

Performance report



Hertfordshire

April 2022 – March 2023

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs finalised in the 12 months to the end of March 2023 was 658, which included 1,541 children. 28.2% of children supported are non White British. 11.2% of children had an EHCP.



Intensive Family Support teams (348) and schools / school partnerships (184) led on the majority of FFAs.



Between April 2022 and March 2023, 1,275 children were supported using 'short term work' interventions. Family Centres provided targeted support to 1,106 families using the Family Centre targeted workflow during the same period.

Presenting needs and outcomes



77% of FFAs include at least one adult member of the family with a need. Over 60% of FFAs include issues about child health, Family relationships and education concerns.



The most frequently recorded primary needs for children are unmet mental health / emotional wellbeing needs, behaviour and family relationships.



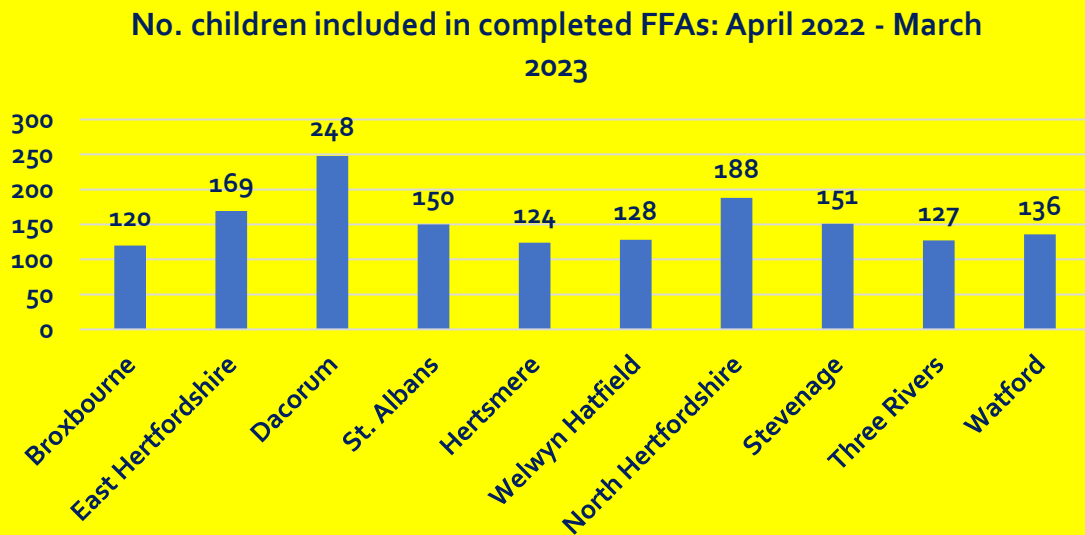
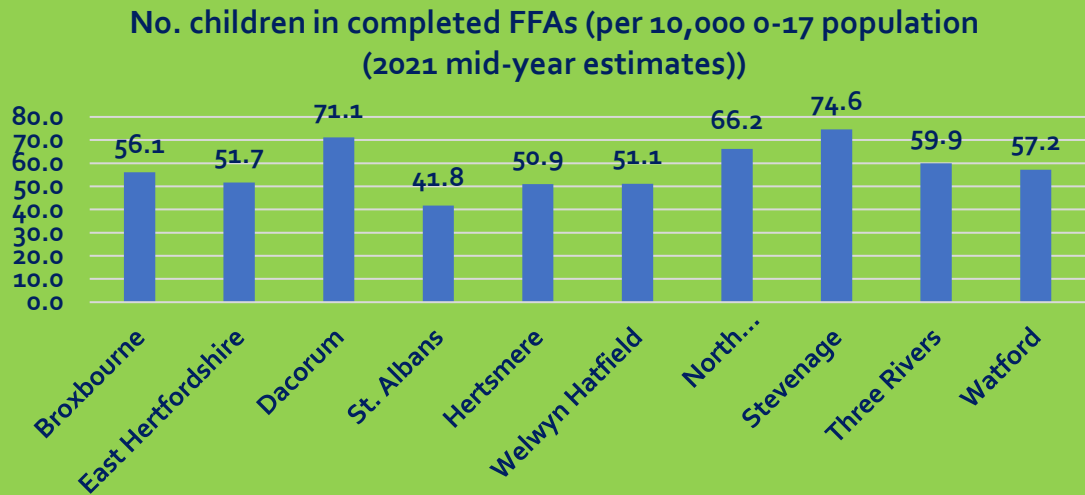
The outcome success rate following the completion of FFAs for the period between April 2022 and March 2023 was 73%. 17% of families disengaged or withdrew consent; however it is often found that much has been achieved prior to disengagement. 9% of FFAs result in cases transferred to LCS for support from Specialist & Safeguarding Services.

