

Performance report



Hertfordshire

July 2024 – June 2025

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs finalised in the 12 months to the end of June 2025 was 908, which included 2,006 children. 29.2% of children supported are non-White British (the 2021 census population figure was 28.2%). 15.2% of children had an EHCP and 30% had a SEND support status.



Intensive Family Support teams (476), Supporting Families Practice Team (128), schools (115) and school partnerships (70) led on the majority of FFAs.



Between July 2024 and June 2025, there were 990 starts for short term work interventions.

Presenting needs and outcomes



63% of FFAs include at least one child / young person member of the family with a health need; an adult with a health need was also identified in 63% of FFAs. 61% identify a need against the Family Relationships criteria, which includes parenting capacity, and 58% of FFAs include concerns relating to education.



The outcome success rate following the completion of FFAs for the period between July 2024 and June 2025 was 67%. 16.5% of families disengaged or withdrew consent; however, it is often found that much has been achieved prior to disengagement. 16.5% of FFAs result in cases transferred to LCS for support from Specialist & Safeguarding Services.

Families First Assessments (July 2024 – June 2025)

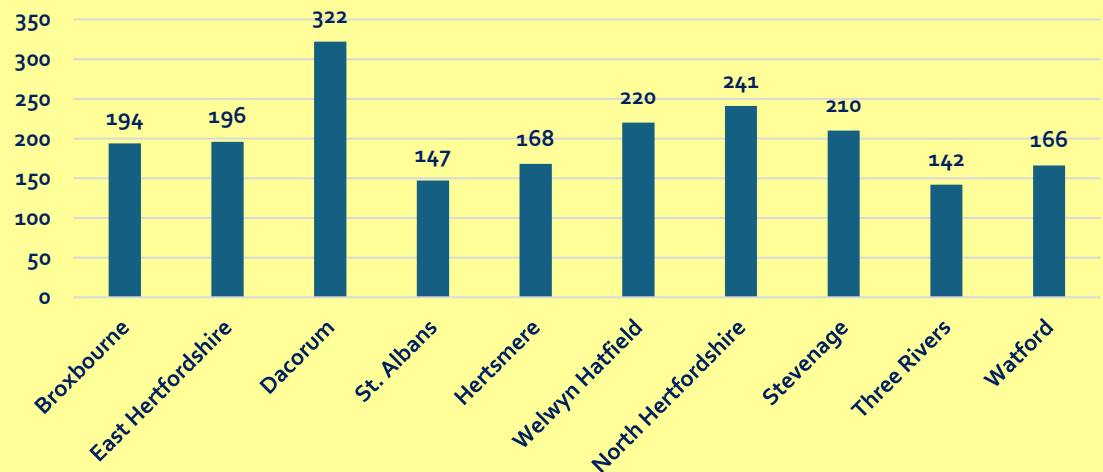
No. of children in completed FFAs

<i>District</i>	No. Children	Children per 10,000 (4)
Broxbourne	194	84.3
East Hertfordshire	196	57.0
Dacorum	322	87.8
St. Albans	147	40.4
Hertsmere	168	68.2
Welwyn Hatfield	220	84.9
North Hertfordshire	241	82.9
Stevenage	210	100.5
Three Rivers	142	66.9
Watford	166	65.6
Hertfordshire	2,006	72.3

Children in FFAs (per 10,000 (0-17 pop'n) 2024 mid-year population estimates)



No. of children & young people involved in FFAs



Families First Assessments (FFA) finalised

By lead agency and District / Borough



	Carers in Hertfordshire	CHEXS	Early Years' setting	Family Support Service	SFPT	Homelessness Prevention Team	Intensive Family Support	School / ESC	School Partnership	SfYP	TOTAL
Broxbourne		3		6	12	9	46	11	3		90
East Hertfordshire				6	11	3	49	20			89
Dacorum	1		1		24	13	66	8	35		148
St. Albans				3	13	7	18	9	15		65
Hertsmere	1			5	6	7	49	6	4	1	79
Welwyn Hatfield			1	5	11	9	57	13	5		101
North Hertfordshire			1	5	27	3	45	22	2		105
Stevenage	1		2	2	11	16	45	12	1		90
Three Rivers				1	7	3	45	8	4		68
Watford					6	4	56	6	1		73
TOTAL	3	3	5	33	128	74	476	115	70	1	908

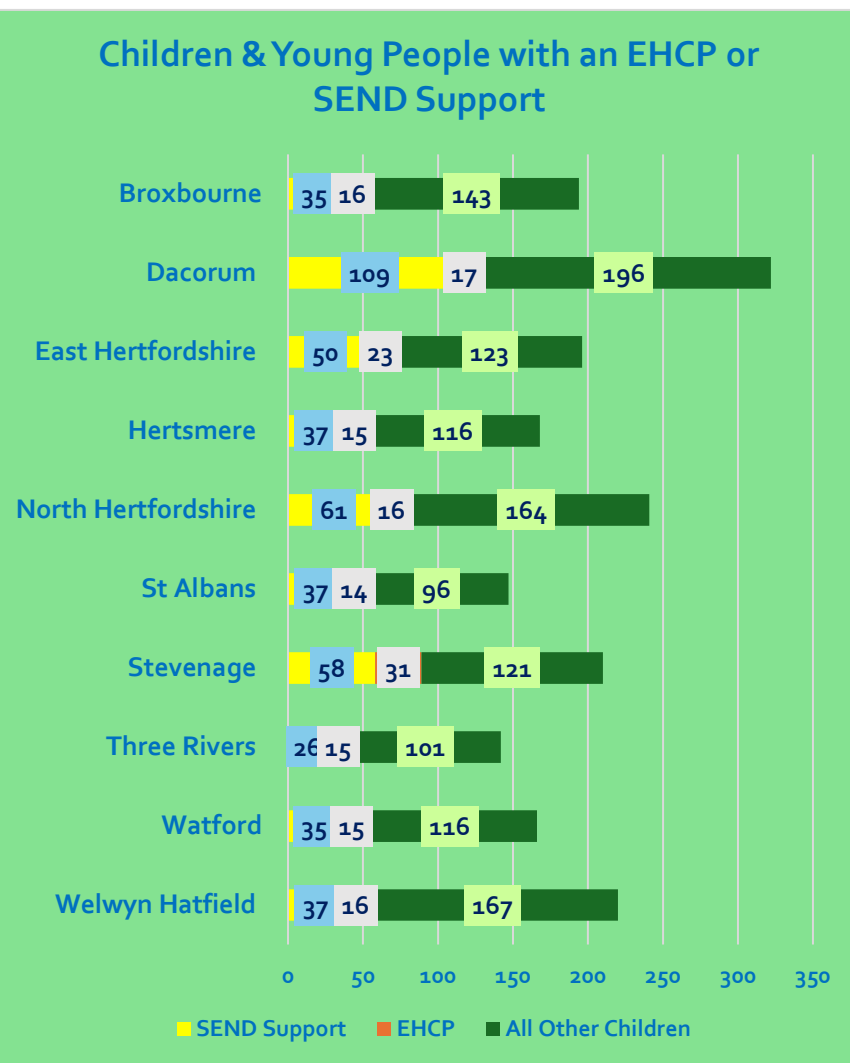
Families First Assessments (FFA) finalised

By Quarter & District / Borough

	Apr - June 2024	July - Sept 2024	Oct - Dec 2024	Jan - Mar 2025	Apr - Jun 2025	Total
Broxbourne	10	14	29	29	18	100
East Hertfordshire	21	18	25	25	21	110
Dacorum	31	30	38	42	38	179
St. Albans	15	21	18	12	14	80
Hertsmere	8	15	22	26	16	87
Welwyn Hatfield	20	18	32	20	31	121
North Hertfordshire	19	31	25	27	22	124
Stevenage	21	16	29	20	25	111
Three Rivers	17	15	21	12	20	85
Watford	20	19	11	29	14	93
TOTAL	182	197	250	242	219	1090

