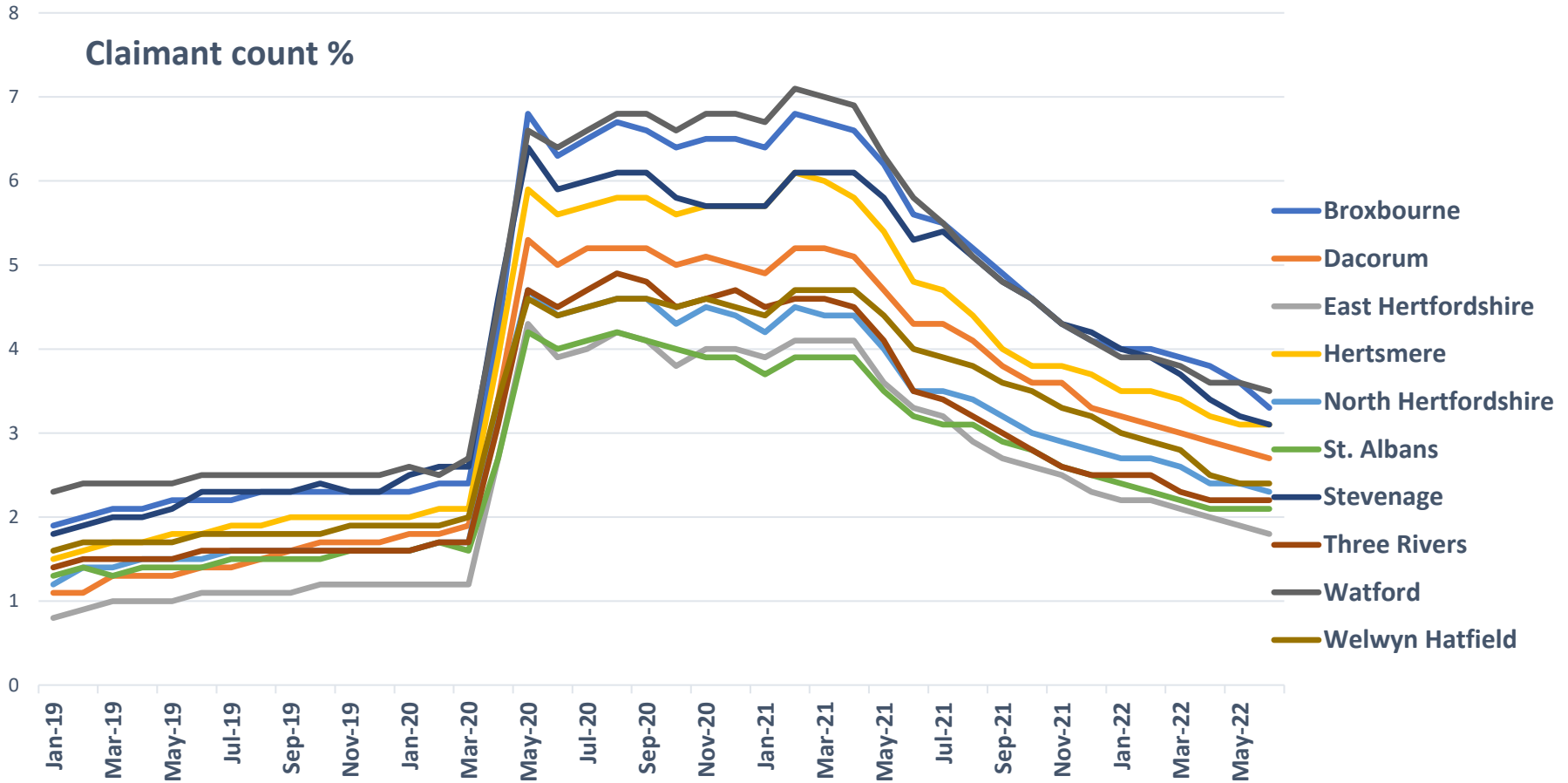


Number of families aggregated across the Districts is marginally higher than total number of families as some families are split and live in different Districts.