Families First Assessments (April 2022 – March 2023)



No. of children in completed FFAs

<i>District</i>	No. Children	Children per 10,000 (2021 Mid Year Estimates)
Broxbourne	120	56.1
East Hertfordshire	169	51.7
Dacorum	248	71.1
St. Albans	150	41.8
Hertsmere	124	50.9
Welwyn Hatfield	128	51.1
North Hertfordshire	188	66.2
Stevenage	151	74.6
Three Rivers	127	59.9
Watford	136	57.2
Hertfordshire	1,541	57.1



Families First Assessments (FFA) finalised

By lead agency and District / Borough



<i>Families</i>	Carers in Herts	Early Years' setting	VCS (CHEXS)	Family Support Service	FF Panels / SFPT	Homelessness Prevention Team	Intensive Family Support	School / ESC / School Partnership	For Baby's Sake	TOTAL
Broxbourne	1	2	4	7	2	2	20	9	3	50
East Hertfordshire				6	6	1	45	15	1	74
Dacorum	1				5	4	56	32	8	106
St. Albans		1		4			25	40	1	71
Hertsmere				4	2	3	35	13	2	59
Welwyn Hatfield				1		3	28	12	5	49
North Hertfordshire		1		8	1		32	26	4	72
Stevenage		1		7	4	2	29	19	7	69
Three Rivers				1		1	34	11	4	51
Watford				1		2	44	7	3	57
TOTAL	2	5	4	39	20	18	348	184	38	658

Families First Assessments (FFA) finalised

By Quarter & District / Borough

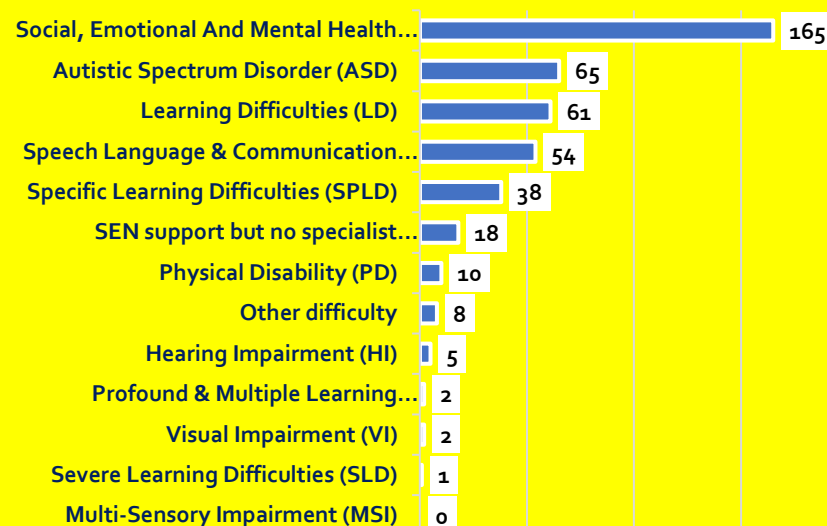


	Jan - March 2022	Apr - June 2022	July - Sept 2022	Oct - Dec 2022	Jan - March 2023	<i>Total</i>
Broxbourne	20	21	6	9	14	70
East Hertfordshire	19	15	23	15	21	93
Dacorum	45	30	25	24	27	151
St. Albans	28	17	13	19	22	99
Hertsmere	14	17	12	18	12	73
Welwyn Hatfield	17	15	12	10	12	66
North Hertfordshire	28	21	16	25	10	100
Stevenage	20	19	16	17	17	89
Three Rivers	9	12	15	8	16	60
Watford	14	17	9	14	17	71
TOTAL	214	184	147	159	168	872