FFA – SEND SUPPORT & EHCP needs: July 2024 – June 2025

	SEND Support	EHCP	All Other Children	Total	SEND Support %	EHCP %	EHCP / SEND Support %
Broxbourne	35	16	143	194	18.0	8.2	26.3
Dacorum	109	17	196	322	33.9	5.3	39.1
East Hertfordshire	50	23	123	196	25.5	11.7	37.2
Hertsmere	37	15	116	168	22.0	8.9	31.0
North Hertfordshire	61	16	164	241	25.3	6.6	32.0
St Albans	37	14	96	147	25.2	9.5	34.7
Stevenage	58	31	121	210	27.6	14.8	42.4
Three Rivers	26	15	101	142	18.3	10.6	28.9
Watford	35	15	116	166	21.1	9.0	30.1
Welwyn Hatfield	37	16	167	220	16.8	7.3	24.1
Hertfordshire	485	178	1343	1617	30.0	15.2	41.0



Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough

	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Any Other Asian Background	Black or Black British - African	Black or Black British - Caribbean	Any Other Black Background	Mixed White and Asian	Mixed White and Black African	Mixed White and Black Caribbean	Any Other Mixed Background	White - British	Any Other White Background	White - Irish	Traveller of Irish Heritage or Gypsy / Roma	Any Other Ethnic Group	Not stated	Total
Broxbourne		2	4	1	15	4	3	1	6	9	2	119	10		1	2	15	194
East Hertfordshire					6		2	1		6		164	3				14	196
Dacorum	1	1	5	6	8	5	2	9	4	7	7	224	9		2	1	31	322
St Albans	5			2	4			8	6	6	8	84	13			3	8	147
Hertsmere		2		4	4		1	1	1	9	2	119	8		3	4	10	168
Welwyn Hatfield					23	1	4	1	7	10	12	137	12		1	2	10	220
North Hertfordshire		1	3	3	1	5	1	10	2	17	7	164	2			1	24	241
Stevenage	1	1		2	8	3	1	2	3	1	7	168	6			1	6	210
Three Rivers		5		3	10			7		2	3	97	9	4		1	1	142
Watford		6	30	7	13	13	2	2		14	5	57	12			1	4	166
Hertfordshire	7	18	42	28	92	31	16	42	29	81	53	1333	84	4	7	16	123	2006
% Total (excludes not stated) (Herts)	0.4	1.0	2.2	1.5	4.9	1.6	0.8	2.2	1.5	4.3	2.8	70.8	4.5	0.2	0.4	0.8		
2021 census (Herts)	0.6	4.1	1.5	2.5	2.4	1.3	0.1	1.2	0.5	1.1	1.1	71.8	8.1	1.6	0.3	0.1		

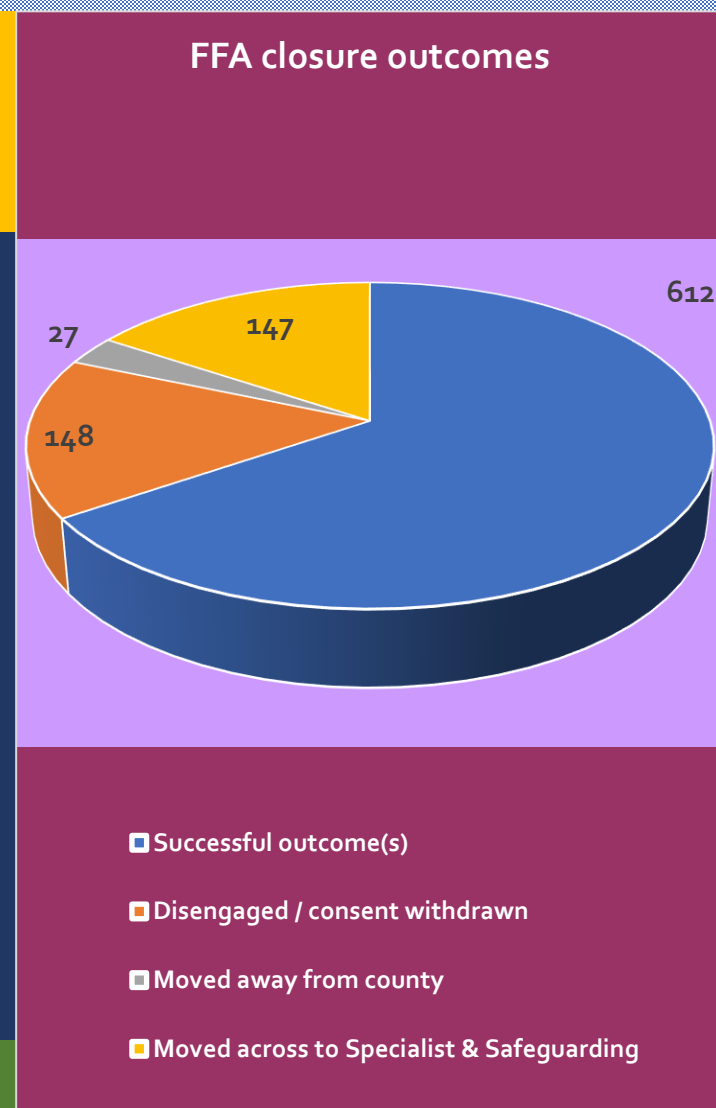
Presenting needs % (family level) in completed FFAs

FFAs completed – 12 months to June 2025

	Getting a good education	Early Years Development	Mental & Physical Health (Child / Young Person)	Mental & Physical Health (Adult)	Substance Misuse	Family Relationships / Parenting capacity	Crime & ASB	Domestic Abuse	Housing	Financial issues	Children keeping safe / risk of exploitation	Young Carers	Number of families
DISTRICT													
Broxbourne	55.6	13.3	65.6	72.2	23.3	63.3	14.4	41.1	37.8	50.0	24.4	16.7	90
East Hertfordshire	75.3	19.1	77.5	83.1	25.8	74.2	9.0	44.9	28.1	42.7	30.3	21.3	89
Dacorum	58.8	11.5	64.2	60.1	14.9	44.6	4.7	26.4	25.0	29.1	17.6	13.5	148
St. Albans	61.5	13.8	67.7	50.8	6.2	56.9	6.2	18.5	27.7	32.3	9.2	12.3	65
Hertsmere	54.4	10.1	54.4	57.0	7.6	50.6	2.5	22.8	24.1	21.5	13.9	11.4	79
Welwyn Hatfield	56.4	14.9	56.4	60.4	11.9	57.4	5.9	32.7	24.8	23.8	23.8	12.9	101
North Hertfordshire	52.4	16.2	63.8	58.1	14.3	61.0	7.6	35.2	19.0	30.5	16.2	15.2	105
Stevenage	51.1	16.7	52.2	56.7	20.0	57.8	8.9	34.4	22.2	34.4	24.4	14.4	90
Three Rivers	50.0	10.3	58.8	60.3	7.4	61.8	2.9	33.8	14.7	32.4	14.7	10.3	68
Watford	58.9	20.5	72.6	69.9	13.7	69.9	2.7	39.7	21.9	43.8	20.5	16.4	73
TOTAL	57.5	14.5	63.2	62.9	15.0	60.5	6.6	32.9	24.7	33.6	19.8	14.5	908

