

Performance report



**Families
First**

Early help, brighter futures



Hertfordshire

April 2025 – March 2026

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs finalised in the 12 months to the end of March 2026 was 831, which included 1,840 children. 18.3% of children had an EHCP and 16.8% had a SEND support status.



Intensive Family Support teams (57.6%), schools (12.3%) and the Supporting Families Practice Team (11%) led on the majority of FFAs.



Between April 2025 and March 2026, there were 562 children & young people with short term work starts.

Presenting needs and outcomes



67% of FFAs include at least one child / young person member of the family with a health need; an adult with a health need was identified in 56% of FFAs. 64% identify a need against the Family Relationships criteria, which includes parenting capacity, and 61% of FFAs include concerns relating to education.



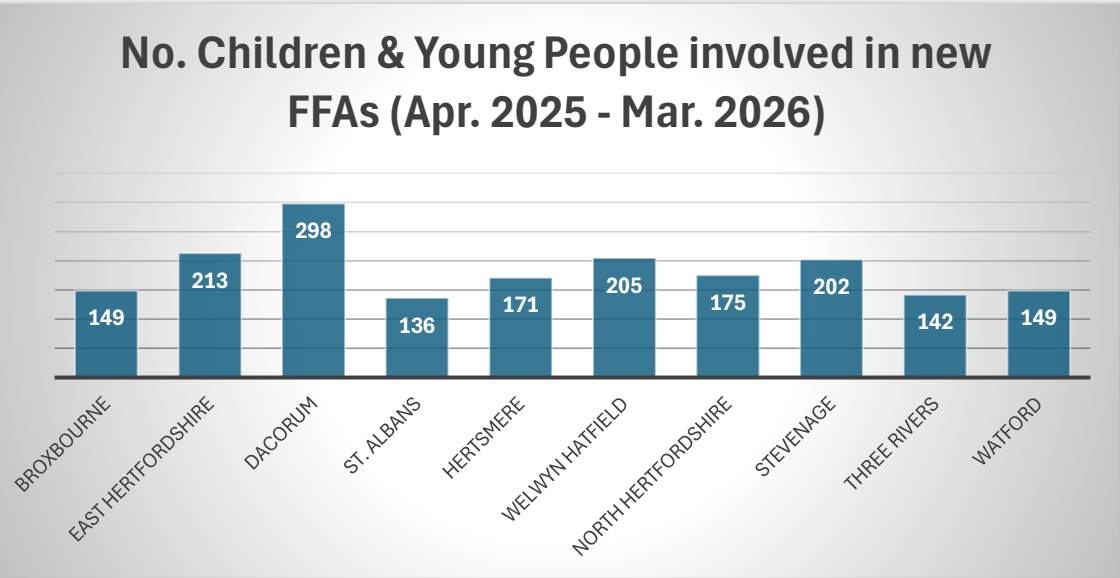
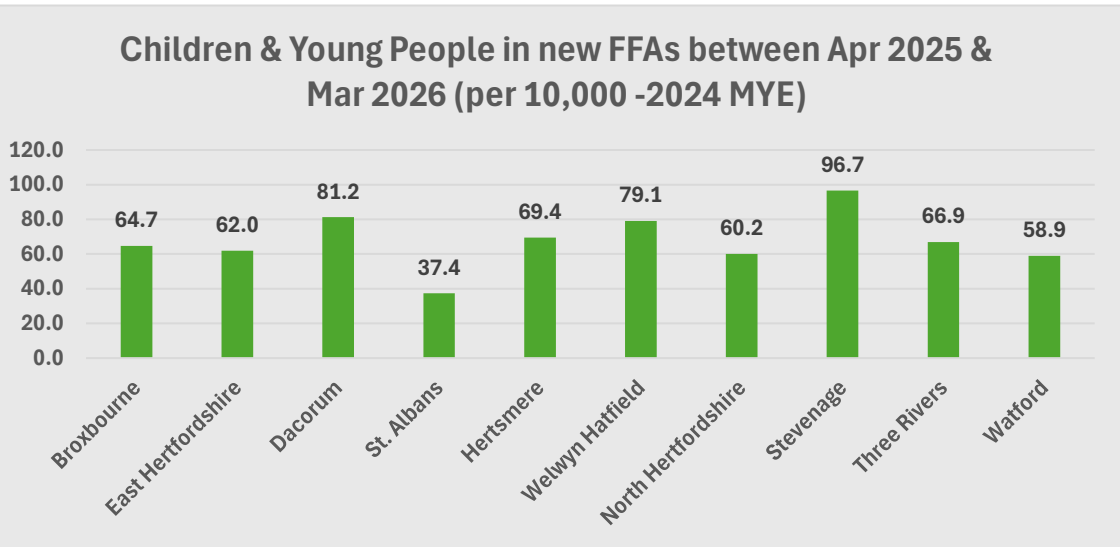
The outcome success rate following the completion of FFAs for the period between April 2025 & March 2026 was 66%. Based on child numbers, 15% of families disengaged or withdrew consent; however, it is often found that much has been achieved prior to disengagement. 19% of children in FFAs transferred for support from Specialist & Safeguarding Services.

Families First Assessments (Apr 2025– Mar 2026)



No. of children in completed FFAs

<i>District</i>	No. Children	Children per 10,000
Broxbourne	149	64.7
East Hertfordshire	213	62.0
Dacorum	298	81.2
St. Albans	136	37.4
Hertsmere	171	69.4
Welwyn Hatfield	205	79.1
North Hertfordshire	175	60.2
Stevenage	202	96.7
Three Rivers	142	66.9
Watford	149	58.9
Hertfordshire	1840	65.8



Families First Assessments (FFA) finalised

By lead agency and District / Borough



	CHEXS	Early Years' setting	Family Support Service	SFPT	Homelessness Prevention Team	Intensive Family Support	School / ESC	School Partnership	TOTAL
Broxbourne	2		3	5	11	37	11	2	71
East Hertfordshire		1	5	9	3	60	19		97
Dacorum				23	11	60	8	28	130
St. Albans			5	9	10	22	10	4	60
Hertsmere			3	4	5	56	13	2	83
Welwyn Hatfield		2	4	5	13	53	13	3	93
North Hertfordshire		2	1	15	7	44	13		82
Stevenage		1		8	13	51	6	5	84
Three Rivers				4	3	49	5	3	64
Watford				9	5	47	4	2	67
TOTAL	2	2	21	91	81	479	102	49	831

Families First Assessments (FFA) finalised

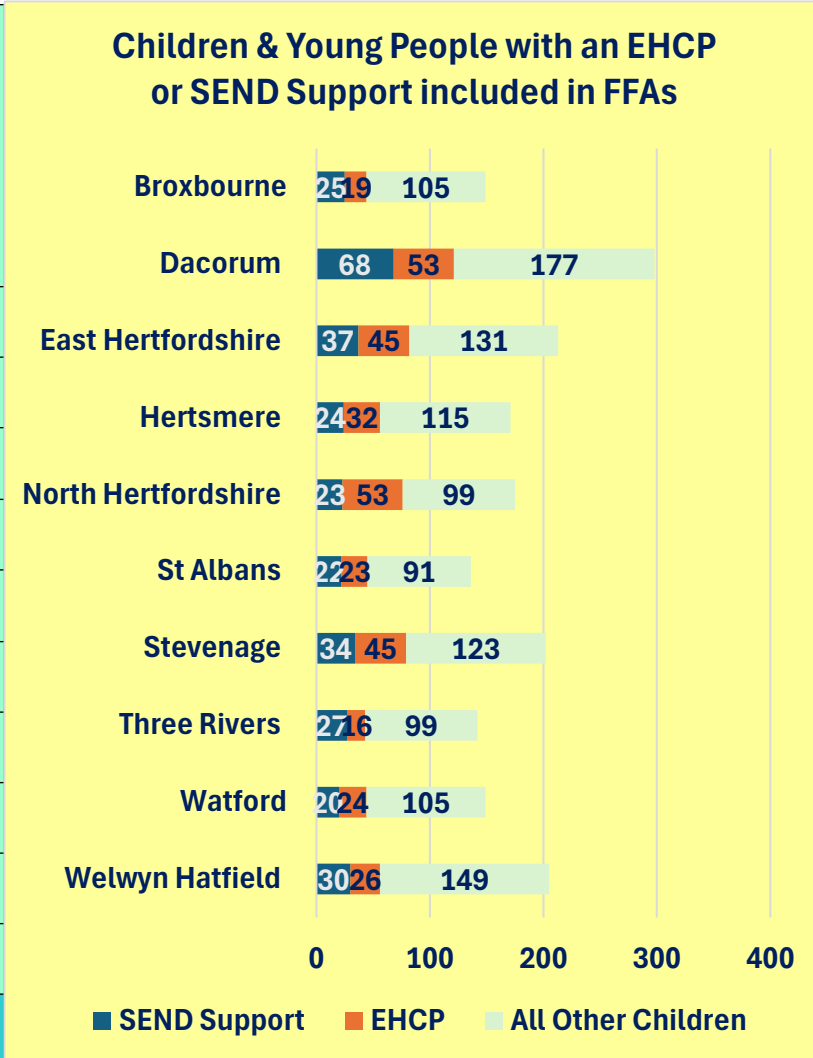
By Quarter & District / Borough



	Jan - Mar 2025	Apr - Jun 2025	Jul - Sep 2025	Oct - Dec 2025	Jan - Mar 2026	Total
Broxbourne	29	19	16	15	21	100
East Hertfordshire	25	25	21	23	28	122
Dacorum	42	40	31	32	27	172
St. Albans	12	15	16	13	16	72
Hertsmere	25	18	24	20	21	108
Welwyn Hatfield	20	32	16	23	22	113
North Hertfordshire	27	21	30	17	14	109
Stevenage	22	28	21	20	15	106
Three Rivers	13	22	13	13	16	77
Watford	29	15	24	11	17	96
TOTAL	244	235	212	187	197	1075