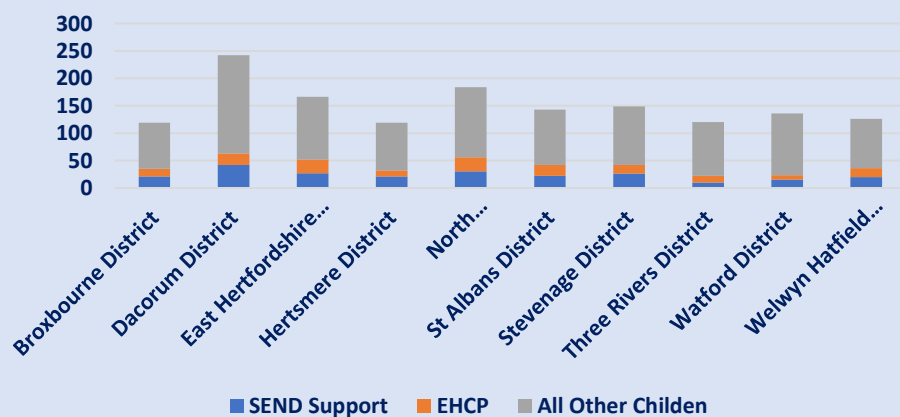
FFA – SEND SUPPORT & EHCP needs (All children & young people): April 2022 – March 2023

	SEND Support	EHCP	All Other Children	Total
Broxbourne District	21	14	84	119
Dacorum District	42	21	179	242
East Hertfordshire District	27	25	114	166
Hertsmere District	21	11	87	119
North Hertfordshire District	30	26	128	184
St Albans District	22	20	101	143
Stevenage District	26	16	107	149
Three Rivers District	10	12	98	120
Watford District	15	8	113	136
Welwyn Hatfield District	20	16	90	126
Hertfordshire	234	169	1101	1504

Breakdown of SEN Type - Children and Young People with SEND Support and EHCPs (Supported by a FFA)



Children and Young People with SEND Support and EHCPs (supported by a FFA)



Total children & young people, excluding those who were 17 during support and aged 18 when the report was run.

Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough



	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Asian/Asian British - any other Asian b/grnd	Black or Black British - African	Black or Black British - Caribbean	Black/Black British - any other Black b/grnd	Mixed - any other Mixed background	Mixed - White and Asian	Mixed - White and Black African	Mixed - White and Black Caribbean	Other Ethnic Groups - other Ethnic group	White - any other White background	White - British	White - Gypsy/Roma / Traveller of Irish Heritage	White - Irish	Not Recorded	Total
Broxbourne					7			2	1	1	5		5	96			3	120
East Hertfordshire			2	2		1		2		1	5	1	7	142	4		2	169
Dacorum		2		12	12	1		6	3	2	11	1	4	192	1		1	248
St Albans	7		3	5		5		13	1	1	7	5	10	92			1	150
Hertsmere			3	8	2	1	4	4	5		4	5	11	70	3	1	3	124
Welwyn Hatfield					6	4	2	7	1	9	11		3	84			1	128
North Hertfordshire	1							3	4		22		4	154				188
Stevenage	4	2	4		2		3	5			6		8	116			1	151
Three Rivers			3	1	2			1	4		6		14	94	2			127
Watford		11	12	2	18	2	2	6	3	3	4	7	10	56				136
Total	12	15	27	30	49	14	11	49	22	17	81	19	76	1,096	10	1	12	1,541
% Total	0.8	1.0	1.8	1.9	3.2	0.9	0.7	3.2	1.4	1.1	5.3	1.2	4.9	71.1	0.6	0.1	0.8	
2011 % pop'n (Herts)	0.6	4.1	1.5	2.5	2.4	1.3	0.1	1.1	1.2	0.5	1.1	0.1	8.1	71.8	0.3	1.6		