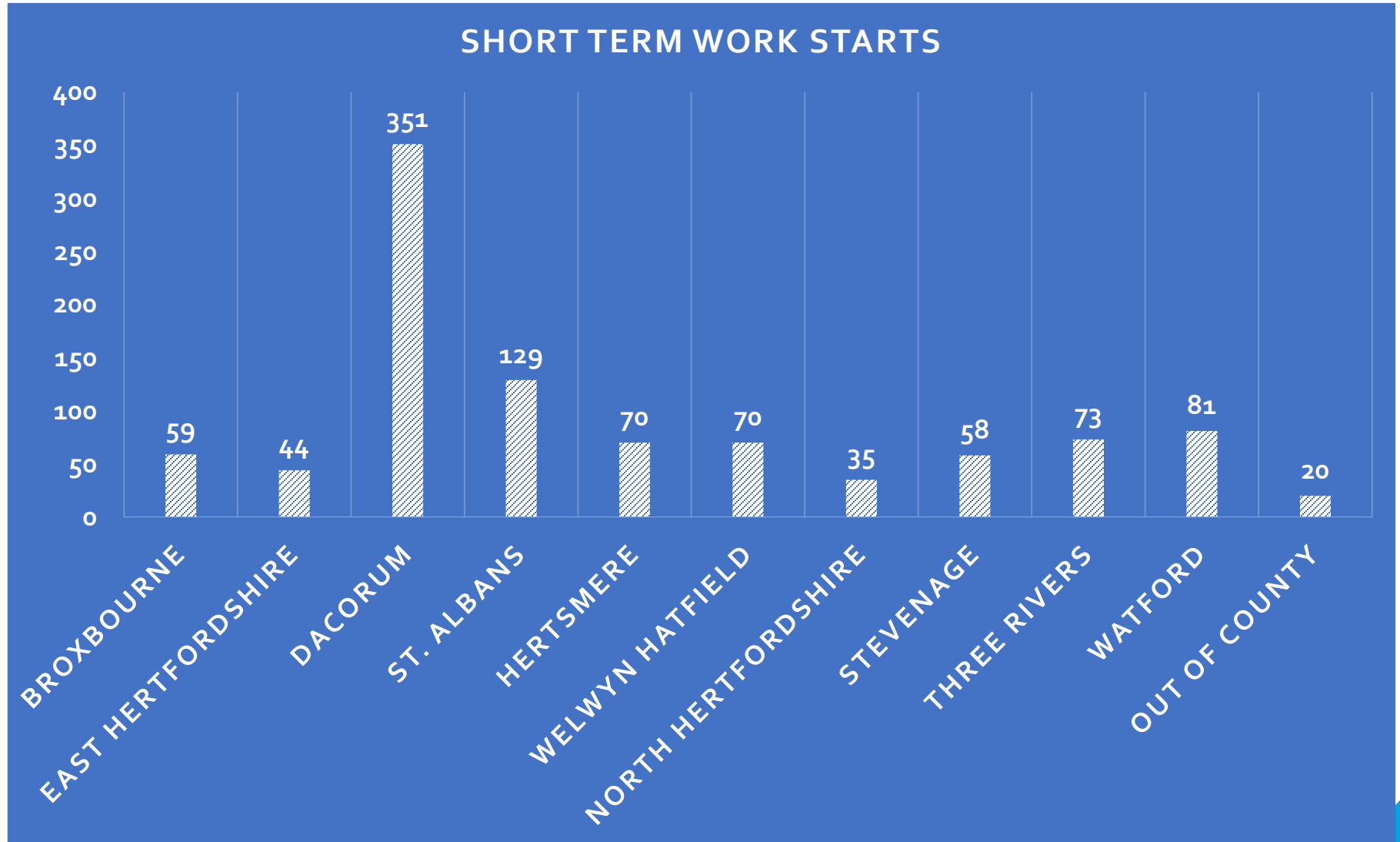
FFA closure/outcome (child level data): July 2024 – June 2025

DISTRICT	Successful outcome(s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	43	8	9	15	75	65%
East Hertfordshire	48	21	1	32	102	48%
Dacorum	85	39	4	30	158	55%
St. Albans	45	8	0	10	63	71%
Hertsmere	52	15	0	11	78	67%
Welwyn Hatfield	63	5	0	12	80	79%
North Hertfordshire	84	20	0	13	117	72%
Stevenage	72	4	4	13	93	81%
Three Rivers	70	4	5	6	85	88%
Watford	36	14	2	4	56	67%
Out of county	14	10	2	1	27	56%
TOTAL	612	148	27	147	934	67%