Claimant count % (not seasonally adjusted)

By District – January 2019 – June 2022

(county increase from 1.9% - 2.6% between March 2020 & June 2022)



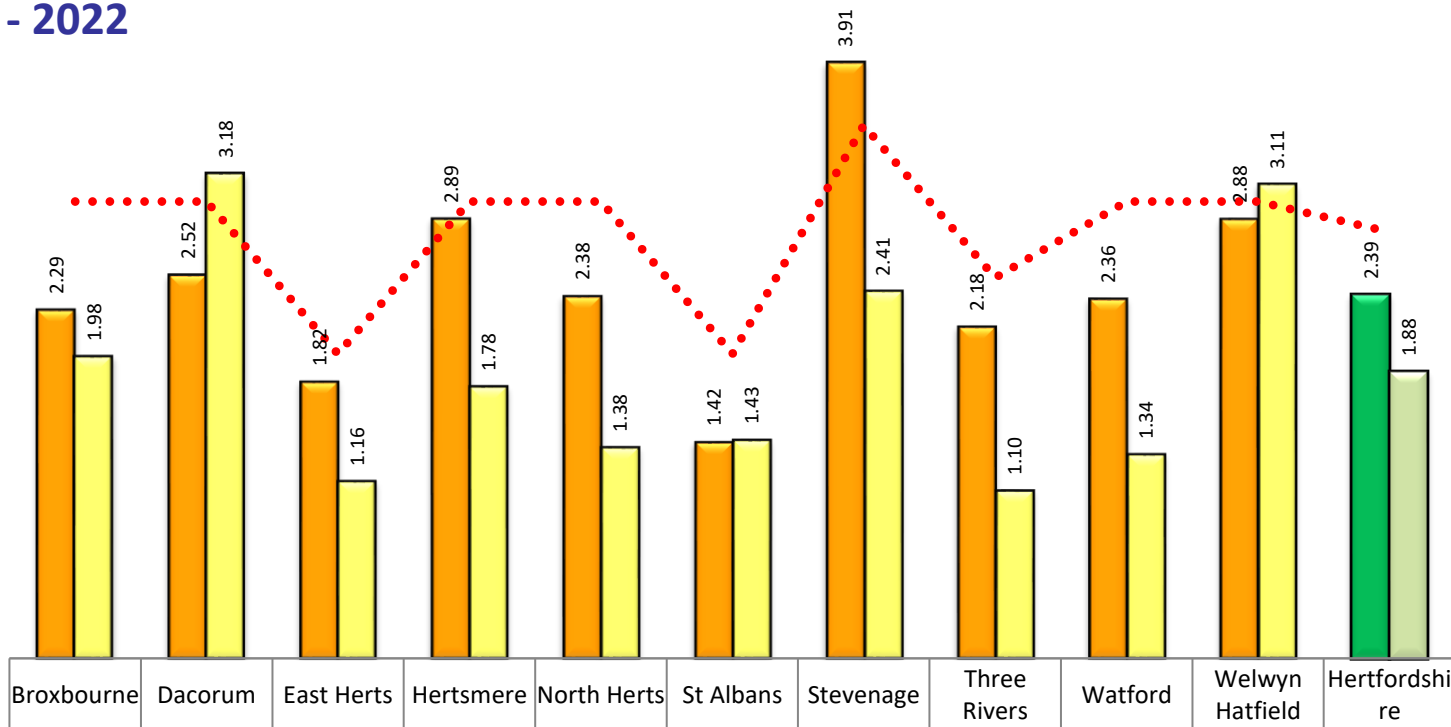
Watford has the highest claimant count rate, as of June 2022, at 3.5%; the lowest is East Hertfordshire at 1.8%. The Hertfordshire rate for 18-24 year olds is 3.2% (June 2022); this was 2.7% in March 2020.