FFA – SEND SUPPORT & EHCP needs: April 2025 – March 2026

	SEND Support	EHCP	All Other Children	Total	SEND Support %	EHCP %	EHCP / SEND Support %
Broxbourne	25	19	105	149	16.8	12.8	29.5
Dacorum	68	53	177	298	22.8	17.8	40.6
East Hertfordshire	37	45	131	213	17.4	21.1	38.5
Hertsmere	24	32	115	171	14.0	18.7	32.7
North Hertfordshire	23	53	99	175	13.1	30.3	43.4
St Albans	22	23	91	136	16.2	16.9	33.1
Stevenage	34	45	123	202	16.8	22.3	39.1
Three Rivers	27	16	99	142	19.0	11.3	30.3
Watford	20	24	105	149	13.4	16.1	29.5
Welwyn Hatfield	30	26	149	205	14.6	12.7	27.3
Hertfordshire	310	336	1194	1840	16.8	18.3	35.1



Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough



	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Any Other Asian Background	Black or Black British - African	Black or Black British - Caribbean	Any Other Black Background	Mixed White and Asian	Mixed White and Black African	Mixed White and Black Caribbean	Any Other Mixed Background	White - British	Any Other White Background	White - Irish	Traveller of Irish Heritage or Gypsy / Roma	Any Other Ethnic Group	Not stated	Total
Broxbourne		3	4	1	10	6	1	1	7	10	5	103	7		4	3	6	171
East Hertfordshire			5					2		1	7	182	1		4	1	4	207
Dacorum	1		7	2	6	5		11	5	14	11	251	15	1	2	1	15	347
St Albans	5			4	6			2	1	7	11	68	14			2	6	126
Hertsmere			2	6	3			7	5	7	9	122	13		1	2	9	186
Welwyn Hatfield		1	1		13	4	3	2		3	7	139	8		1	5	1	188
North Hertfordshire	3	1	2	6	15	5	3	11	1	16	8	138	2				2	213
Stevenage				1	3	2	3		2	7	3	168	8			1	4	202
Three Rivers		4		3	10			6		4	5	84	4	2			2	124
Watford		3	17	16	14	10	2	8	1	6	10	52	15		2	5	3	164
Hertfordshire	9	12	38	39	80	32	12	50	22	75	76	1307	87	3	14	20	52	1928
% Total (excludes not stated) (Herts)	0.5	0.6	2.0	2.0	4.1	1.7	0.6	2.6	1.1	3.9	3.9	67.8	4.5	0.2	0.7	1.0		
2021 census (Herts)	0.6	4.1	1.5	2.5	2.4	1.3	0.1	1.2	0.5	1.1	1.1	71.8	8.1	1.6	0.3	0.1		

Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough - % comparisons

% (excluding children whose Ethnicity status is not known)	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Any Other Asian Background	Black or Black British - African	Black or Black British - Caribbean	Any Other Black Background	Mixed White and Asian	Mixed White and Black African	Mixed White and Black Caribbean	Any Other Mixed Background	White - British	Any Other White Background	White - Irish	Traveller of Irish Heritage or Gypsy / Roma	Any Other Ethnic Group
Broxbourne	0.0	0.0	1.4	2.1	5.5	3.4	0.0	2.1	3.4	4.8	2.7	67.1	2.7	0.0	2.1	2.7
East Hertfordshire	0.0	0.0	4.4	0.0	1.5	0.0	0.0	1.0	0.5	0.0	3.9	83.3	2.9	0.0	2.0	0.5
Dacorum	0.0	0.0	2.4	1.0	2.1	1.7	0.7	1.7	1.7	3.1	0.7	78.0	5.6	0.0	0.0	1.0
St Albans	1.5	0.0	0.0	6.1	4.5	0.0	0.0	1.5	0.8	4.5	10.6	56.1	12.9	0.0	0.0	1.5
Hertsmere	0.0	0.0	1.2	1.9	1.9	0.0	0.0	3.1	3.7	3.1	6.2	66.7	8.6	0.0	1.2	2.5
Welwyn Hatfield	0.0	0.5	0.5	0.0	3.0	3.0	2.0	0.5	1.5	2.0	2.0	76.4	4.9	1.0	0.5	2.5
North Hertfordshire	1.7	0.6	1.1	3.4	6.3	2.9	1.7	6.3	0.6	1.7	5.2	67.8	0.0	0.0	0.6	0.0
Stevenage	0.0	0.0	0.0	1.0	1.6	1.0	0.5	0.0	1.0	4.7	0.0	82.9	3.6	0.0	0.0	3.6
Three Rivers	0.0	1.5	0.0	2.2	3.6	1.5	0.0	3.6	0.0	1.5	6.6	74.5	3.6	1.5	0.0	0.0
Watford	0.0	3.4	10.3	8.9	6.8	1.4	1.4	6.8	2.1	2.7	11.0	33.6	6.2	0.7	0.0	4.8

2021 census – Pop'n %	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Any Other Asian Background	Black or Black British - African	Black or Black British - Caribbean	Any Other Black Background	Mixed White and Asian	Mixed White and Black African	Mixed White and Black Caribbean	Any Other Mixed Background	White - British	Any Other White Background	White - Irish	Traveller of Irish Heritage or Gypsy / Roma	Any Other Ethnic Group
Broxbourne	0.3	1.4	0.3	1.6	3.8	2.6	0.3	0.8	0.5	1.3	1.4	68.6	11.2	1.4	0	4.6
East Hertfordshire	0.2	1	0.3	1.2	0.8	0.5	0.04	1	0.2	0.7	0.4	84.7	6	1.3	0.2	0.04
Dacorum	0.3	2.2	1.7	1.6	1.8	0.9	0.1	1.1	0.5	1	0.8	78.7	6.7	1.4	0.1	1.2
St Albans	2.1	2.6	1.1	2.4	1.1	0.8	0.1	1.8	0.4	0.9	1.1	73.6	7.9	2.1	0.1	1.7
Hertsmere	0.4	6.2	0.7	3.2	3.4	1.4	0.1	1.2	0.5	0.9	1.1	63.1	11.6	2	0.4	3.8
Welwyn Hatfield	0.5	4.4	1	3	4.6	1.4	0.1	1.2	0.2	1.1	1.1	67.2	10	1.3	2.2	1.3
North Hertfordshire	0.4	3	0.4	1.4	1.1	1	0.4	1.1	0.4	1.4	0.9	81.3	4.8	1.3	0.1	1.1
Stevenage	0.5	2.9	1.1	2.9	3.3	1.6	0.1	0.9	0.6	1.3	0.8	75.3	6.4	1.1	0	0.9
Three Rivers	0.2	10.8	1.3	2.9	1.3	1	0.1	1.4	0.4	0.8	1	67.9	7	2.1	0.2	1.7
Watford	0.5	9.7	8	6.3	3.7	2.5	0.1	1.4	0.7	1.3	1.4	45.8	12.6	2.1	0.4	3.6

Presenting needs % (family level) in completed FFAs

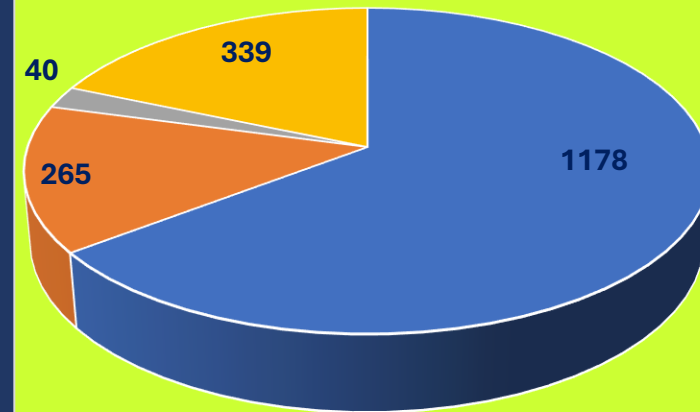
FFAs completed – 12 months to March 2026

DISTRICT (% presenting need)	Getting a good education	Early Years Development	Mental & Physical Health (Child / Young Person)	Mental & Physical Health (Adult)	Substance Misuse	Family Relationships / Parenting capacity	Crime & ASB	Domestic Abuse	Housing	Financial issues	Children keeping safe / risk of exploitation	Young Carers	Parenting Capacity only	Number of families
Broxbourne	60.6	15.5	69.0	45.1	12.7	60.6	11.3	35.2	32.4	36.6	15.5	23.9	49.3	71
East Hertfordshire	64.9	18.6	73.2	45.4	15.5	69.1	13.4	40.2	27.8	35.1	21.6	22.7	48.5	97
Dacorum	59.2	13.1	65.4	65.4	18.5	51.5	6.9	27.7	23.8	32.3	16.9	15.4	40.8	130
St. Albans	55.0	15.0	61.7	58.3	6.7	61.7	3.3	23.3	30.0	30.0	6.7	10.0	45.0	60
Hertsmere	57.8	20.5	69.9	54.2	12.0	56.6	7.2	28.9	25.3	25.3	18.1	16.9	43.4	83
Welwyn Hatfield	59.1	9.7	62.4	45.2	8.6	57.0	9.7	32.3	17.2	17.2	17.2	14.0	54.8	93
North Hertfordshire	75.6	18.3	75.6	61.0	13.4	76.8	11.0	37.8	25.6	24.4	30.5	12.2	64.6	82
Stevenage	60.7	17.9	60.7	56.0	19.0	64.3	9.5	35.7	34.5	38.1	22.6	16.7	57.1	84
Three Rivers	62.5	21.9	62.5	70.3	10.9	73.4	4.7	35.9	17.2	32.8	20.3	10.9	43.8	64
Watford	55.2	17.9	68.7	65.7	14.9	70.1	3.0	35.8	26.9	37.3	16.4	19.4	38.8	67
TOTAL	61.3	16.5	67.0	56.4	13.7	64.1	8.3	33.2	25.9	30.7	18.9	16.4	48.6	831