Short Term Work July 2024 – June 2025

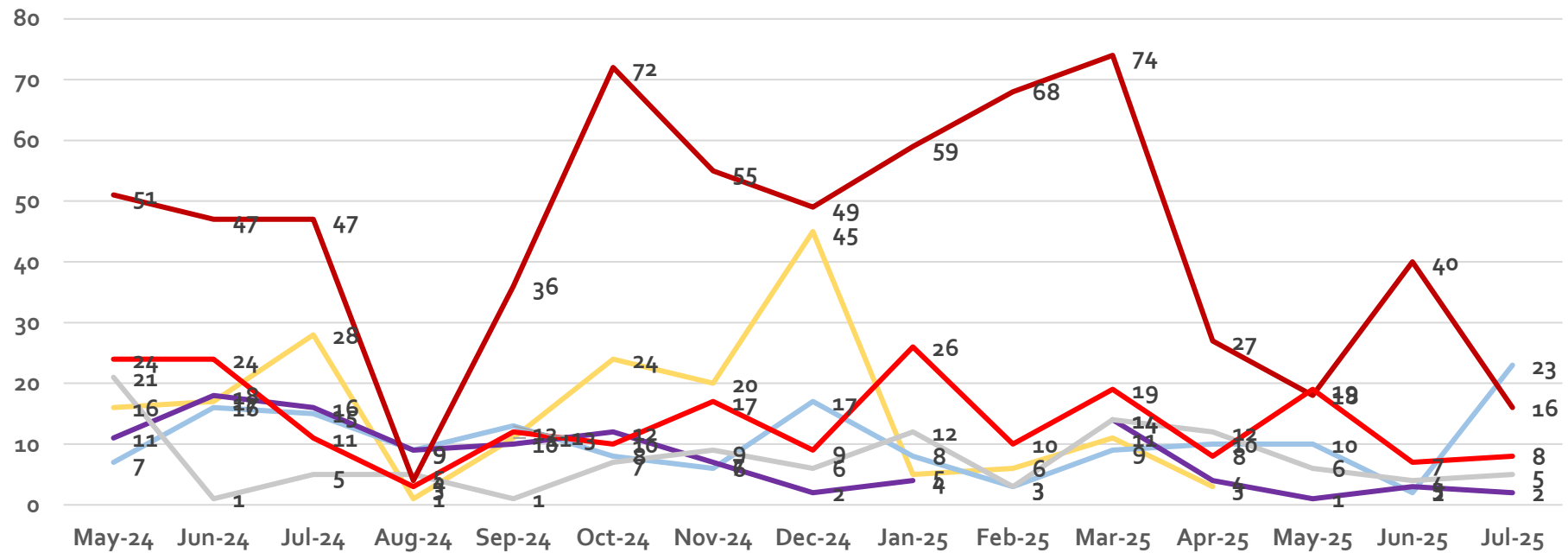
Children & young People by District



Short Term Work July 2024 – June 2025

Children & young People by lead agency

Short Term Work starts (children & young people) by Agency / month



Carers in Hertfordshire

Supporting Families Partnership Team

Family Support Service

IFST

Homelessness Prevention Team

LSP / School / DSPL

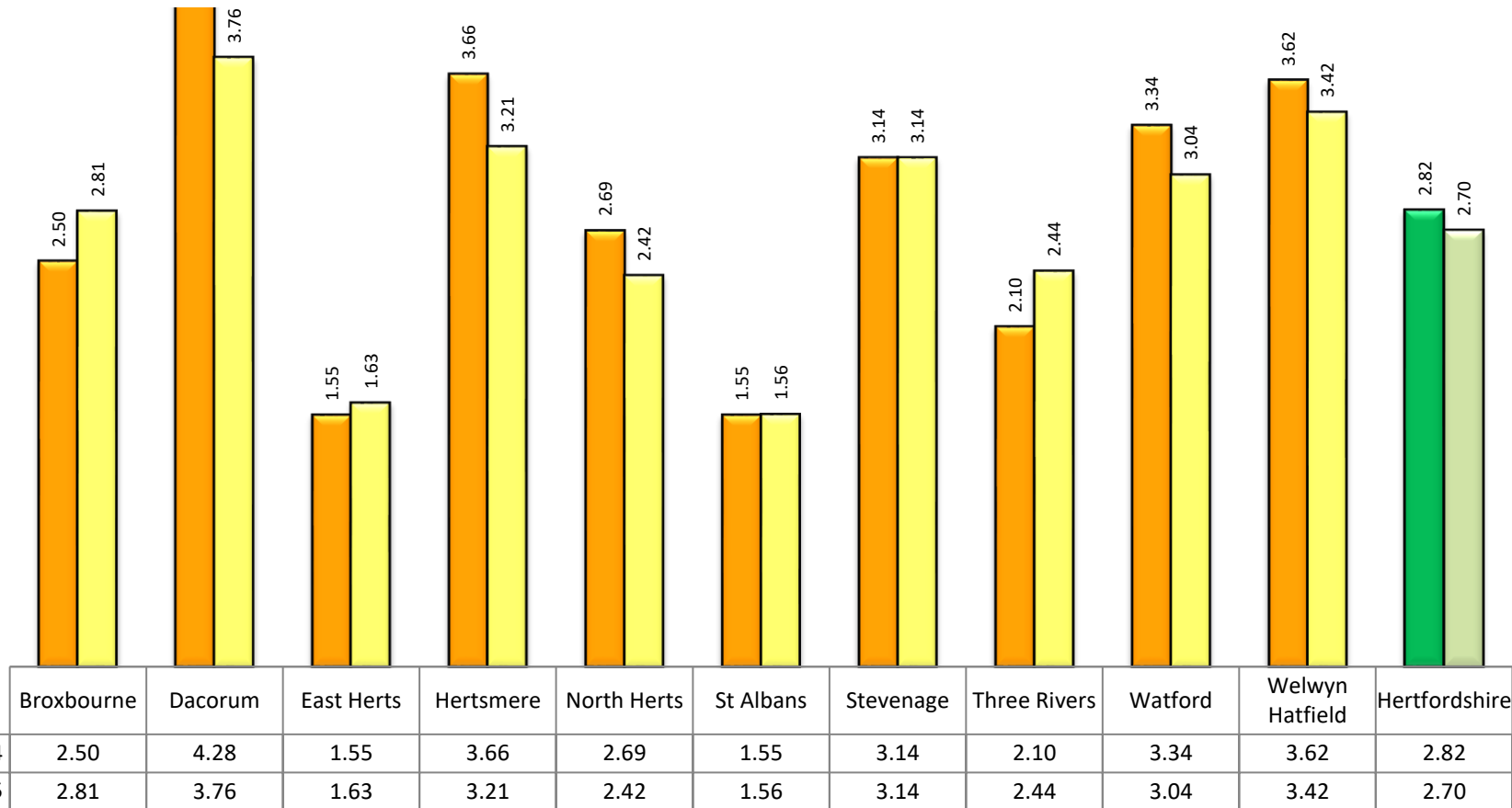
SfYP

16-18 NEET (Years 12 & 13): July 2024 & July 2025

By District



NEET % - July 2024 / July 2025



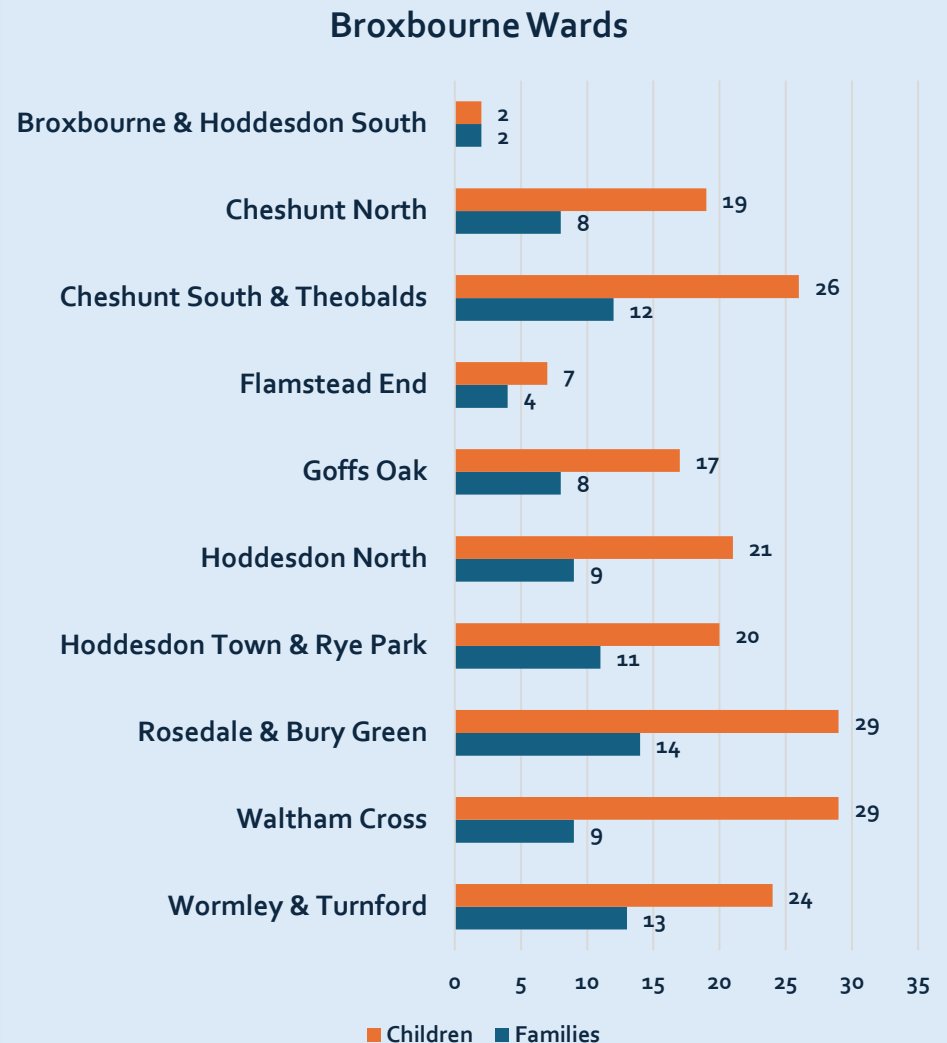
In addition to the NEET rate falling from 2.82% to 2.7% in the last 12 months, the in-learning rate has increased during the same period from 92.9% to 93.6%. The Not Known rate has reduced from 1.19% to 1.05% between July 2024 and July 2025.

FFA – completed assessments

Broxbourne: July 2024-June 2025

By Ward

	Families	Children
Broxbourne & Hoddesdon South	2	2
Cheshunt North	8	19
Cheshunt South & Theobalds	12	26
Flamstead End	4	7
Goffs Oak	8	17
Hoddesdon North	9	21
Hoddesdon Town & Rye Park	11	20
Rosedale & Bury Green	14	29
Waltham Cross	9	29
Wormley & Turnford	13	24