Presenting needs % (family level) in completed FFAs

3 October 2022 – 31 March 2023



DISTRICT	Getting a good education	Early Years Development	Mental & Physical Health (Child / Young Person)	Mental & Physical Health (Adult)	Substance Misuse	Family Relationships	Crime & ASB	Domestic Abuse	Housing	Financial issues	Children keeping safe	Number of families
Broxbourne	47.8	26.1	73.9	87.0	26.1	60.9	4.3	43.5	43.5	56.5	26.1	23
East Hertfordshire	69.4	19.4	75.0	86.1	44.4	63.9	16.7	52.8	50.0	63.9	30.6	36
Dacorum	49.0	25.5	60.8	70.6	13.7	51.0	3.9	43.1	15.7	37.3	27.5	51
St. Albans	61.0	22.0	73.2	78.0	17.1	48.8	2.4	29.3	22.0	53.7	14.6	41
Hertsmere	53.3	13.3	66.7	73.3	10.0	66.7	6.7	50.0	36.7	40.0	30.0	30
Welwyn Hatfield	63.6	18.2	63.6	90.9	4.5	68.2	9.1	54.5	18.2	50.0	9.1	22
North Hertfordshire	74.3	25.7	74.3	80.0	14.3	74.3	2.9	34.3	34.3	54.3	28.6	35
Stevenage	65.7	37.1	60.0	60.0	5.7	54.3	2.9	34.3	51.4	42.9	20.0	34
Three Rivers	54.2	25.0	62.5	75.0	8.3	66.7	25.0	41.7	33.3	41.7	20.8	24
Watford	67.7	22.6	64.5	80.6	25.8	77.4	19.4	51.6	32.3	54.8	22.6	31
TOTAL	60.9	23.9	67.6	77.4	17.4	62.1	8.6	42.8	33.0	49.2	23.5	327

Primary presenting identified need recorded for children & young people (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St. Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	5	5	7		1	5					23
ADHD/ASD	6	20	16	8	18	17	11	4	1	11	112
Behaviour	13	24	17	12	15	16	14	9	13	11	144
Bereavement		4	6			1				2	13
Child previously missing										1	1
Child with mental ill health or emotional well-being issues (undiagnosed)	15	41	22	37	35	18	14	71	63	14	330
Child/Young Person being bullied			1			2					3
Child/Young Person bullying				1	1						2
Child/Young Person developmental delay	1	11	5	2	5	8	1	1	1		35
Child/Young Person ill health, complex health needs and multiple disabilities	2	2	4	1	2	6	2	1	2	1	23
Child/Young Person involved in anti-social behaviour					1		1				2
Child/Young Person involved in gang activity								1			1
Child/Young Person learning disability	2	4	6	1	5	1	3		2	3	27
Child/Young Person mental ill health (diagnosed)	4	2	3	4	5	5	4	1		3	31
Child/Young Person physical disability		2	1	2			1	1	1		8
Child/Young person school attendance below 90%	3	6	5	3	9	6	5	8	6	5	56
Child/young person Self Harming							1	2	3		6
Child/Young Person underage sexual activity or unsafe sexual behaviour	2	2		1	1		1	1	1		9
Domestic abuse	7	18	5	13	6	1	17	5	4	11	87
Educational needs	5	5	8		8	4	7	1	4	5	47
Emotional harm		11		1	3	1	1		2	7	26
Family Breakdown	1										1
Family relationships	13	24	21	2	25	15	19	6		12	137
Living in poor or overcrowded housing / homelessness	14	9	6	7	8	3	14	1	6	12	80
Missing education/absent	1	7	2	4	1	5	3	1	5	1	30
NEET		2					2			2	6
Neglect	2	1	4	1	5	3	1		4	5	26
Obesity			1					2			3
Parent/Carer deceased			2								2
Parental alcohol and/or substance misuse		2									2
Parental conflict			2								2
Parental mental ill health or emotional well-being issues (undiagnosed)			1								1
Parental/Carer offending/imprisonment				3							3
Parenting capacity									1		1
Physical harm	1	1		2					4		8
Sexual Exploitation						1					1
Sexual harm	1	2		2					1		6
Social Isolation	1		1		1	2					5
Transition					2						2
Young Carer	1	3	4	7	7	2	4		1	1	30
Young Person homelessness			1								1
Young Person offending	1										1
Grand Total	101	208	151	114	164	122	126	116	125	107	1334