FFA closure/outcome (child level data): April 2025 – March 2026

DISTRICT	Successful outcome(s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	67	15	5	45	132	53%
East Hertfordshire	134	24	0	44	202	66%
Dacorum	184	74	0	58	316	58%
St. Albans	67	5	7	21	100	72%
Hertsmere	121	25	1	10	157	78%
Welwyn Hatfield	135	28	8	30	201	70%
North Hertfordshire	124	27	6	35	192	67%
Stevenage	125	31	2	36	194	65%
Three Rivers	101	15	3	22	141	73%
Watford	95	13	7	34	149	67%
Out of county	25	8	1	4	38	68%
TOTAL	1178	265	40	339	1822	66%

FFA closure outcomes



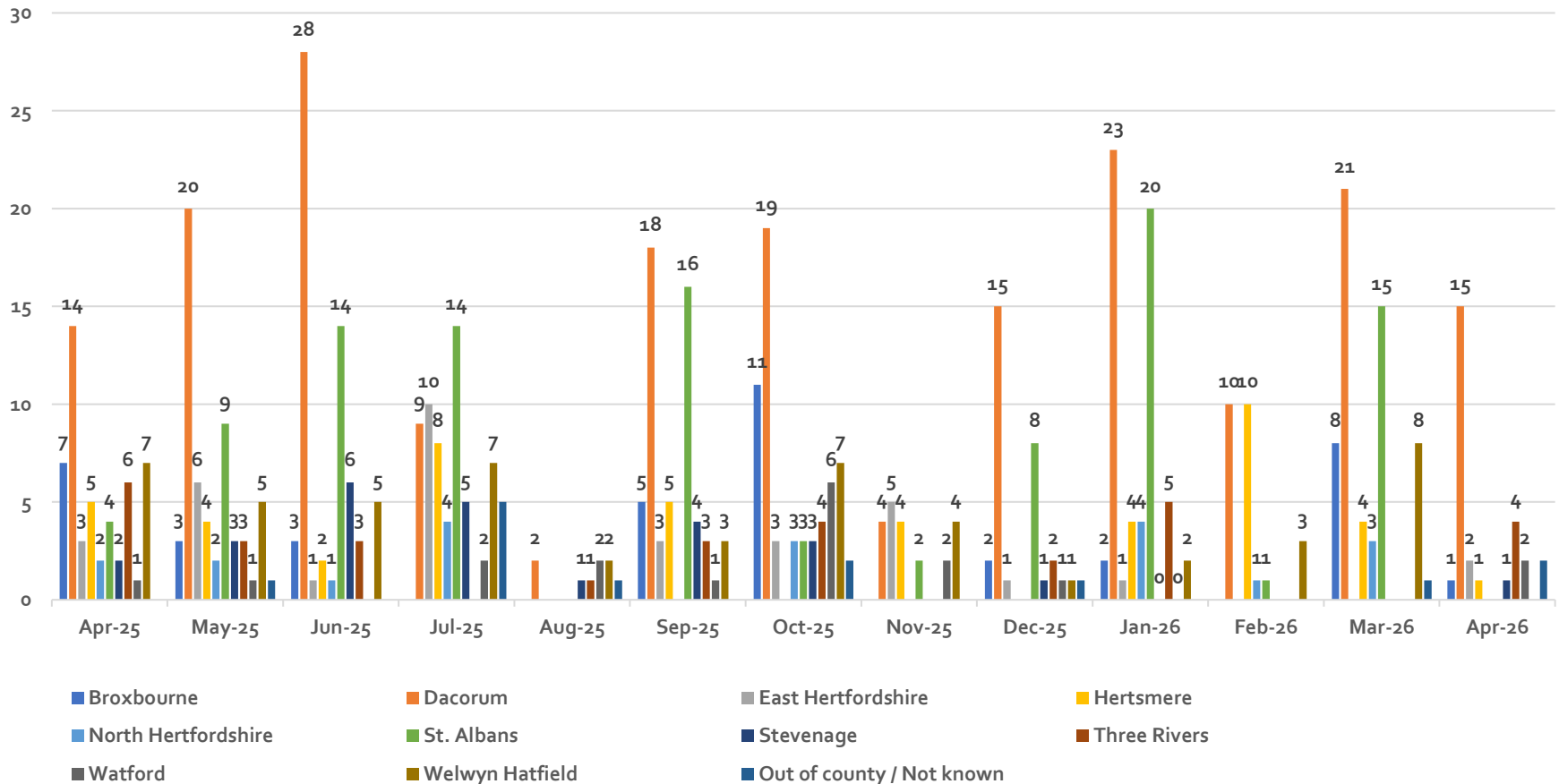
- Successful outcome(s)
- Disengaged / consent withdrawn
- Moved away from county
- Moved across to Specialist & Safeguarding

Short Term Work April 2025 – April 2026

Children & young People by District



Short Term Work - Children & Young People by month (start date)

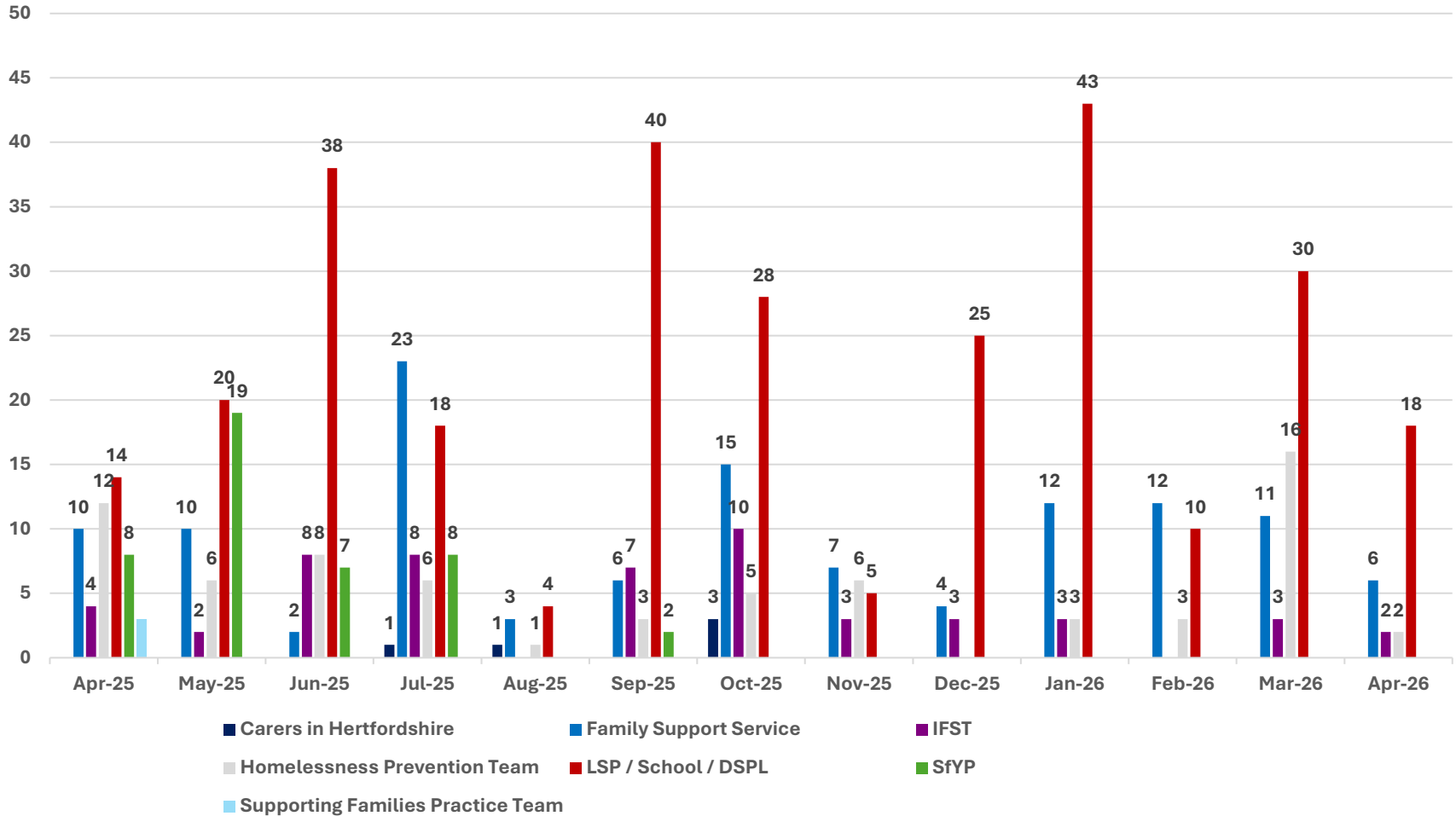


Short Term Work April 2025 - April 2026

Children & young People by lead agency



Children & Young People Short Term Work starts by agency (by month)