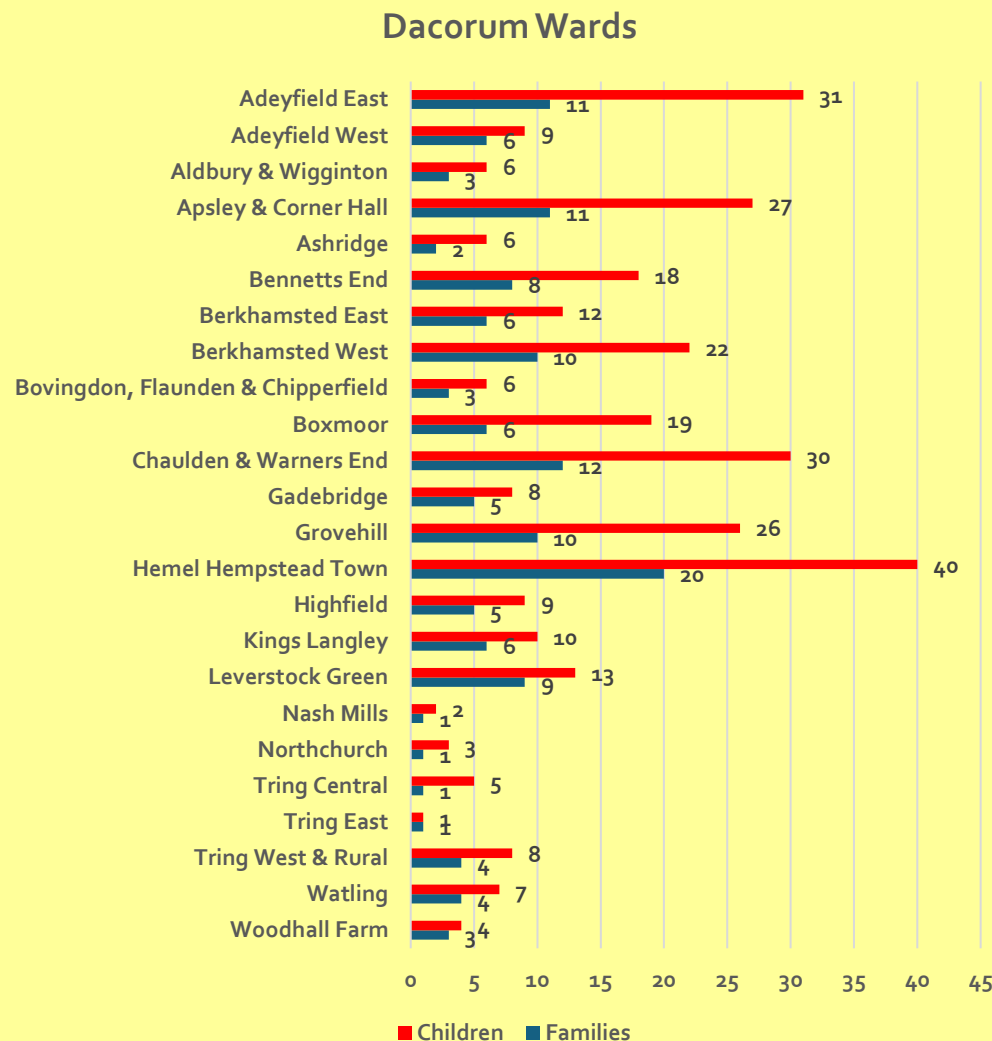


FFA – completed assessments

Dacorum: July 2024-June 2025

By Ward

	Families	Children
Adeyfield East	11	31
Adeyfield West	6	9
Aldbury & Wigginton	3	6
Apsley & Corner Hall	11	27
Ashridge	2	6
Bennetts End	8	18
Berkhamsted East	6	12
Berkhamsted West	10	22
Bovingdon, Flaunden & Chipperfield	3	6
Boxmoor	6	19
Chaulden & Warners End	12	30
Gadebridge	5	8
Grovehill	10	26
Hemel Hempstead Town	20	40
Highfield	5	9
Kings Langley	6	10
Leverstock Green	9	13
Nash Mills	1	2
Northchurch	1	3
Tring Central	1	5
Tring East	1	1
Tring West & Rural	4	8
Watling	4	7
Woodhall Farm	3	4



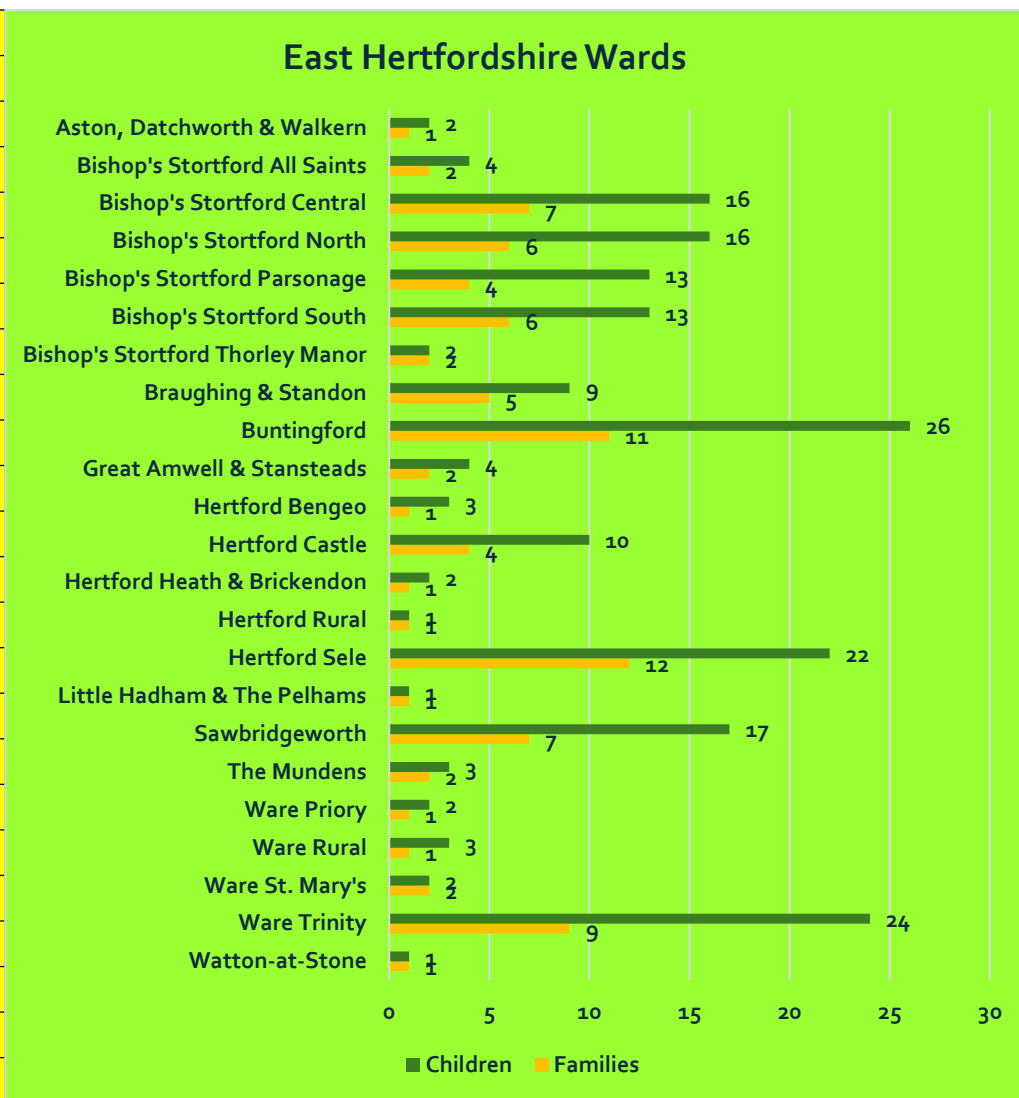
FFA – completed assessments

East Hertfordshire: July 2024-June 2025

By Ward



	Families	Children
Aston, Datchworth & Walkern	1	2
Bishop's Stortford All Saints	2	4
Bishop's Stortford Central	7	16
Bishop's Stortford North	6	16
Bishop's Stortford Parsonage	4	13
Bishop's Stortford South	6	13
Bishop's Stortford Thorley Manor	2	2
Braughing & Standon	5	9
Buntingford	11	26
Great Amwell & Stansteads	2	4
Hertford Bengoe	1	3
Hertford Castle	4	10
Hertford Heath & Brickendon	1	2
Hertford Rural	1	1
Hertford Sele	12	22
Little Hadham & The Pelhams	1	1
Sawbridgeworth	7	17
The Mundens	2	3
Ware Priory	1	2
Ware Rural	1	3
Ware St. Mary's	2	2
Ware Trinity	9	24
Watton-at-Stone	1	1