Primary presenting identified need recorded for adults (FFAs)

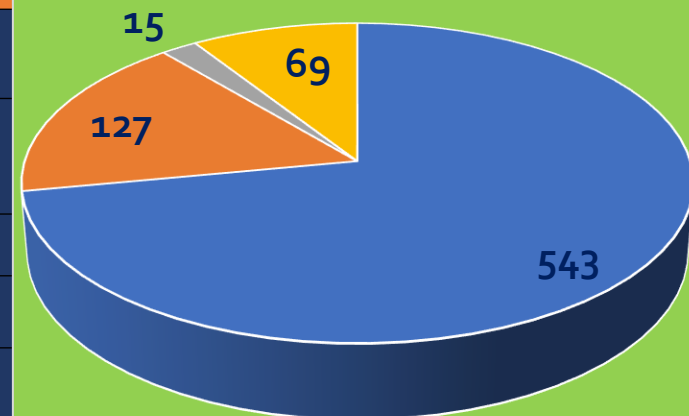
	Broxbourne	Dacorum	East Hertfordshire	Hertsmer e	North Hertfordshire	St. Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	3	1	5	3	4	5	3	1		2	27
ADHD/ASD	1					1	1				3
Behaviour				1							1
Bereavement		2	5		1		3			1	12
Child/Young Person ill health, complex health needs and multiple disabilities			2								2
Domestic violence/abuse	8	18	12	12	9	6	11	16	18	14	124
Family Breakdown	4	10	7	3	9	1	5		4	5	48
Family relationships		1	1								2
Inability to afford a number of food and clothing items	1		1				1				3
Living in poor or overcrowded housing / homelessness	7	9	6	8	3	6	8	3	5	8	63
NEET										1	1
Neglect	1										1
No one in the family is in work			1	1		3	1				6
Parent carer Learning disability	1				1	2	2				6
Parent/Carer deceased						2					2
Parental alcohol and/or substance misuse	1	4	3	4	3	1	4	2	6	1	29
Parental conflict								2		2	4
Parental mental ill health issues (diagnosed)	4	15	5	10	7	7	4	11	14	5	82
Parental mental ill health or emotional well-being issues (undiagnosed)	9	24	17	5	15	22	8	4	1	11	116
Parental/Carer disability		2		4	1	2	2			1	12
Parental/Carer ill-health or longstanding limiting illness	3	6	4	2	5	3	6	1	1	3	34
Parental/Carer involvement in anti-social behaviour	1				1						2
Parental/Carer offending/imprisonment				1							1
Parenting capacity	13	31	13	21	24	18	22	22	29	13	206
Partner with mental ill health or emotional well-being issues	4	2	1		2	2	3	1	2		17
Physical harm			1	1							2
Social Isolation			1			2			1		4
Grand Total	61	125	85	76	85	83	84	63	81	67	810

FFA closure/outcome: April 2022 – March 2023

By District

DISTRICT	Successful outcome (s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	44	16	2	10	72	63%
East Hertfordshire	52	21	2	4	79	68%
Dacorum	91	18	1	12	122	75%
St. Albans	57	15	1	7	80	72%
Hertsmere	43	12	4	4	63	73%
Welwyn Hatfield	44	7	2	6	59	77%
North Hertfordshire	70	17	0	7	94	74%
Stevenage	66	6	2	6	80	85%
Three Rivers	30	7	1	7	45	68%
Watford	46	8	0	6	60	77%
TOTAL	543	127	15	69	754	73%

FFA closure outcomes



- Successful outcome (s)
- Disengaged / consent withdrawn
- Moved away from county
- Moved across to Specialist & Safeguarding

Short Term Work (commenced (exc. cancelled forms))