16-18 NEET (Years 12 & 13): June 2021 & June 2022

By District



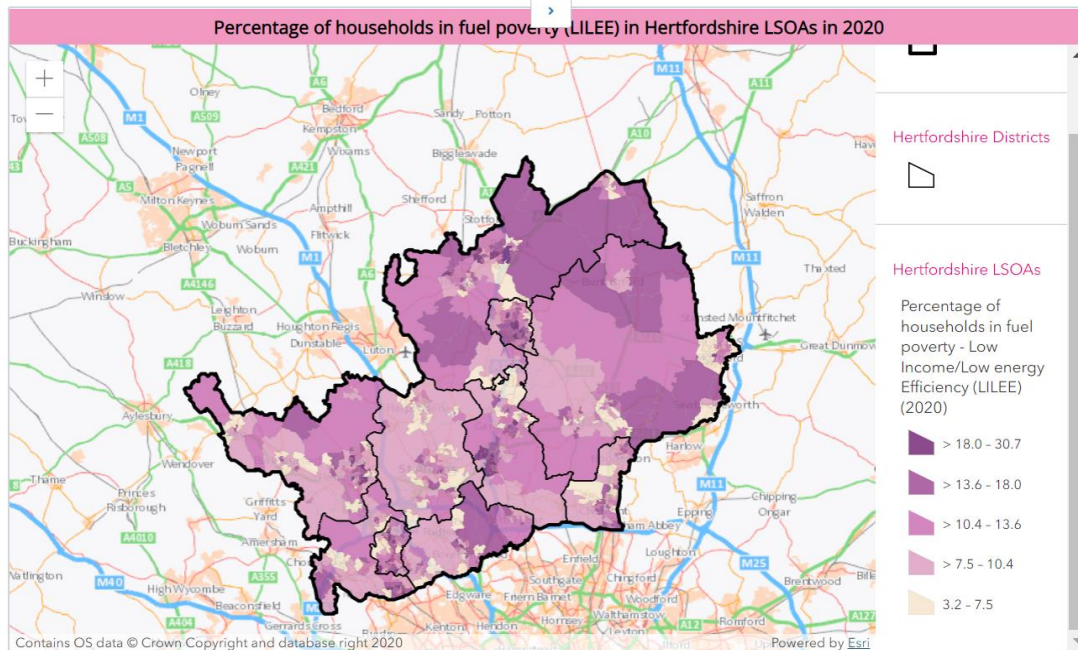
NEET % - 2021 - 2022



In addition to the NEET rate falling from 2.4% to 1.9% in the last 12 months, the in-learning rate has fell marginally during the same period from 94.3% to 94.0%. The lost contact rose from 0.9% in 1.4%. NEET rates for our vulnerable groups are significantly higher, hence the investment in initiatives for targeted support.

Fuel poverty data 2020

from Herts Insights



Area	Total households in the area (2020)	Number of households in fuel poverty (LILEE) (2020)	Percentage of households in fuel poverty (LILEE) (2020)
Hertfordshire	493,742	55,141	11.2
Broxbourne	40,958	4,190	10.2
Dacorum	65,156	7,216	11.1
Hertsmere	43,286	4,641	10.7
North Hertfordshire	58,167	7,046	12.1
Three Rivers	38,255	4,159	10.9
Watford	39,771	5,035	12.7
St Albans	61,008	5,620	9.2
Welwyn Hatfield	47,599	6,236	13.1
East Hertfordshire	61,545	6,160	10
Stevenage	37,997	4,838	12.7
East of England	2,638,892	348,406	13.2
England	23,868,877	3,158,206	13.2

In 2020,

11.2%

(55,141)

of households in Hertfordshire were estimated to be in fuel poverty (LILEE measure)

Source: BEIS, Sub-regional fuel poverty

Fuel poverty is the problem faced by households living on a low income in a home which cannot be kept warm at reasonable cost. Estimates of the number of households in fuel poverty are published annually by the Department for Business, Energy and Industrial Strategy (BEIS).

A new fuel poverty metric Low Income Low Energy Efficiency (LILEE) was set out in the [Fuel Poverty Sustainable Warmth strategy published in February 2021](#) (opens in a new window). The LILEE indicator considers a household to be fuel poor if:

- it is living in a property with an energy efficiency rating of band D, E, F or G as determined by the most up-to-date Fuel Poverty Energy Efficiency Rating (FPEER) Methodology; and
- its disposable income (income after housing costs (AHC) and energy needs) would be below the poverty line.

Fuel poverty statistics are based on data from the English Housing Survey (EHS). Given the sample size of the EHS (11,974 households in the combined 2018/19 and 2019/20 dataset), it is not possible to reliably estimate fuel poverty levels in small geographical areas, such as Local Authorities, without the use of modelling.