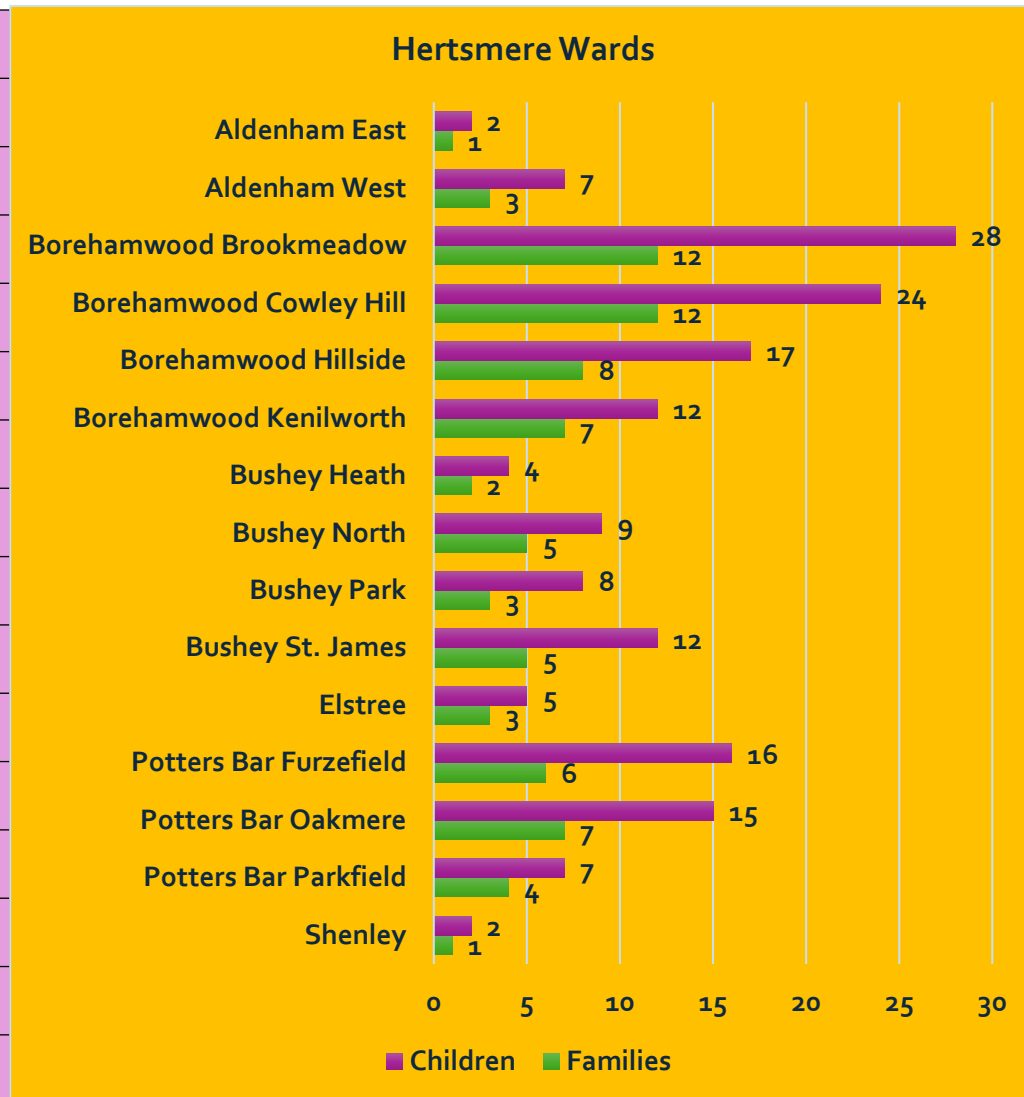
FFA – completed assessments

Hertsmere: July 2024-June 2025

By Ward



	Families	Children
Aldenham East	1	2
Aldenham West	3	7
Borehamwood Brookmeadow	12	28
Borehamwood Cowley Hill	12	24
Borehamwood Hillside	8	17
Borehamwood Kenilworth	7	12
Bushey Heath	2	4
Bushey North	5	9
Bushey Park	3	8
Bushey St. James	5	12
Elstree	3	5
Potters Bar Furzefield	6	16
Potters Bar Oakmere	7	15
Potters Bar Parkfield	4	7
Shenley	1	2



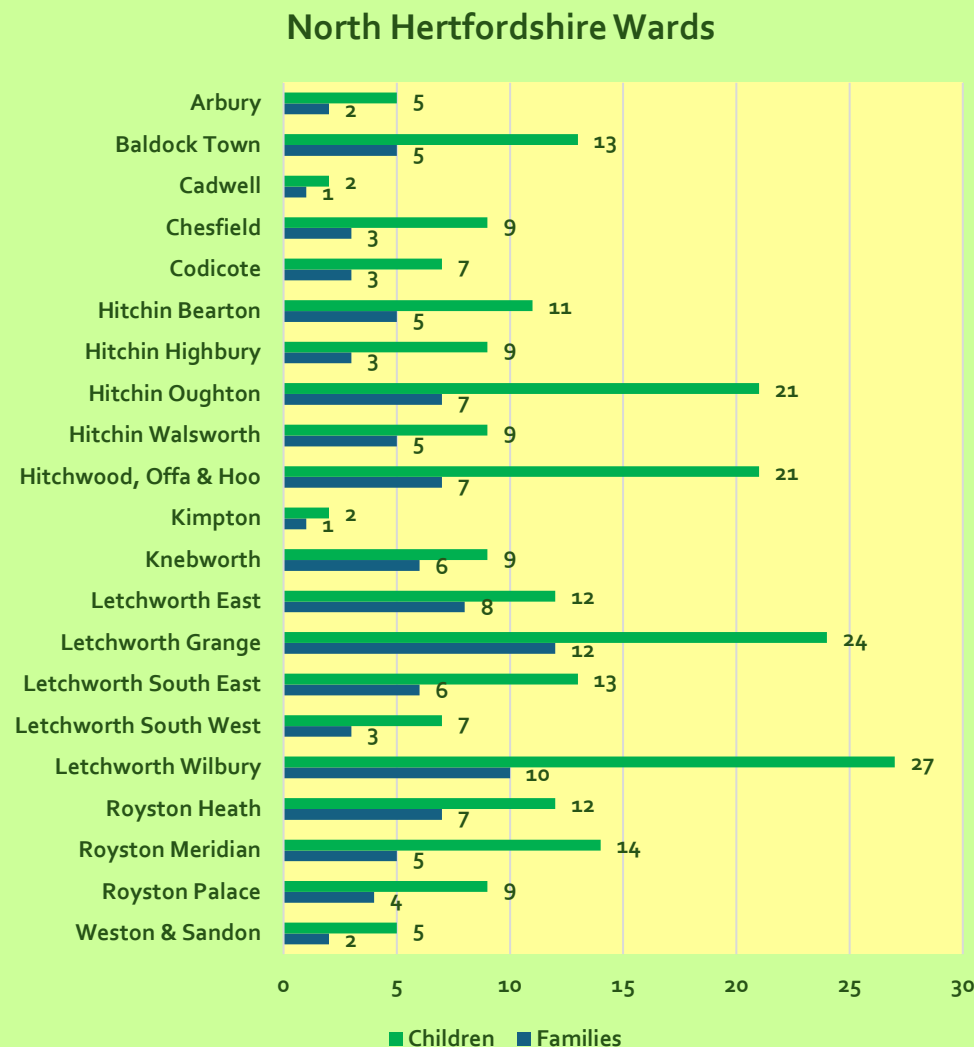
FFA – completed assessments

North Hertfordshire: July 2024-June 2025

By Ward



	Families	Children
Arbury	2	5
Baldock Town	5	13
Cadwell	1	2
Chesfield	3	9
Codicote	3	7
Hitchin Bearton	5	11
Hitchin Highbury	3	9
Hitchin Oughton	7	21
Hitchin Walsworth	5	9
Hitchwood, Offa & Hoo	7	21
Kimpton	1	2
Knebworth	6	9
Letchworth East	8	12
Letchworth Grange	12	24
Letchworth South East	6	13
Letchworth South West	3	7
Letchworth Wilbury	10	27
Royston Heath	7	12
Royston Meridian	5	14
Royston Palace	4	9
Weston & Sandon	2	5