Children & young People by lead agency and District / Borough

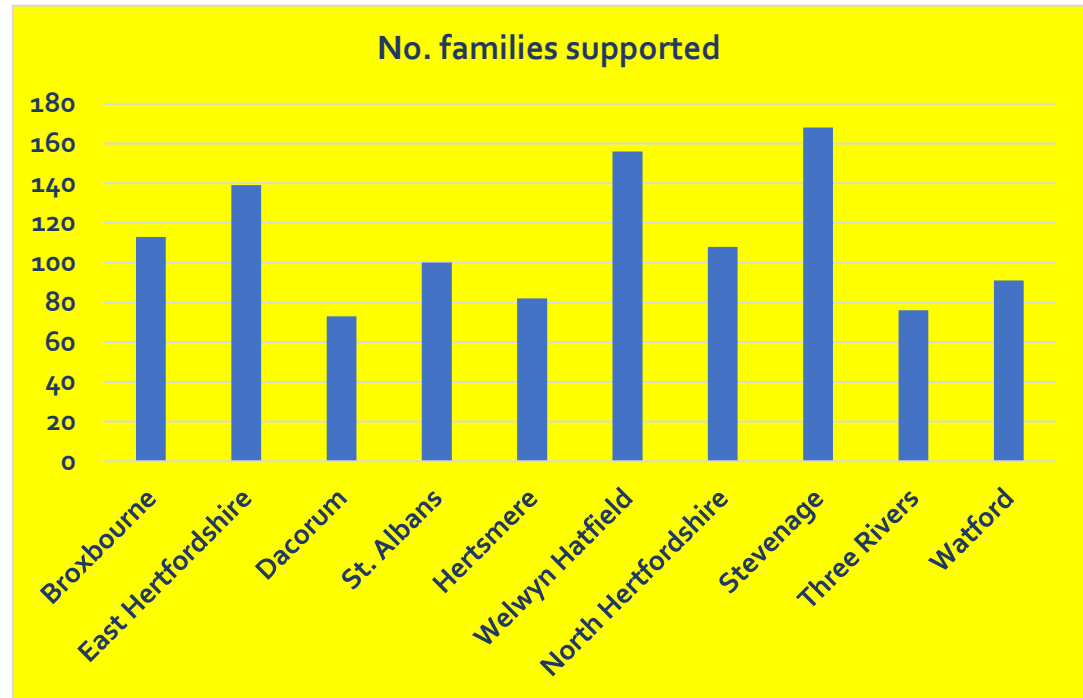
	Children's Wellbeing Team	Family Centre	FF Panels	Homelessness Prevention Team	IFST	School - LSP	Supporting Families Practice Team	Services for Young People	Total
Broxbourne	1	14		32		2		3	52
East Hertfordshire	1	31	2	4	3			4	45
Dacorum		19	3	54	12	497	5	24	614
St. Albans		34		15	9	113		10	181
Hertsmere		11		7	6	5		6	35
Welwyn Hatfield		18		29				3	50
North Hertfordshire		12		34	29	10		6	91
Stevenage		24		51	13	3		12	103
Three Rivers	1	9		1	22	13		10	56
Watford		6		6	24	3		9	48
Total	3	178	5	233	118	646	5	87	1,275

Family Centre Targeted Workflow (April 2022 – March 2023)



No. of families, with children under 18, provided with targeted support by Family Centres.

<i>District</i>	No. families supported
Broxbourne	113
East Hertfordshire	139
Dacorum	73
St. Albans	100
Hertsmere	82
Welwyn Hatfield	156
North Hertfordshire	108
Stevenage	168
Three Rivers	76
Watford	91
TOTAL	1,106