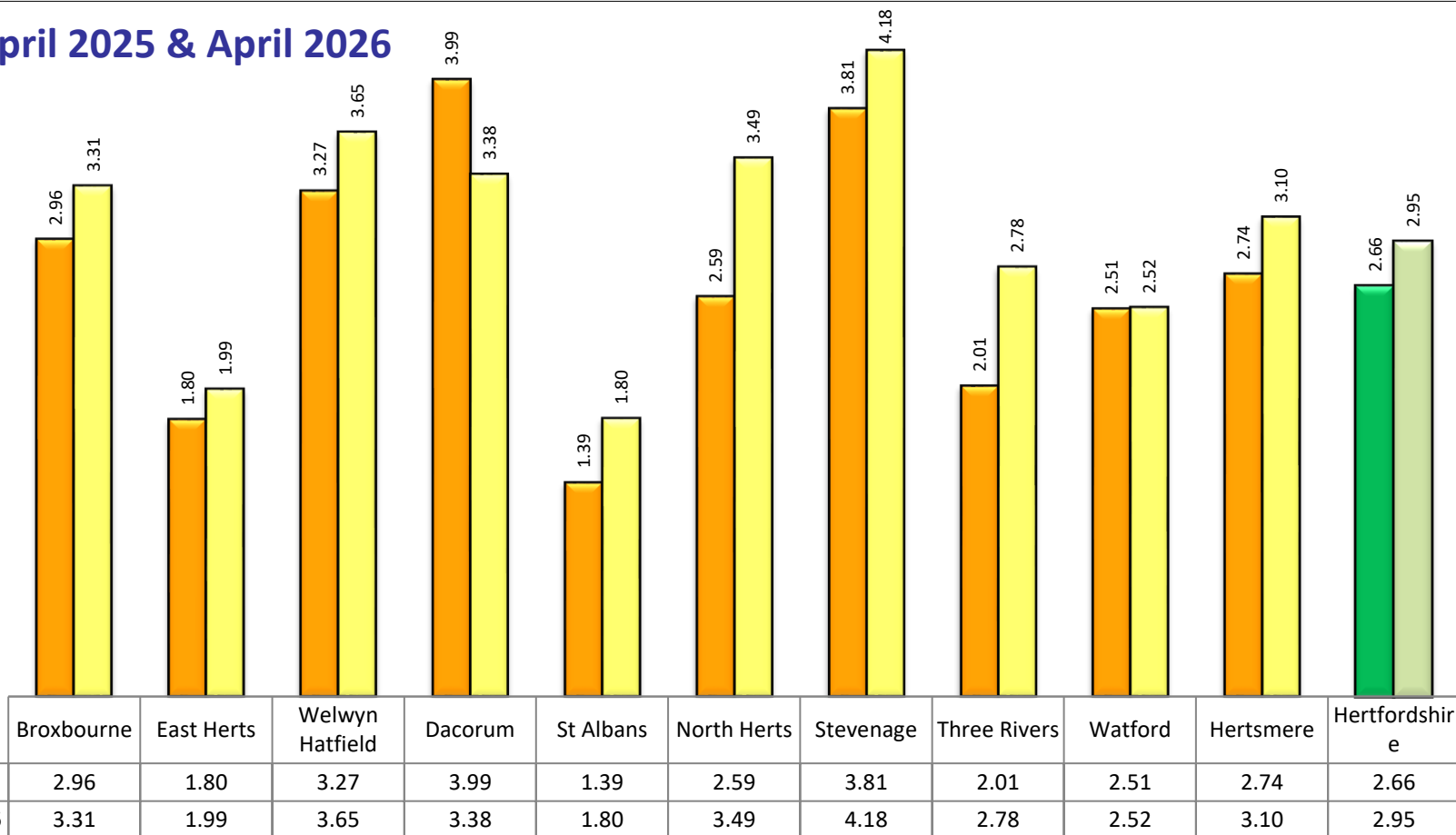


16-18 NEET (Years 12 & 13): April 2025 – April 2026

By District



NEET % - April 2025 & April 2026



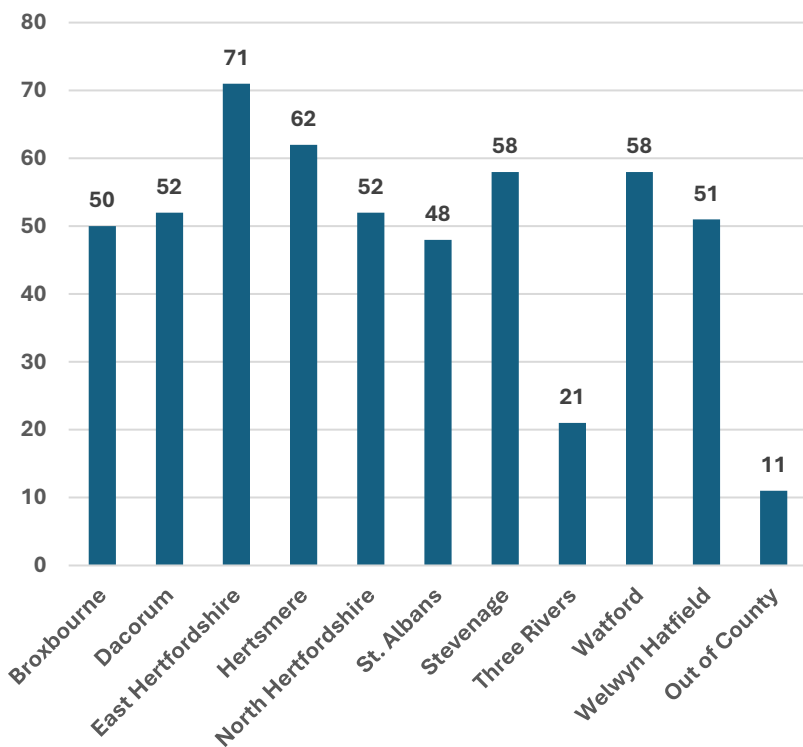
In the last 12 months, the county NEET rate for 16-18 year olds has risen from 2.66% to 2.95%. During the same period, the in-learning has fallen from 94.56% to 93.92%. Positively the Not Known rate has dropped from 0.81% to 0.62%. The Y12-13 cohort is at an all time high of 29,748.

Family Centre Workflow: Jan – Mar 2026

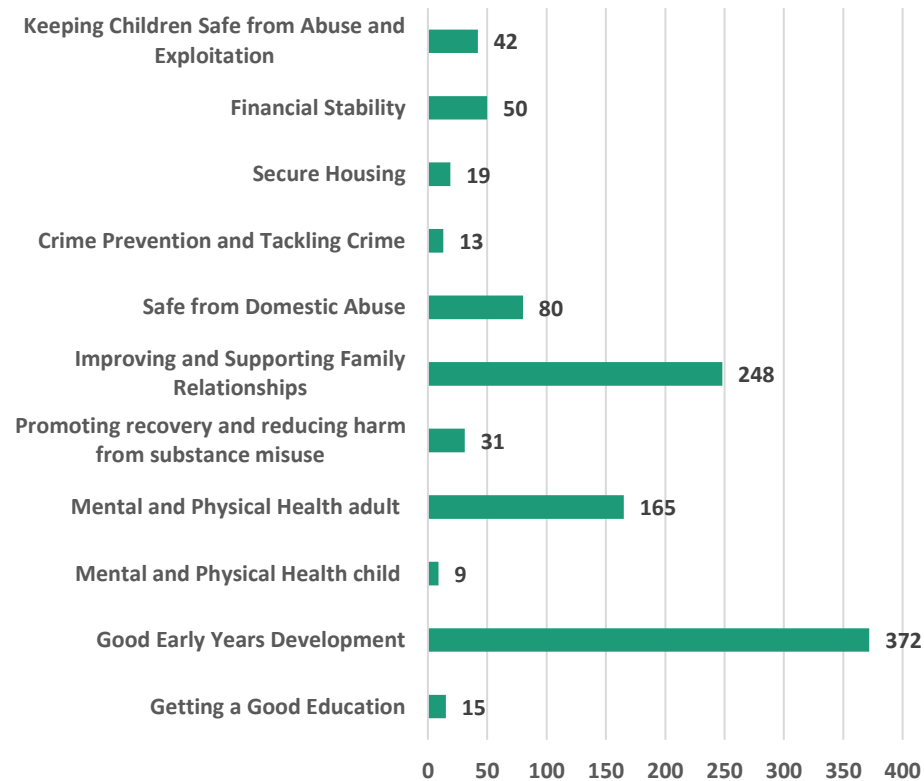
By District & Needs identified



No of Family Support Service Workflows Started 1 Jan 2026- 31 Mar 2026



Needs Identified in New Family Support Service Workflows. 1 Jan 2026 - 31 Mar 2026