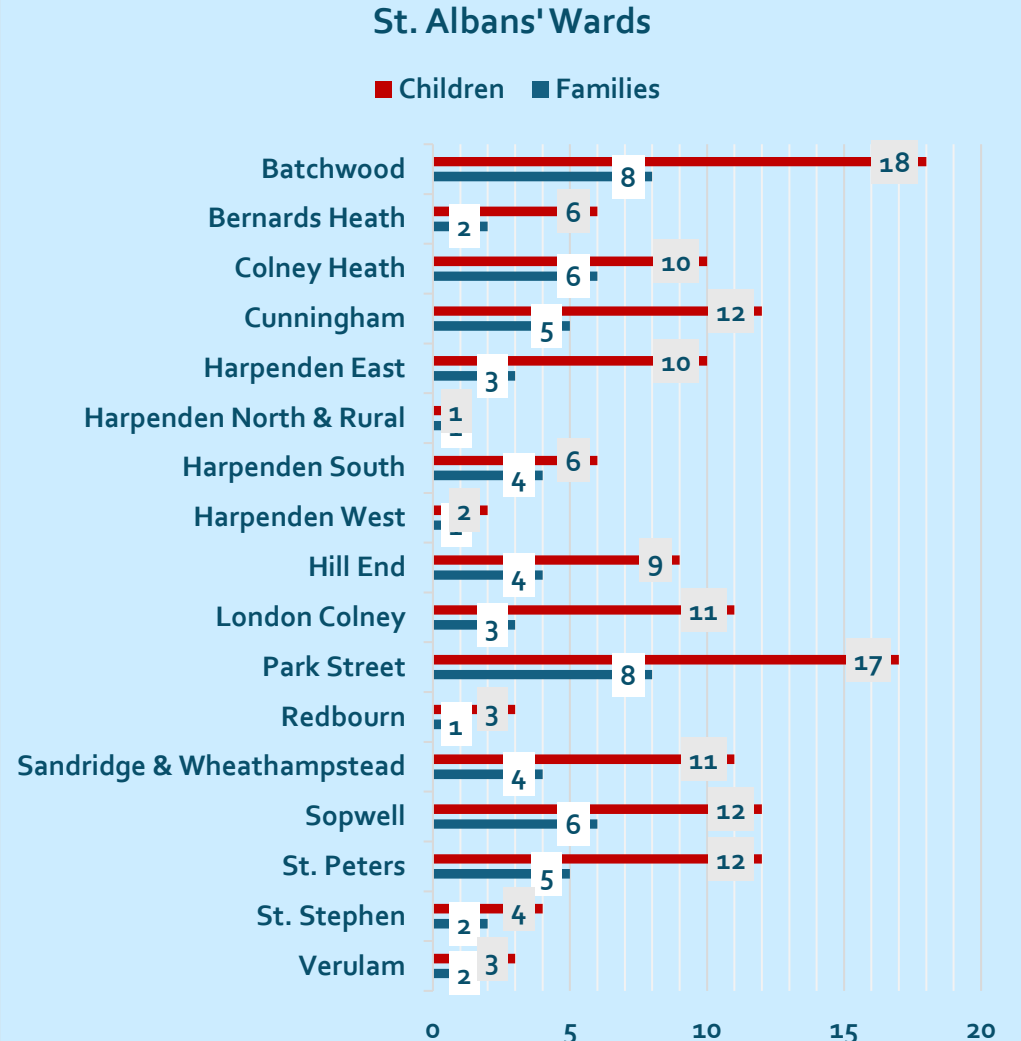


FFA – completed assessments

St. Albans: July 2024-June 2025

By Ward

	Families	Children
Batchwood	8	18
Bernards Heath	2	6
Colney Heath	6	10
Cunningham	5	12
Harpenden East	3	10
Harpenden North & Rural	1	1
Harpenden South	4	6
Harpenden West	1	2
Hill End	4	9
London Colney	3	11
Park Street	8	17
Redbourn	1	3
Sandridge & Wheathampstead	4	11
Sopwell	6	12
St. Peters	5	12
St. Stephen	2	4
Verulam	2	3



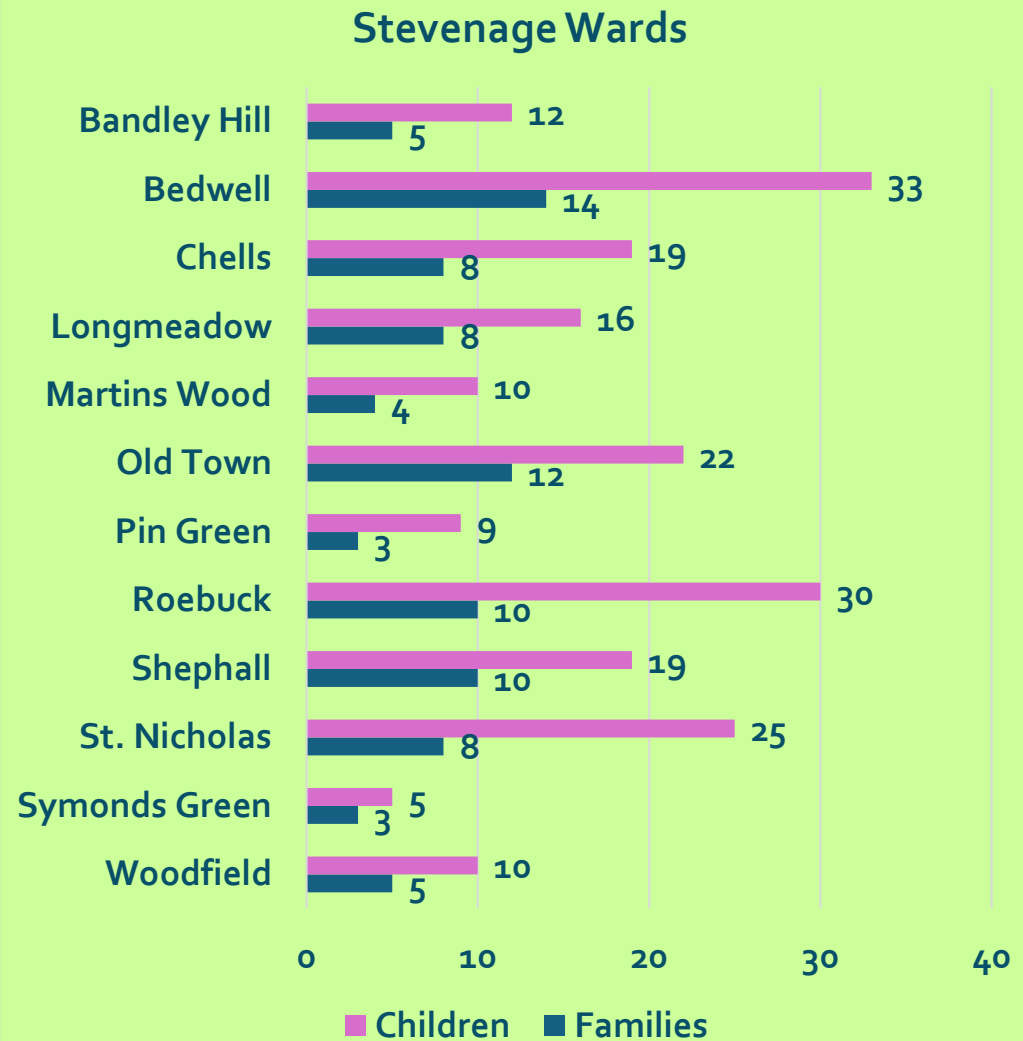
FFA – completed assessments

Stevenage: July 2024-June 2025

By Ward



	Families	Children
Bandle Hill	5	12
Bedwell	14	33
Chells	8	19
Longmeadow	8	16
Martins Wood	4	10
Old Town	12	22
Pin Green	3	9
Roebuck	10	30
Shephall	10	19
St. Nicholas	8	25
Symonds Green	3	5
Woodfield	5	10