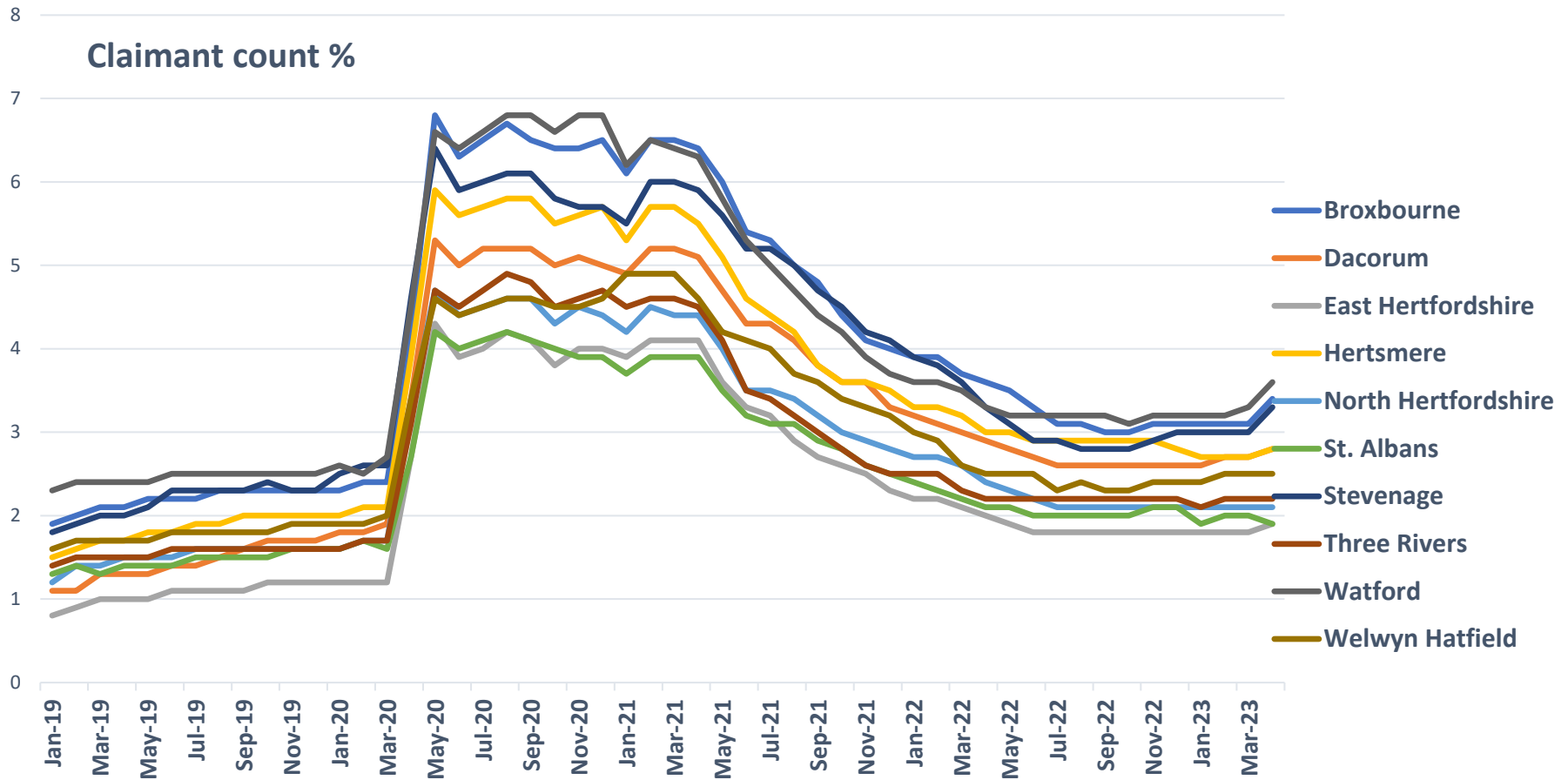


Number of families aggregated across the Districts is marginally higher than total number of families as some families are split and live in different Districts.