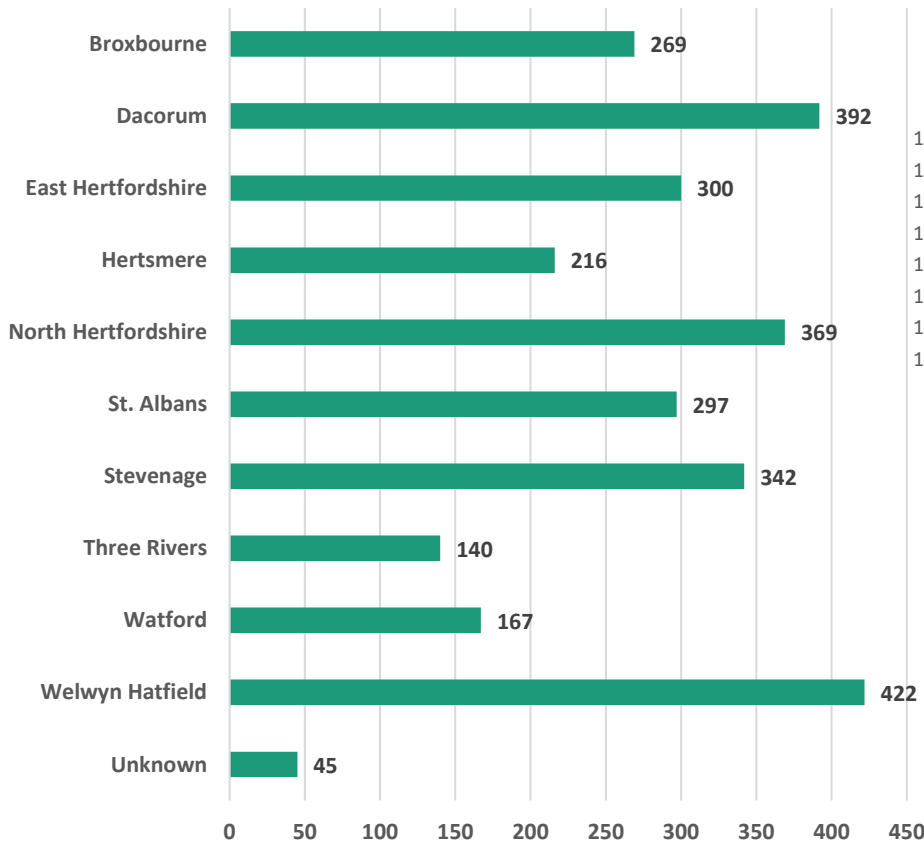


Young Carer numbers: 30 April 2026

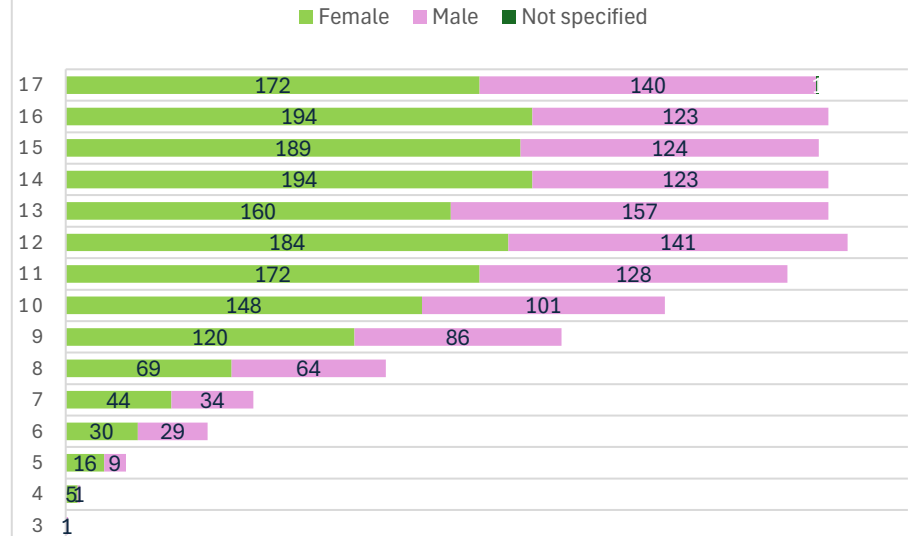
By Demographic profile



Young Carers open to Children's Services by District at 30 Apr 2026 (N = 2,959)



YOUNG CARERS AT 30 APRIL 2026 BY AGE & SEX (N = 2,959)



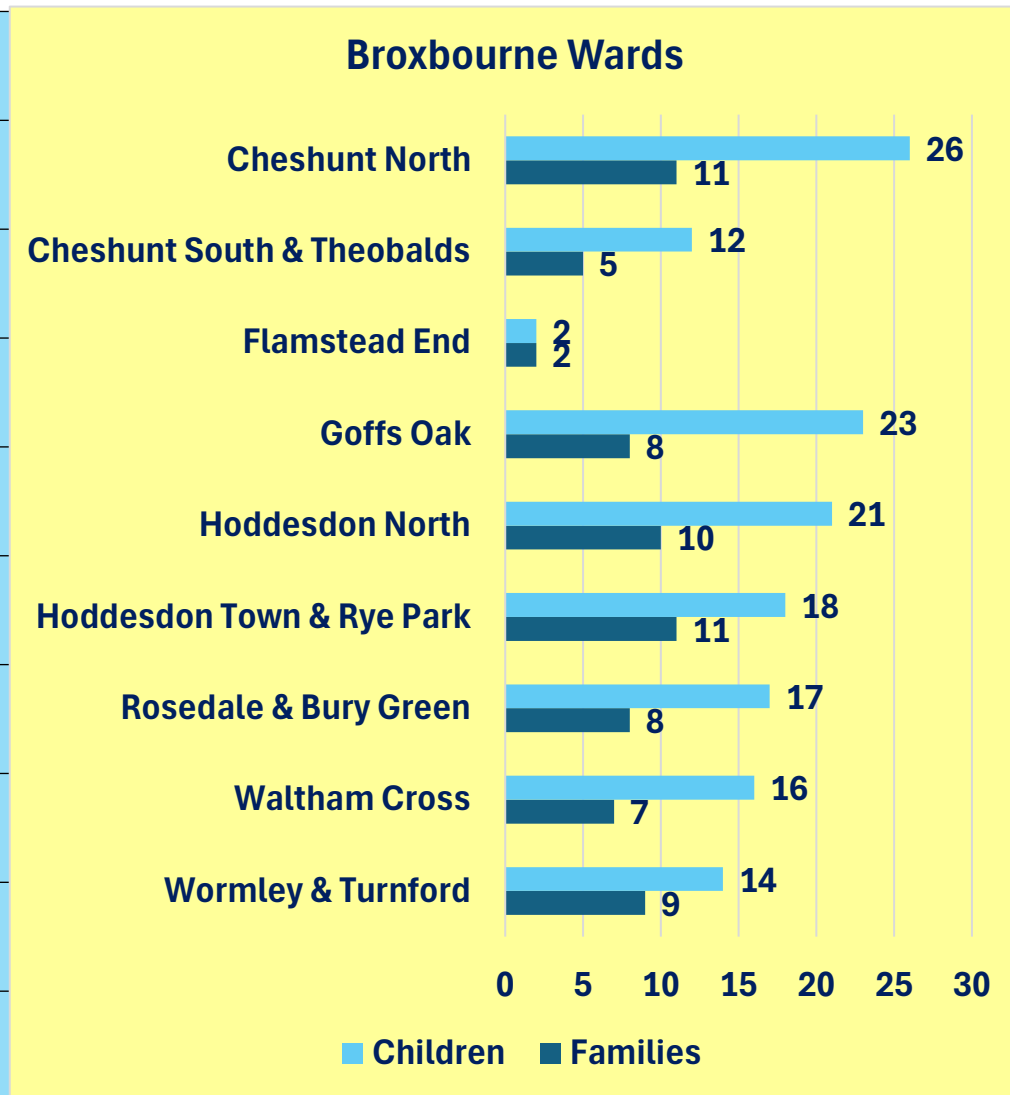
Increase in School reporting of Young Carers from 1,174 in Jan 2024 to 1,483 in Jan 2025 and then 2,375 in Jan 2026 (just over 100% increase in two years).

FFA – completed assessments

Broxbourne: Apr 2025 – Mar 2026



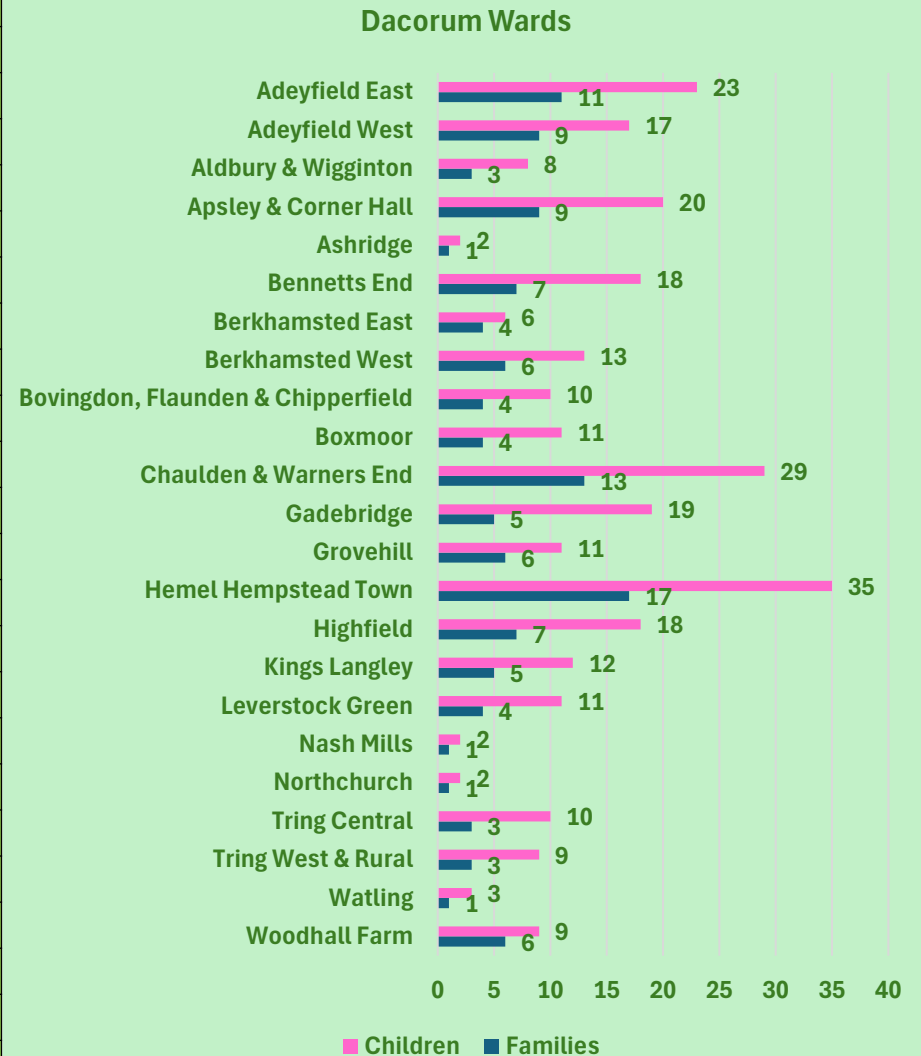
	Families	Children
Cheshunt North	11	26
Cheshunt South & Theobalds	5	12
Flamstead End	2	2
Goffs Oak	8	23
Hoddesdon North	10	21
Hoddesdon Town & Rye Park	11	18
Rosedale & Bury Green	8	17
Waltham Cross	7	16
Wormley & Turnford	9	14



