

CHEXS Family Support Lead

Salary: FTE: £32,287.50 – £37,130.63 depending on experience and qualifications

Pension: 6% employer contribution

Hours: 37.5 hours per week (term-time plus 4 weeks; 42 weeks per year)

Term: Permanent

Reports To: Chief Operating Officer (COO)

Location: Based at Broxbourne office, with outreach in community settings

Start Date Immediate start available but not essential.

CHEXS Vision, Mission & Strategic Outcomes

CHEXS is committed to building sustainable and resilient communities by supporting children, young people, and their families. Our mission is to raise self-esteem, aspirations and skills while addressing the confidence and practical barriers that prevent families and children from reaching their potential.

Our services are guided by two frameworks (Family Support and Children & Young People) and underpinned by five strategic outcomes:

- Strengthen family confidence and relationships
- Improve behaviour management and learning support
- Build resilience, self-esteem, and wellbeing in children
- Promote community collaboration and ownership
- Ensure governance, sustainability, and strategic choice

Purpose of the Role

As the Family Support Lead, you will lead the planning, delivery, and coordination of the CHEXS Family Support Service (FSS). You will manage and supervise a team of Family Support Workers and volunteers, ensuring service excellence, safeguarding, and adherence to CHEXS' strategic outcomes. You will work in close partnership with the COO to deliver operational goals and will be a key contributor to CHEXS' Senior Leadership Team (SLT).

You will act as the Designated Safeguarding Lead (DSL) for the Family Support Team, support training and supervision, and ensure all service activity aligns with our frameworks and delivery model.

Please note all applicants need to complete the application form to be considered for the position. Please refer to our website: <https://www.chexs.co.uk/about-us/vacancies/> for the Job and Person Job Specification and Application form.

Please email your completed application form to both the following emails: lindaj@chexs.co.uk and liz@chexs.co.uk .

The closing date for applications: 30th June 2025

The interviews are planned for the: 2nd July 2025