Claimant count % (not seasonally adjusted)

By District – January 2019 – April 2023

(county increase from 1.9% - 2.6% between March 2020 & Apr. 2023)



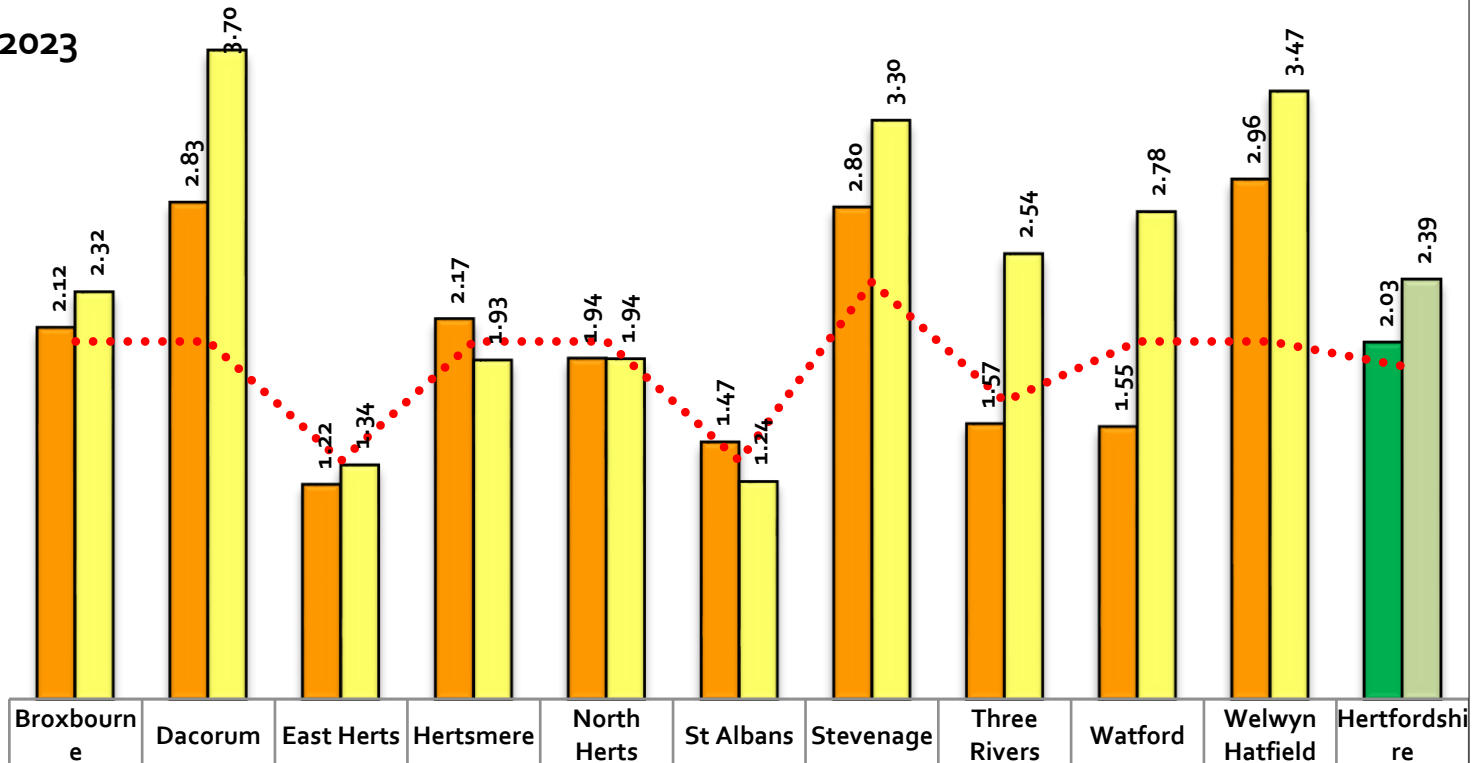
Watford has the highest claimant count rate, as of April 2023, at 3.6%; East Herts & St. Albans have the lowest rates at 1.9%. The Hertfordshire rate for 18-24 year olds is 3.3% (April 2023); this was 2.7% in March 2020.

16-18 NEET (Years 12 & 13): April 2022 & April 2023

By District



NEET % - 2022 - 2023



In addition to the NEET rate increasing from 2.0% to 2.4% in the last 12 months, the in-learning rate has fallen during the same period from 93.9% to 93.5%. The lost contact fell from 1.44% in 1.28%. NEET rates for our vulnerable groups are significantly higher, hence the investment in initiatives for targeted support.