FFA – completed assessments

Dacorum: Apr 2025 – Mar 2026

	Families	Children
Adeyfield East	11	23
Adeyfield West	9	17
Aldbury & Wigginton	3	8
Apsley & Corner Hall	9	20
Ashridge	1	2
Bennetts End	7	18
Berkhamsted East	4	6
Berkhamsted West	6	13
Bovingdon, Flaunden & Chipperfield	4	10
Boxmoor	4	11
Chaulden & Warners End	13	29
Gadebridge	5	19
Grovehill	6	11
Hemel Hempstead Town	17	35
Highfield	7	18
Kings Langley	5	12
Leverstock Green	4	11
Nash Mills	1	2
Northchurch	1	2
Tring Central	3	10
Tring West & Rural	3	9
Watling	1	3
Woodhall Farm	6	9

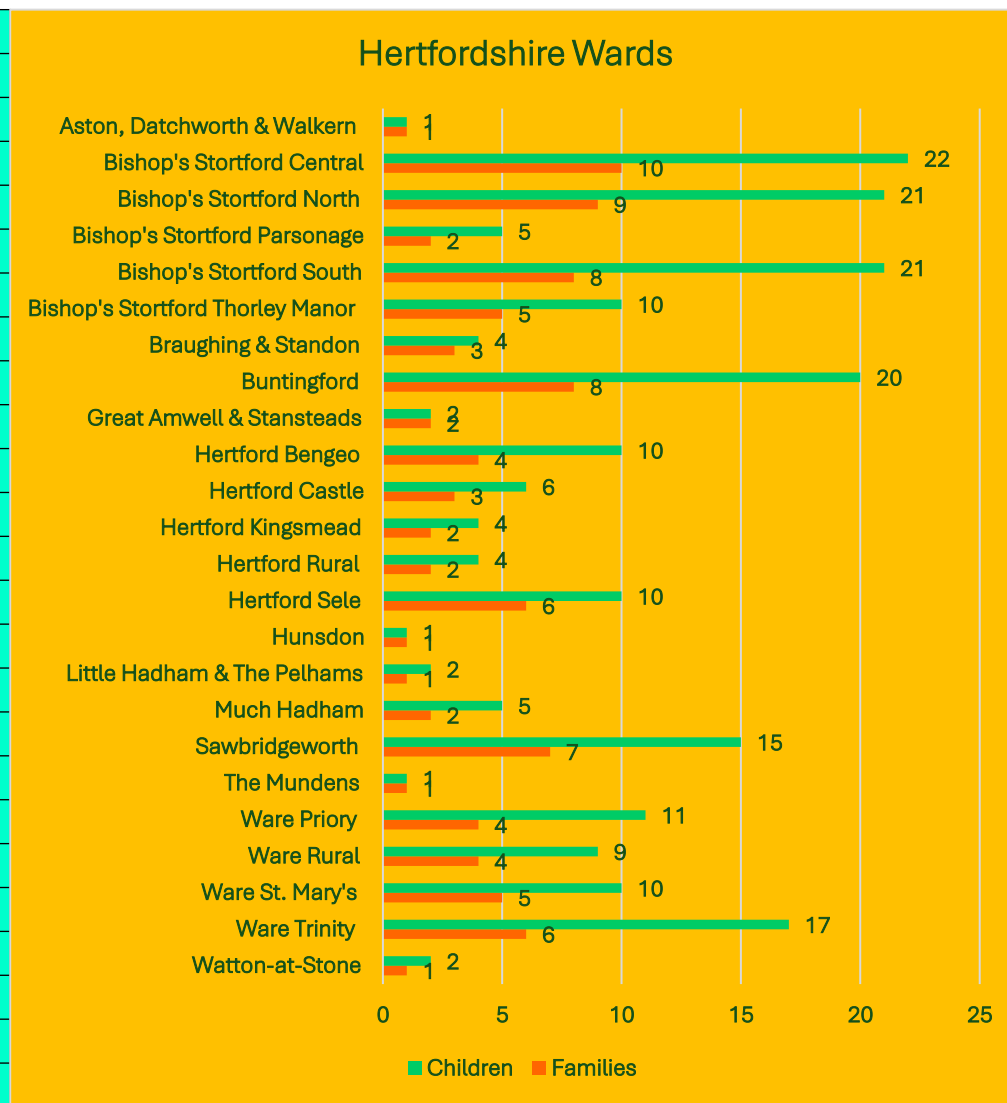


FFA – completed assessments

East Hertfordshire: Apr 2025 – Mar 2026



	Families	Children
Aston, Datchworth & Walkern	1	1
Bishop's Stortford Central	10	22
Bishop's Stortford North	9	21
Bishop's Stortford Parsonage	2	5
Bishop's Stortford South	8	21
Bishop's Stortford Thorley Manor	5	10
Braughing & Standon	3	4
Buntingford	8	20
Great Amwell & Stansteads	2	2
Hertford Bengoe	4	10
Hertford Castle	3	6
Hertford Kingsmead	2	4
Hertford Rural	2	4
Hertford Sele	6	10
Hunsdon	1	1
Little Hadham & The Pelhams	1	2
Much Hadham	2	5
Sawbridgeworth	7	15
The Mundens	1	1
Ware Prioory	4	11
Ware Rural	4	9
Ware St. Mary's	5	10
Ware Trinity	6	17
Watton-at-Stone	1	2