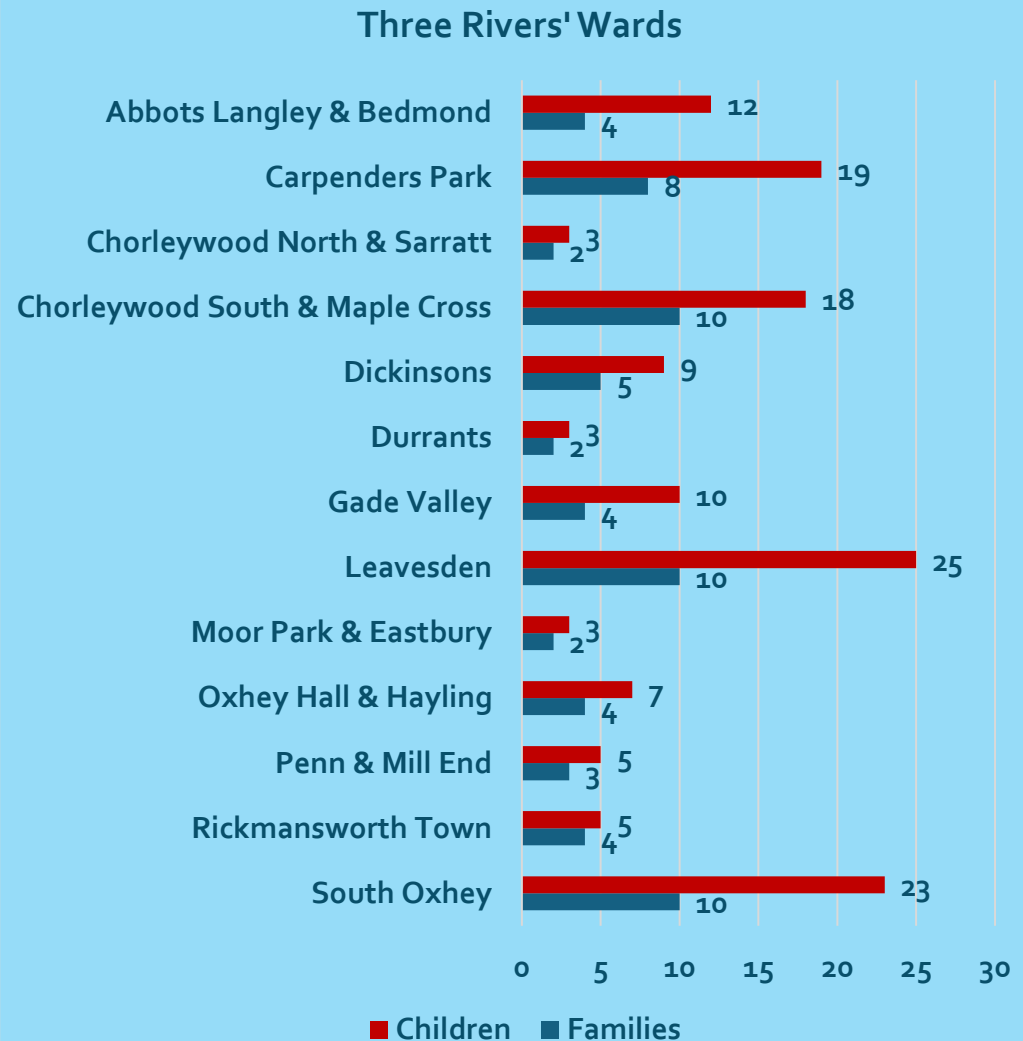


FFA – completed assessments

Three Rivers: July 2024-June 2025

By Ward

	Families	Children
Abbots Langley & Bedmond	4	12
Carpenders Park	8	19
Chorleywood North & Sarratt	2	3
Chorleywood South & Maple Cross	10	18
Dickinsons	5	9
Durrants	2	3
Gade Valley	4	10
Leavesden	10	25
Moor Park & Eastbury	2	3
Oxhey Hall & Hayling	4	7
Penn & Mill End	3	5
Rickmansworth Town	4	5
South Oxhey	10	23



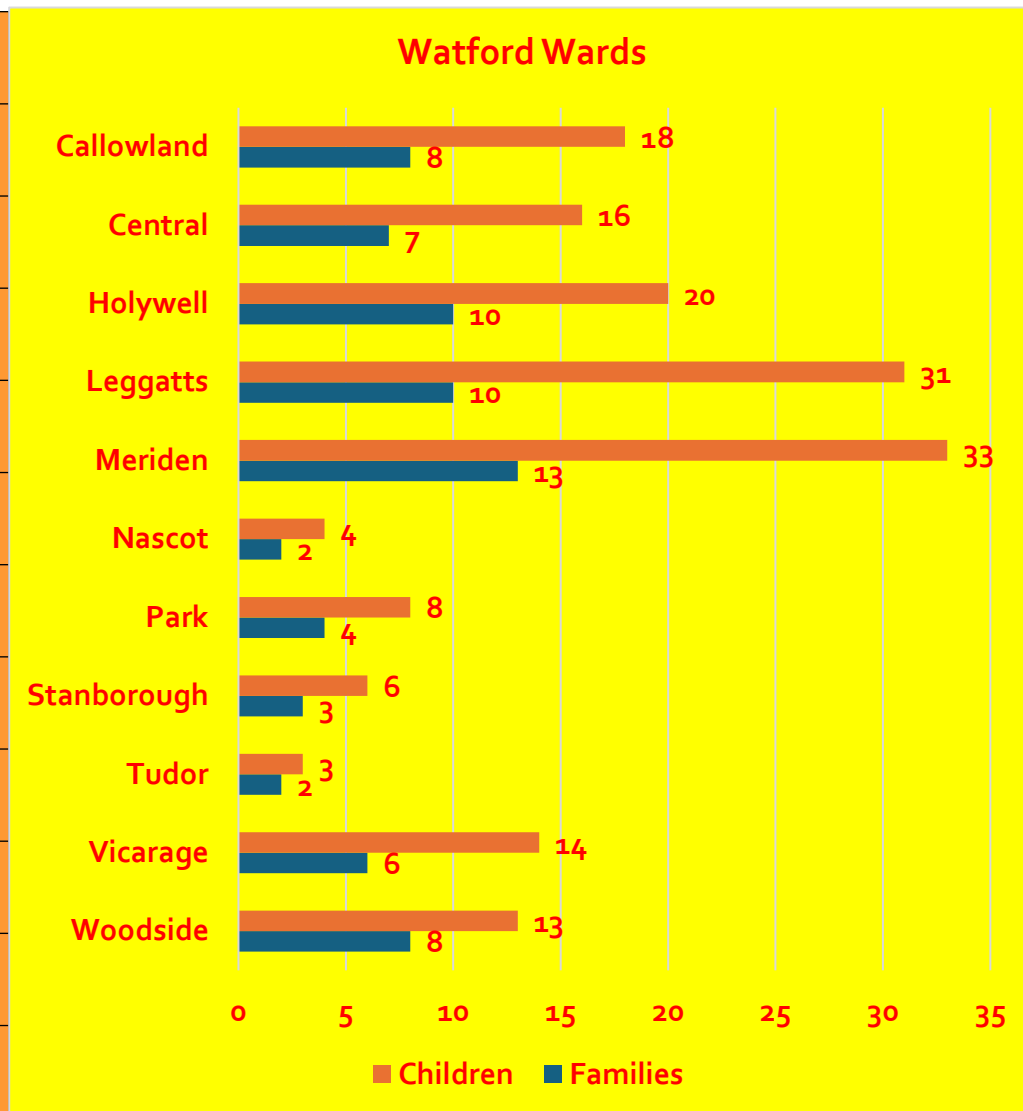
FFA – completed assessments

Watford: July 2024-June 2025

By Ward



	Families	Children
Callowland	8	18
Central	7	16
Holywell	10	20
Leggatts	10	31
Meriden	13	33
Nascot	2	4
Park	4	8
Stanborough	3	6
Tudor	2	3
Vicarage	6	14
Woodside	8	13



FFA – completed assessments

Welwyn Hatfield: July 2024-June 2025

By Ward



	Families	Children
Brookmans Park & Little Heath	1	3
Haldens	4	5
Handside	5	17
Hatfield Central	10	21
Hatfield East	8	13
Hatfield South	6	12
Hatfield Villages	6	14
Hatfield West	11	18
Hollybush	14	34
Howlands	13	28
Northaw & Cuffley	1	2
Panshanger	4	6
Peartree	12	26
Sherrards	4	16
Welwyn East	1	3
Welwyn West	1	2