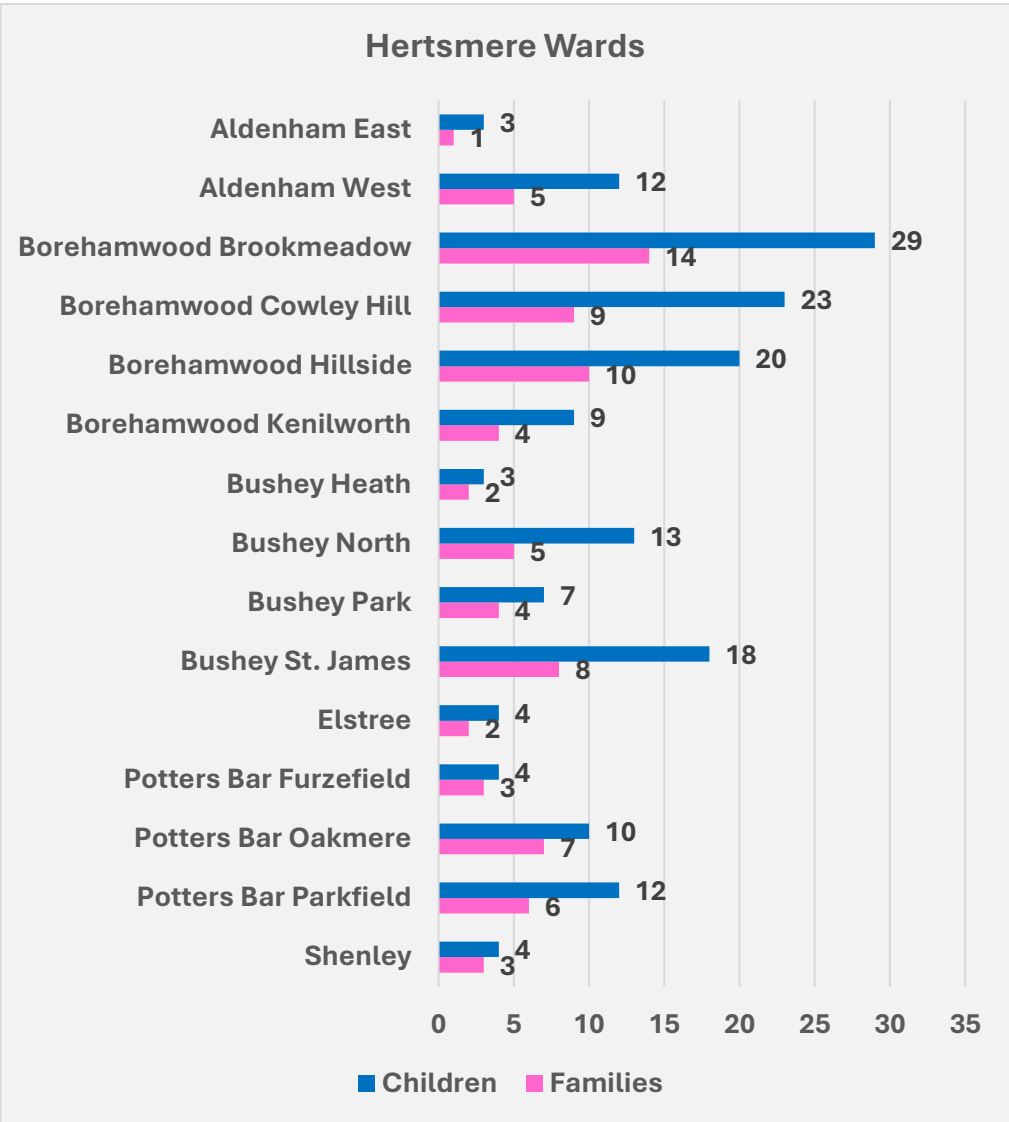


FFA – completed assessments

Hertsmere: Apr 2025 – Mar 2026



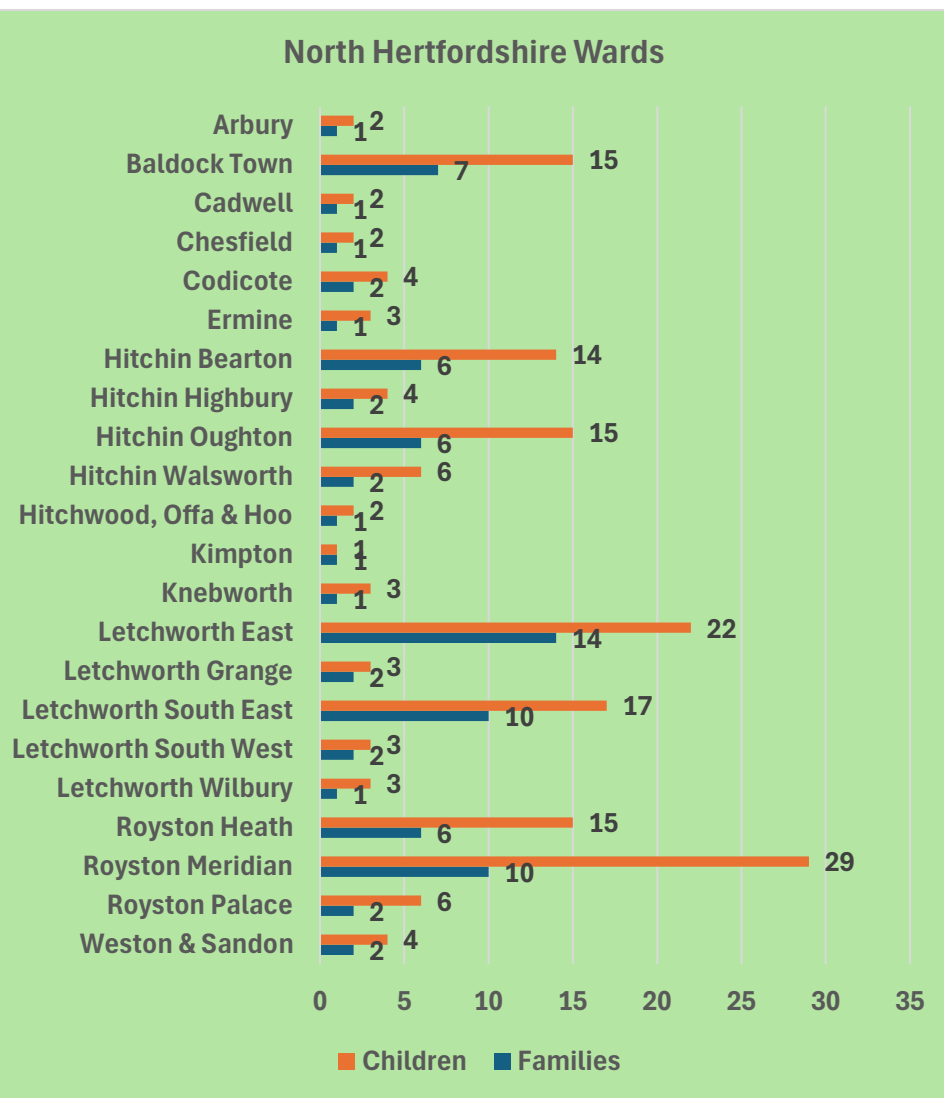
	Families	Children
Aldenham East	1	3
Aldenham West	5	12
Borehamwood Brookmeadow	14	29
Borehamwood Cowley Hill	9	23
Borehamwood Hillside	10	20
Borehamwood Kenilworth	4	9
Bushey Heath	2	3
Bushey North	5	13
Bushey Park	4	7
Bushey St. James	8	18
Elstree	2	4
Potters Bar Furzefield	3	4
Potters Bar Oakmere	7	10
Potters Bar Parkfield	6	12
Shenley	3	4



FFA – completed assessments

North Hertfordshire: Apr 2025 – Mar 2026

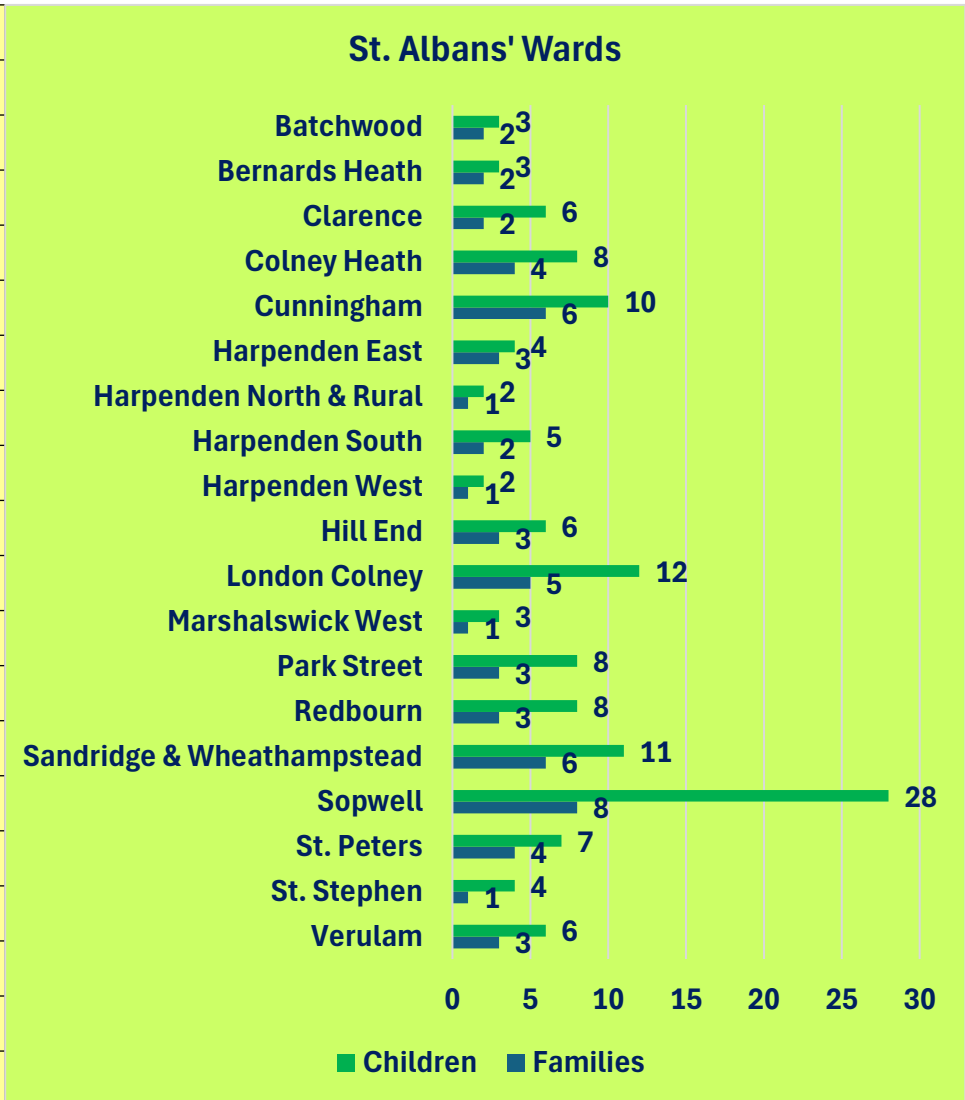
	Families	Children
Arbury	1	2
Baldock Town	7	15
Cadwell	1	2
Chesfield	1	2
Codicote	2	4
Ermine	1	3
Hitchin Bearton	6	14
Hitchin Highbury	2	4
Hitchin Oughton	6	15
Hitchin Walsworth	2	6
Hitchwood, Offa & Hoo	1	2
Kimpton	1	1
Knebworth	1	3
Letchworth East	14	22
Letchworth Grange	2	3
Letchworth South East	10	17
Letchworth South West	2	3
Letchworth Wilbury	1	3
Royston Heath	6	15
Royston Meridian	10	29
Royston Palace	2	6
Weston & Sandon	2	4



FFA – completed assessments

St. Albans: Apr 2025 – Mar 2026

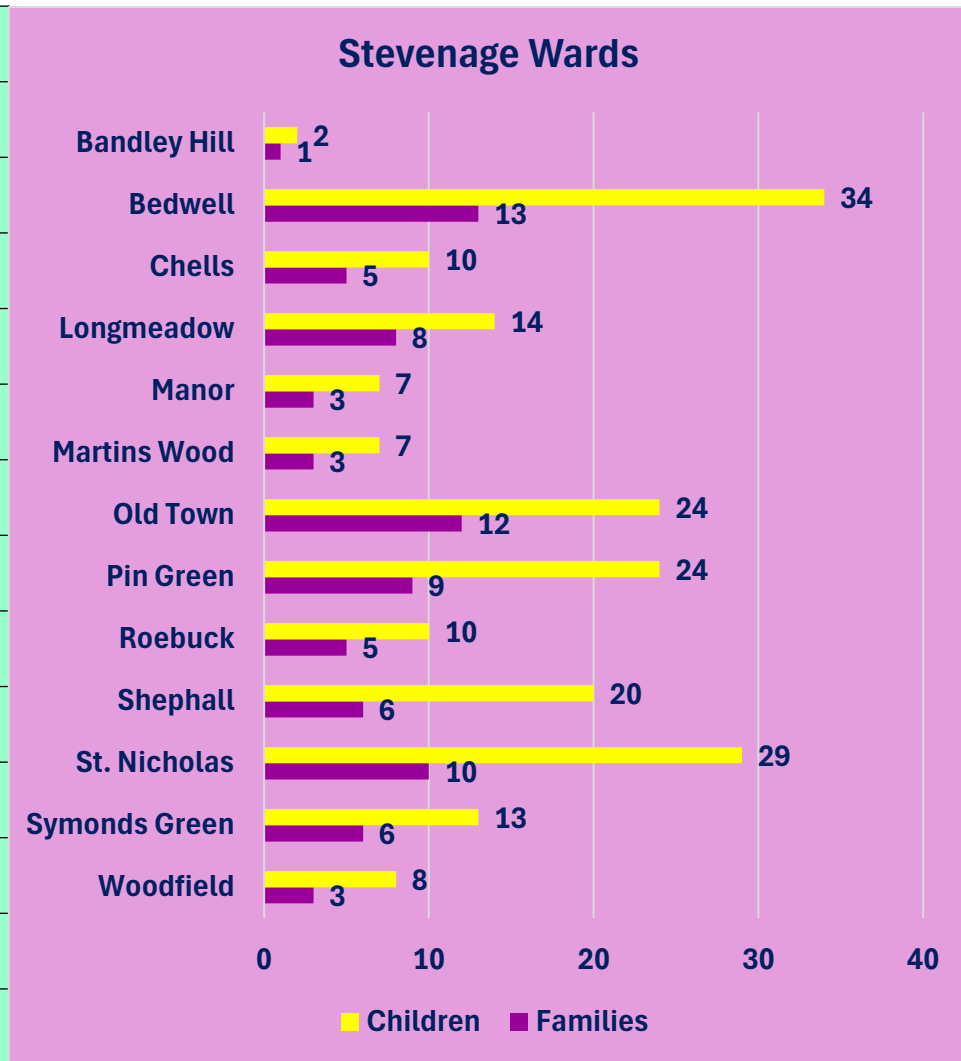
	Families	Children
Batchwood	2	3
Bernards Heath	2	3
Clarence	2	6
Colney Heath	4	8
Cunningham	6	10
Harpenden East	3	4
Harpenden North & Rural	1	2
Harpenden South	2	5
Harpenden West	1	2
Hill End	3	6
London Colney	5	12
Marshalswick West	1	3
Park Street	3	8
Redbourn	3	8
Sandridge & Wheathampstead	6	11
Sopwell	8	28
St. Peters	4	7
St. Stephen	1	4
Verulam	3	6



FFA – completed assessments

Stevenage: Apr 2025 – Mar 2026

	Families	Children
Bandley Hill	1	2
Bedwell	13	34
Chells	5	10
Longmeadow	8	14
Manor	3	7
Martins Wood	3	7
Old Town	12	24
Pin Green	9	24
Roebuck	5	10
Shephall	6	20
St. Nicholas	10	29
Symonds Green	6	13
Woodfield	3	8

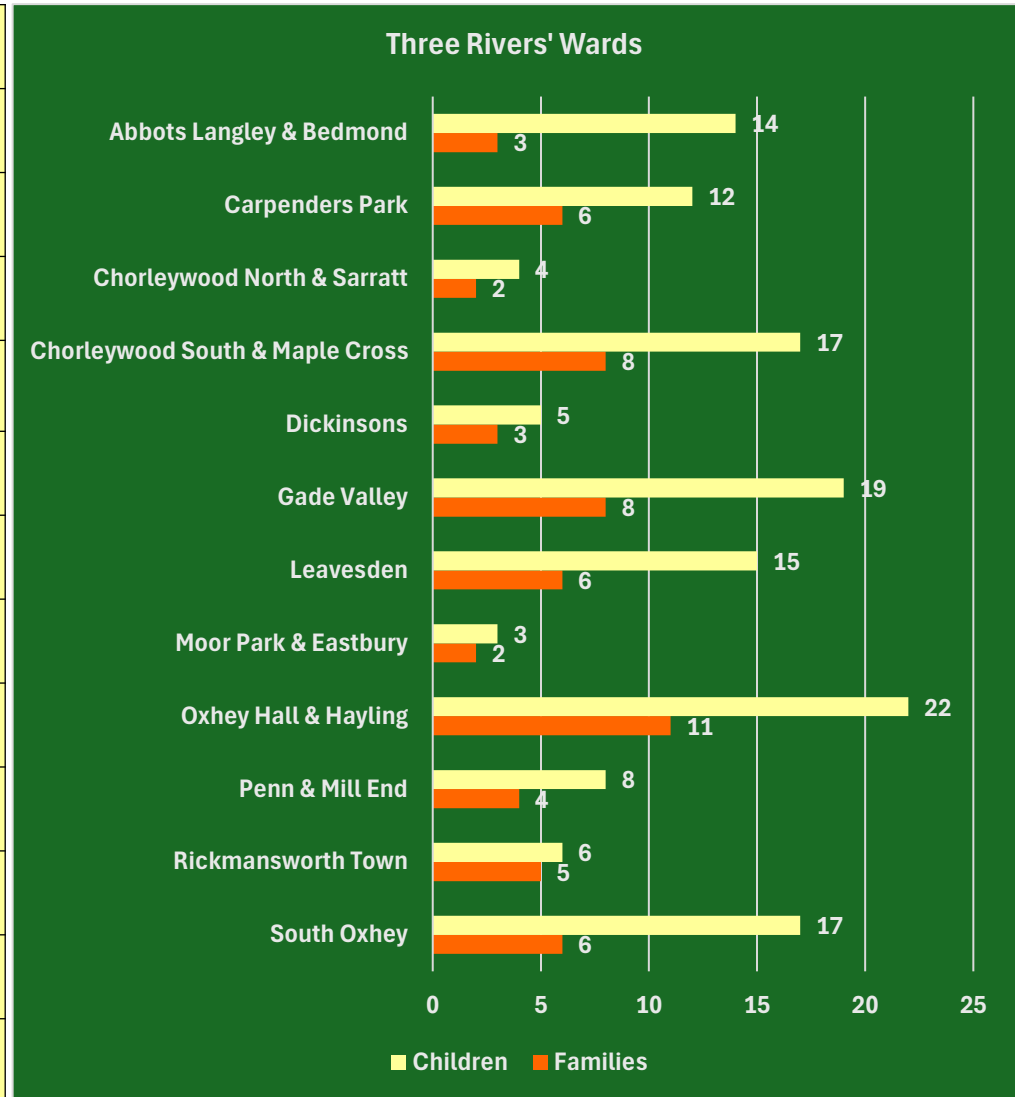


FFA – completed assessments

Three Rivers: Apr 2025 – Mar 2026



	Families	Children
Abbots Langley & Bedmond	3	14
Carpenders Park	6	12
Chorleywood North & Sarratt	2	4
Chorleywood South & Maple Cross	8	17
Dickinsons	3	5
Gade Valley	8	19
Leavesden	6	15
Moor Park & Eastbury	2	3
Oxhey Hall & Hayling	11	22
Penn & Mill End	4	8
Rickmansworth Town	5	6
South Oxhey	6	17

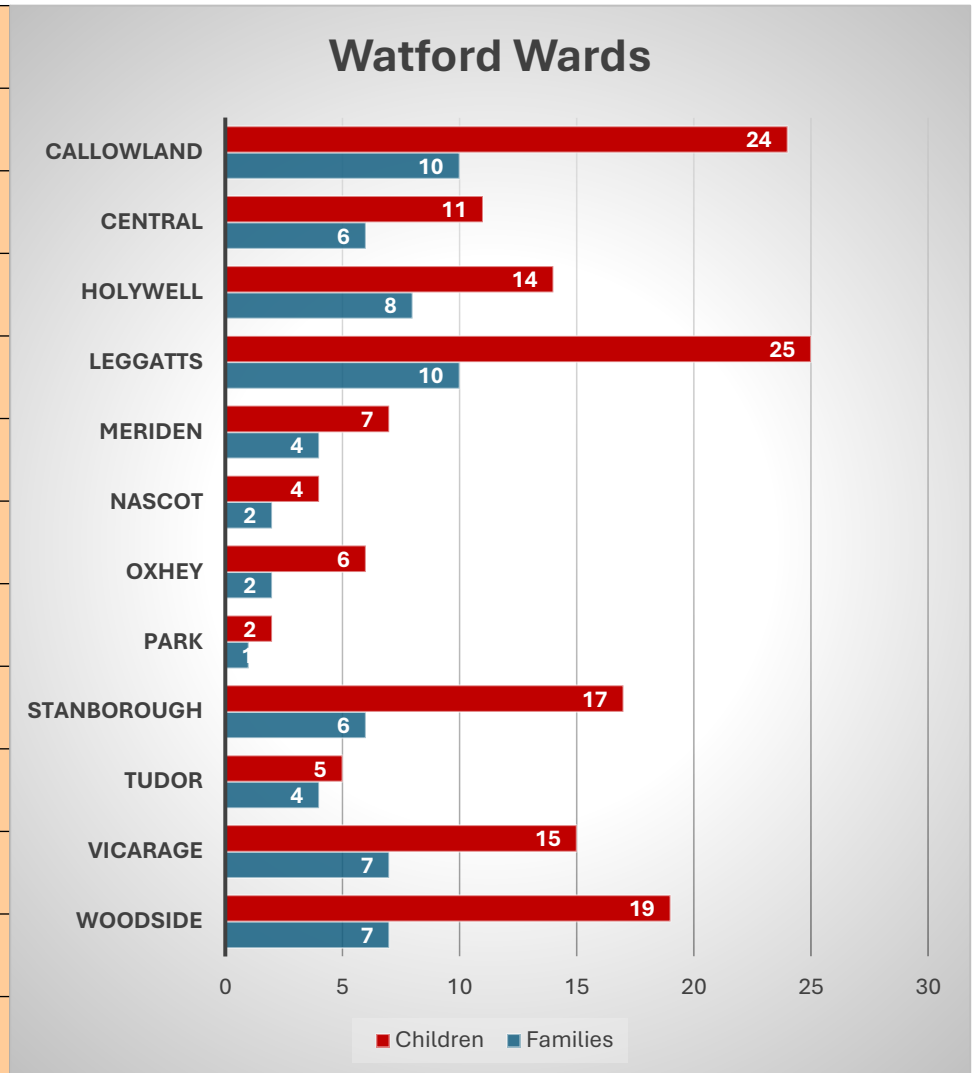


FFA – completed assessments

Watford: Apr 2025 – Mar 2026



	Families	Children
Callowland	10	24
Central	6	11
Holywell	8	14
Leggatts	10	25
Meriden	4	7
Nascot	2	4
Oxhey	2	6
Park	1	2
Stanborough	6	17
Tudor	4	5
Vicarage	7	15
Woodside	7	19



FFA – completed assessments

Welwyn Hatfield: Apr 2025 - Mar 2026



	Families	Children
Brookmans Park & Little Heath	2	6
Haldens	11	25
Handside	5	16
Hatfield Central	10	17
Hatfield East	7	16
Hatfield South	5	13
Hatfield Villages	7	13
Hatfield West	9	21
Hollybush	9	22
Howlands	7	14
Northaw & Cuffley	1	1
Panshanger	4	6
Peartree	11	20
Sherrards	2	5
Welham Green	2	6
Welwyn West	1	4

